

Annex 2B. Secondary A Hospital Category and Item Indicator List

MSS Fiscal Year Report (2081/82)

A complete list of all categorized indicators for Secondary A Hospitals analysis in the MSS Fiscal Year Report (2081/82).

Group, component, item, and maximum score, for each indicator are included for reference.

| Summary Table of Groups and Components | | | | |
|--|-------------------------------------|-------------------------|--------------------------|------------|
| Group | Component | Item | No. of Indicators | |
| Foundations | <i>Governance</i> | Audits and Reports | 15 | |
| | | Functional Committees | 12 | |
| | | Governance | 9 | |
| | Governance (TOTAL) | | 36 | |
| | <i>Materials</i> | Equipment | 48 | |
| | | Furniture | 17 | |
| | | IEC Materials | 13 | |
| | | Medicine | 10 | |
| | | Supplies | 30 | |
| | Materials (TOTAL) | | 118 | |
| | <i>Physical Facilities</i> | Adequate Space | 43 | |
| | | Drinking Water | 10 | |
| | | Light and Ventilation | 14 | |
| | | Privacy | 11 | |
| | | Toilets | 8 | |
| | Physical Facilities (TOTAL) | | 86 | |
| | <i>Staffing</i> | Staffing | 39 | |
| | | Training | 21 | |
| | | Staffing (TOTAL) | | 60 |
| Foundations (TOTAL) | | 300 | | |
| Routine Practices | <i>Infection Prevention</i> | Hand Washing | 28 | |
| | | Needle Cutter | 17 | |
| | | PPE | 21 | |
| | | Sanitization | 29 | |
| | | Waste Segregation | 26 | |
| | Infection Prevention (TOTAL) | | 121 | |
| | <i>Operations</i> | Digital Systems | 12 | |
| | | Duty Roster | 13 | |
| | | Inventory Management | 19 | |
| | | Patient Counseling | 24 | |
| | | Patient Monitoring | 7 | |
| | Operations (TOTAL) | | 105 | |
| Routine Practices (TOTAL) | | 226 | | |
| Services | <i>Services</i> | Operating Hours | 20 | |
| | | Services | 17 | |
| | Services (TOTAL) | | 37 | |
| Total Secondary A Hospital Categorized Indicators | | | | 563 |

| Indicator | Area | Standard | Group | Component | Item | Max |
|------------------|---------------------------|---|--------------|------------------|-----------------------|------------|
| 1.1.11 | Governance | Hospital Annual Report is available in website | Foundations | Governance | Audits and Reports | 1 |
| 1.1.12 | Governance | Social audit is conducted for last year by third party | Foundations | Governance | Audits and Reports | 1 |
| 1.4.2.1 | Financial Management | An annual hospital budget is developed incorporating the | Foundations | Governance | Audits and Reports | 1 |
| 1.4.2.2 | Financial Management | Internal income is reviewed during budgeting every year. | Foundations | Governance | Audits and Reports | 1 |
| 1.4.5.3 | Financial Management | Final audit/ external audited accounts are available for last year. | Foundations | Governance | Audits and Reports | 1 |
| 1.4.7.2 | Financial Management | Trimester financial report is produced (every 4 months) and | Foundations | Governance | Audits and Reports | 1 |
| 1.4.7.3 | Financial Management | Annual financial report is submitted to HMC. | Foundations | Governance | Audits and Reports | 1 |
| 1.5.3.1 | Medical Records and | Hospital monthly reports (HMIS 9.4) of the last three months are | Foundations | Governance | Audits and Reports | 1 |
| 1.6.3 | Quality Management | The findings of social audit like client exit interview are shared | Foundations | Governance | Audits and Reports | 1 |
| 1.6.8.3 | Quality Management | Mortality audit of every death in the hospital is done and reported | Foundations | Governance | Audits and Reports | 1 |
| 2.5.18.1 | Pharmacy Service | Pharmacy department operates pharmacovigilance activities and | Foundations | Governance | Audits and Reports | 1 |
| 2.9.1.2.7.4 | Blood bank | BTSC submits regular reports to NPHL/NBTS of provided | Foundations | Governance | Audits and Reports | 1 |
| 2.13.11.3 | One Stop Crisis | Report to concerned authority (DCC and MoHP) in monthly | Foundations | Governance | Audits and Reports | 1 |
| 3.9.3.2 | Store (Medical and | Hospital submits quarterly reports to LMIS utilizing either paper | Foundations | Governance | Audits and Reports | 1 |
| 3.11.6.4 | Social Service Unit (SSU) | Prepare and submit monthly, trimester and annual report to | Foundations | Governance | Audits and Reports | 1 |
| 1.1.1 | Governance | Hospital Management Committee is formed | Foundations | Governance | Functional Committees | 1 |
| 1.6.1.2 | Quality Management | Hospital (QHSDMS) Committee meetings are held at least every | Foundations | Governance | Functional Committees | 1 |
| 1.1.4.2.7 | Governance | Review of decisions and recommendations of staff meeting and | Foundations | Governance | Functional Committees | 1 |
| 1.6.8.1 | Quality Management | The hospital has functional MPDSR committee (in program | Foundations | Governance | Functional Committees | 1 |
| 2.5.2.1.1 | Pharmacy Service | Drug and Therapeutic committee (DTC) | Foundations | Governance | Functional Committees | 1 |
| 1.6.1.1 | Quality Management | Hospital (QHSDMS) Committee is formed according to MSS | Foundations | Governance | Functional Committees | 1 |
| 2.5.2.1.2 | Pharmacy Service | Hospital pharmacy operation committee | Foundations | Governance | Functional Committees | 1 |
| 2.5.3.1 | Pharmacy Service | Hospital has prepared formulary list based on Nepalese National | Foundations | Governance | Functional Committees | 1 |
| 2.13.1 | One Stop Crisis | Quarterly meeting minute of coordination committee | Foundations | Governance | Functional Committees | 1 |
| 2.13.2 | One Stop Crisis | Monthly meeting minute of case management committee | Foundations | Governance | Functional Committees | 1 |
| 3.7.6.7 | Safety and Security | Hospital has functional rapid response team | Foundations | Governance | Functional Committees | 1 |
| 3.10.2 | Hospital Canteen and | A list of food items with price list approved by Hospital | Foundations | Governance | Functional Committees | 1 |
| 1.1.6 | Governance | Annual plan & budget is approved by HMC before the fiscal year | Foundations | Governance | Governance | 1 |
| 1.2.4 | Organizational | Hospital implements token and / or queue system for users | Foundations | Governance | Governance | 1 |

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|-------------|--------------------------|--|-------------|------------|---------------|---|
| 1.4.5.2 | Financial Management | Internal audit, financial and physical progress review is done at | Foundations | Governance | Governance | 1 |
| 1.4.7.1 | Financial Management | The hospital prepares and keeps monthly financial report. | Foundations | Governance | Governance | 1 |
| 2.8.9.2 | Surgery/ Operation | Separate area designated for post-operative care to stabilize the | Foundations | Governance | Governance | 1 |
| 3.5.3 | Water supply | Water quality test is done every year and report is available as | Foundations | Governance | Governance | 1 |
| 3.6.1 | Hospital Waste | There is work plan prepared and implemented by hospital for | Foundations | Governance | Governance | 1 |
| 3.6.3 | Hospital Waste | There is separate area/space designated for solid waste storage | Foundations | Governance | Governance | 1 |
| 3.6.10 | Hospital Waste | Pharmaceutical waste and radiological waste treated and | Foundations | Governance | Governance | 1 |
| 1.3.8.3 | Human Resources | Computers with printing and photocopy facility available | Foundations | Materials | Equipment | 1 |
| 1.5.2.3 | Medical Records and | There is a set of functional computer and printer available for | Foundations | Materials | Equipment | 1 |
| 2.3.4 | Emergency Service | Instruments and equipment to carry out the ER works are | Foundations | Materials | Equipment | 3 |
| 2.1.6.1 | OPD Service | General OPD (See Annex 2.1b Basic Equipment and Instrument | Foundations | Materials | Equipment | 3 |
| 2.1.6.2 | OPD Service | Obstetrics and Gynecology OPD (See Annex 2.1b Basic | Foundations | Materials | Equipment | 3 |
| 2.1.6.3 | OPD Service | Pediatrics OPD (See Annex 2.1b Basic Equipment and | Foundations | Materials | Equipment | 3 |
| 2.1.6.4 | OPD Service | General surgery OPD (See Annex 2.1b Basic Equipment and | Foundations | Materials | Equipment | 3 |
| 2.1.6.5 | OPD Service | Orthopedics OPD (See Annex 2.1b Basic Equipment and | Foundations | Materials | Equipment | 3 |
| 2.2.2.7 | Family Planning Clinic | Functional BP set, stethoscope, thermometer, and weighing scale | Foundations | Materials | Equipment | 1 |
| 2.2.3.6 | ATT, ART clinic | OPD has functional BP set, stethoscope, thermometer and | Foundations | Materials | Equipment | 1 |
| 2.6.8.3 | Inpatient Service | At least one defibrillator in immediate accessible area (See | Foundations | Materials | Equipment | 3 |
| 2.2.4.7.2 | Safe Abortion Services | Functional BP set, stethoscope, thermometer, and weighing scale | Foundations | Materials | Equipment | 1 |
| 2.8.8.2 | Surgery/ Operation | Equipment, instrument and supplies for anesthesia available (See | Foundations | Materials | Equipment | 3 |
| 2.9.2.5.1 | X-Ray Service | General X ray unit (with minimum 125KV and 300ma X-ray | Foundations | Materials | Equipment | 1 |
| 2.9.2.5.2 | X-Ray Service | Complete CR system with CR cassette at least 5 of 14 x 17 inch | Foundations | Materials | Equipment | 1 |
| 2.9.3.5 | Ultrasonography (USG) | USG machine (advanced) with different probes, computer and | Foundations | Materials | Equipment | 1 |
| 2.9.4.5 | Electrocardiogram (ECG) | Functional ECG machine (12 lead with power back up), paper, | Foundations | Materials | Equipment | 1 |
| 2.10.6 | Dental Service | Equipment, instrument and supplies to carry out Dental Services | Foundations | Materials | Equipment | 3 |
| 2.14.7 | Physiotherapy | Instruments and equipment to carry out the Physiotherapy works | Foundations | Materials | Equipment | 3 |
| 3.1.3 | CSSD | Equipment and supplies for sterilization available and functional | Foundations | Materials | Equipment | 3 |
| 3.4.3.1 | Repair, Maintenance and | Hospital has main-grid power supply with three-phase line | Foundations | Materials | Equipment | 1 |
| 3.4.3.2 | Repair, Maintenance and | Hospital has alternate power generator capable of running x-ray | Foundations | Materials | Equipment | 1 |
| 2.5.12.2 | Pharmacy Service | Temperature of pharmacy is monitored and recorded and is | Foundations | Materials | Equipment | 1 |
| 2.5.12.3 | Pharmacy Service | Functional freeze +/-4°C for thermolabile medicine | Foundations | Materials | Equipment | 1 |
| 3.6.9.1 | Hospital Waste | Infectious waste is sterilized using autoclave before disposal | Foundations | Materials | Equipment | 1 |
| 2.6.7 | Inpatient Service | Telephone facility is available with list of important contact | Foundations | Materials | Equipment | 3 |
| 2.7.1.5 | Maternity Services | At least 2 KMC chairs available for providing KMC to | Foundations | Materials | Equipment | 1 |
| 2.7.2.7.3 | Delivery Service | At least one defibrillator in immediate accessible area | Foundations | Materials | Equipment | 1 |
| 2.8.7.2 | Surgery/ Operation | Each operating room has general equipment, instruments and | Foundations | Materials | Equipment | 3 |
| 2.8.9.1 | Surgery/ Operation | Dedicated space for pre-anesthesia assessment and post- | Foundations | Materials | Equipment | 1 |
| 2.9.1.1.8.2 | Laboratory | Reagents are stored at appropriate temperature in store and lab | Foundations | Materials | Equipment | 1 |
| 2.9.1.1.9.2 | Laboratory | Blood storage has required instrument and equipment (See | Foundations | Materials | Equipment | 3 |
| 2.9.1.2.3.4 | Blood bank | Thermometers are attached to all equipment requiring | Foundations | Materials | Equipment | 1 |
| 2.9.2.6.1 | X-Ray Service | X ray room of at least 4x4sqm with wall of at least 23cm of brick | Foundations | Materials | Equipment | 1 |
| 2.11.1.1.2 | Postmortem | Body dissection table (at least one) is available and used | Foundations | Materials | Equipment | 1 |
| 2.11.1.1.3 | Postmortem | Organ dissection table (at least one) is available and used | Foundations | Materials | Equipment | 1 |
| 2.11.5 | Postmortem | Mortuary van is available 24 hours (at least one) | Foundations | Materials | Equipment | 1 |
| 3.1.6 | CSSD | All wrapped instruments are indicated with thermal indicator | Foundations | Materials | Equipment | 1 |
| 3.2.3 | Laundry | Adequate equipment and supplies are available for laundry (See | Foundations | Materials | Equipment | 3 |
| 3.2.5 | Laundry | All linens are washed using a washing machine. | Foundations | Materials | Equipment | 1 |
| 3.2.6.2 | Laundry | Linen dryer is available and used | Foundations | Materials | Equipment | 1 |
| 3.4.3.4 | Repair, Maintenance and | Hospital has solar system installed (at least for essential clinical | Foundations | Materials | Equipment | 1 |
| 3.6.8 | Hospital Waste | Hospital uses transportation trolleys separate for risk and non- | Foundations | Materials | Equipment | 1 |
| 3.7.6.1 | Safety and Security | The hospital has fire extinguisher in all blocks including the fire | Foundations | Materials | Equipment | 1 |
| 3.7.6.2 | Safety and Security | The hospital has installed safety alarm system including smoke | Foundations | Materials | Equipment | 1 |
| 3.8.1.2 | Transportation and | Hospital has its own well-equipped ambulance at least 2 | Foundations | Materials | Equipment | 1 |
| 3.8.1.3 | Transportation and | The hospital has access to utility van | Foundations | Materials | Equipment | 1 |
| 3.8.2.1 | Transportation and | The hospital has telephone with intercom (EPABX) network. | Foundations | Materials | Equipment | 1 |
| 2.1.5.3.1 | OPD Service | General Medicine OPD (See Annex 2.1a Furniture and supplies | Foundations | Materials | Furniture | 3 |
| 2.1.5.3.2 | OPD Service | Obstetrics and Gynecology OPD (See Annex 2.1a Furniture and | Foundations | Materials | Furniture | 3 |
| 2.1.5.3.3 | OPD Service | Pediatrics OPD (See Annex 2.1a Furniture and supplies for OPD | Foundations | Materials | Furniture | 3 |
| 2.1.5.3.4 | OPD Service | General surgery OPD (See Annex 2.1a Furniture and supplies | Foundations | Materials | Furniture | 3 |
| 2.1.5.3.5 | OPD Service | Orthopedics OPD (See Annex 2.1a Furniture and supplies for | Foundations | Materials | Furniture | 3 |
| 2.3.3.2 | Emergency Service | Adequate furniture and supplies (See Annex 2.3a Furniture and | Foundations | Materials | Furniture | 3 |
| 2.3.10.2 | Emergency Service | Disaster area identified with adequate furniture to carry out | Foundations | Materials | Furniture | 1 |
| 2.4.2 | Dressing and injections, | Adequate furniture and general supplies are available (See | Foundations | Materials | Furniture | 3 |
| 2.6.2.1 | Inpatient Service | Medicine Ward (See Annex 2.6a Furniture and supplies for | Foundations | Materials | Furniture | 3 |
| 2.6.2.2 | Inpatient Service | Surgery Ward (See Annex 2.6a Furniture and supplies for | Foundations | Materials | Furniture | 3 |
| 2.6.2.3.1 | Inpatient Service | Pediatrics Ward (See Annex 2.6a Furniture and supplies for | Foundations | Materials | Furniture | 3 |
| 2.7.1.9.2 | Maternity Services | The facility has adequate equipment, instrument and general | Foundations | Materials | Furniture | 3 |
| 2.6.4 | Inpatient Service | There is a set of at least one table and two chairs in the nursing | Foundations | Materials | Furniture | 3 |
| 2.7.2.2 | Delivery Service | Furniture and supplies to carry out the inpatient services are | Foundations | Materials | Furniture | 3 |
| 2.9.1.2.3.3 | Blood bank | The required furniture and supplies are available (See Annex | Foundations | Materials | Furniture | 3 |
| 2.9.2.6.3 | X-Ray Service | The required furniture and supplies including radiation | Foundations | Materials | Furniture | 1 |
| 2.10.5.3 | Dental Service | Required furniture, supplies and space are available (See Annex | Foundations | Materials | Furniture | 3 |
| 2.1.4.2 | OPD Service | Appropriate IEC materials (posters, leaflets etc.) as an IEC | Foundations | Materials | IEC Materials | 1 |
| 2.2.1.4.2 | Immunization and Growth | Appropriate IEC/BCC materials on vaccine, schedule and child | Foundations | Materials | IEC Materials | 1 |
| 2.2.2.5.2 | Family Planning Clinic | Appropriate IEC/BCC materials on family planning including | Foundations | Materials | IEC Materials | 1 |
| 2.2.3.4.2 | ATT, ART clinic | Appropriate IEC/BCC materials on TB, HIV/AIDS (posters, | Foundations | Materials | IEC Materials | 1 |
| 2.2.4.5.2 | Safe Abortion Services | Appropriate IEC/BCC materials on safe abortion services and | Foundations | Materials | IEC Materials | 1 |

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|-------------|--------------------------|---|-------------|---------------------|----------------|---|
| 2.5.13.3 | Pharmacy Service | IEC materials (posters, leaflets, national hospital formulary) | Foundations | Materials | IEC Materials | 1 |
| 2.6.12 | Inpatient Service | Appropriate IEC/BCC materials (posters, leaflets etc.) are | Foundations | Materials | IEC Materials | 3 |
| 2.7.1.8 | Maternity Services | Appropriate IEC/BCC materials (posters, leaflets etc.) on | Foundations | Materials | IEC Materials | 1 |
| 2.7.2.10 | Delivery Service | Appropriate IEC materials (posters, leaflets etc.) are available in | Foundations | Materials | IEC Materials | 1 |
| 2.9.2.4 | X-Ray Service | Radiation sign, appropriate Radiation awareness posters, leaflets | Foundations | Materials | IEC Materials | 1 |
| 2.10.4.2 | Dental Service | Appropriate IEC materials (posters, leaflets etc.) as an IEC | Foundations | Materials | IEC Materials | 1 |
| 2.14.6 | Physiotherapy | Appropriate IEC/BCC materials (posters, leaflets etc.) are | Foundations | Materials | IEC Materials | 1 |
| 3.10.6 | Hospital Canteen and | Appropriate IEC/ BCC materials (posters, leaflets, television) are | Foundations | Materials | IEC Materials | 1 |
| 2.2.3.5 | ATT, ART clinic | Medicines for TB, HIV/AIDS as per government treatment | Foundations | Materials | Medicine | 1 |
| 2.3.5.2 | Emergency Service | Emergency stock of medicines and supplies for mass casualty | Foundations | Materials | Medicine | 1 |
| 2.4.4 | Dressing and injections, | Medicines and supplies needed for surgical procedures available | Foundations | Materials | Medicine | 3 |
| 2.3.5.1 | Emergency Service | Medicines and supplies to carry out the ER works are available | Foundations | Materials | Medicine | 3 |
| 2.5.3.3 | Pharmacy Service | Hospital has all ,medicines and supplies available as per | Foundations | Materials | Medicine | 1 |
| 2.5.8 | Pharmacy Service | All of the required medicines and supplies for specific programs | Foundations | Materials | Medicine | 3 |
| 2.6.8.2.1 | Inpatient Service | Medicine Ward (See Annex 2.6c Emergency Trolley for | Foundations | Materials | Medicine | 3 |
| 2.7.1.9.4 | Maternity Services | Labor room has emergency cart with medicines and supplies | Foundations | Materials | Medicine | 3 |
| 2.8.8.3 | Surgery/ Operation | Medicine and supplies for anesthesia available (See Annex 2.8h | Foundations | Materials | Medicine | 3 |
| 3.7.6.8 | Safety and Security | Medicine stock for post disaster response is available | Foundations | Materials | Medicine | 1 |
| 2.2.1.5 | Immunization and Growth | Immunization and growth monitoring instrument, equipment and | Foundations | Materials | Supplies | 3 |
| 2.2.2.6 | Family Planning Clinic | Supplies for Family Planning Services available (See Annex | Foundations | Materials | Supplies | 3 |
| 2.2.4.7.1 | Safe Abortion Services | Instruments, equipment's and supplies for Safe Abortion | Foundations | Materials | Supplies | 3 |
| 2.3.12 | Emergency Service | Separate inventories for emergency lifesaving drugs/equipment | Foundations | Materials | Supplies | 1 |
| 2.4.5.1 | Dressing and injections, | Sterile supply for Minor OT are available (See Annex 2.4d | Foundations | Materials | Supplies | 3 |
| 2.4.5.2 | Dressing and injections, | Separate containers for sterile gauze and cotton balls are | Foundations | Materials | Supplies | 1 |
| 2.5.3.2 | Pharmacy Service | Hospital formulary includes all medicines and supplies as per | Foundations | Materials | Supplies | 1 |
| 2.6.8.2.2 | Inpatient Service | Surgery Ward (See Annex 2.6c Emergency Trolley for Inpatient | Foundations | Materials | Supplies | 3 |
| 2.6.8.2.3 | Inpatient Service | Pediatrics Ward (See Annex 2.6c Emergency Trolley for | Foundations | Materials | Supplies | 3 |
| 2.6.3.1 | Inpatient Service | Medicine Ward (See Annex 2.6b medicine and supplies for | Foundations | Materials | Supplies | 3 |
| 2.6.3.2 | Inpatient Service | Surgery Ward (See Annex 2.6b medicine and supplies for | Foundations | Materials | Supplies | 3 |
| 2.6.3.3 | Inpatient Service | Pediatrics Ward (See Annex 2.6b medicine and supplies for | Foundations | Materials | Supplies | 3 |
| 2.8.7.3 | Surgery/ Operation | Each operating room has medicines and supplies available (See | Foundations | Materials | Supplies | 3 |
| 2.7.1.4 | Maternity Services | Partograph available and being used rationally | Foundations | Materials | Supplies | 1 |
| 2.9.1.1.8.1 | Laboratory | At least three months buffer stock of laboratory supplies is | Foundations | Materials | Supplies | 1 |
| 2.7.1.9.3 | Maternity Services | Labor room has medicines and supplies available for delivery | Foundations | Materials | Supplies | 3 |
| 2.7.1.11.8 | Maternity Services | Dry gauze and cotton are stored separately in clean containers. | Foundations | Materials | Supplies | 1 |
| 2.7.2.3 | Delivery Service | Medicine and supplies to carry out the inpatient services are | Foundations | Materials | Supplies | 3 |
| 2.7.2.7.2 | Delivery Service | At least one emergency trolley with emergency medicine | Foundations | Materials | Supplies | 3 |
| 2.11.4 | Postmortem | Adequate supplies and instruments for forensic services (See | Foundations | Materials | Supplies | 3 |
| 3.9.2.1 | Store (Medical and | A separate hospital medical store with 3 months' buffer stock is | Foundations | Materials | Supplies | 1 |
| 2.8.7.4 | Surgery/ Operation | Surgical sets for minimum list of the surgical services available | Foundations | Materials | Supplies | 3 |
| 2.9.1.2.8.1 | Blood bank | At least three months buffer stock of laboratory supplies is | Foundations | Materials | Supplies | 1 |
| 2.9.1.2.8.2 | Blood bank | Blood bags, transfusion sets, blood and blood components, | Foundations | Materials | Supplies | 1 |
| 2.12.4.1 | Medico-Legal Services | Adequate supplies and instruments for medico-legal services | Foundations | Materials | Supplies | 3 |
| 2.13.6.3 | One Stop Crisis | Pregnancy test and emergency contraceptive services, tests for | Foundations | Materials | Supplies | 1 |
| 3.1.4 | CSSD | Wrapper, gauze, cotton balls, bandages are prepared. | Foundations | Materials | Supplies | 1 |
| 3.3.3 | Housekeeping | Basic supplies are available (See Annex 3.3a Housekeeping | Foundations | Materials | Supplies | 3 |
| 3.4.2.4 | Repair, Maintenance and | Availability of spare parts for repair and maintenance of | Foundations | Materials | Supplies | 1 |
| 3.7.4 | Safety and Security | The hospital has replaced all mercury apparatus with other | Foundations | Materials | Supplies | 1 |
| 1.3.7.3 | Human Resources | Separate space with furniture, audio-visual aids and internet for | Foundations | Physical Facilities | Adequate Space | 1 |
| 1.4.1.1 | Financial Management | Dedicated account department of hospital with space and | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.1.5.1 | OPD Service | Adequate rooms and space for the practitioners and patients are | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.1.8.1 | OPD Service | Availability of waiting space with sitting arrangement is | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.1.6.1 | Immunization and Growth | Adequate rooms and space for health worker and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.2.2 | Family Planning Clinic | A separate area dedicated for FP counseling and services | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.2.8.1 | Family Planning Clinic | Adequate rooms and space for health worker and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.3.7.1 | ATT, ART clinic | Adequate rooms and space for health worker and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.4.2 | Safe Abortion Services | A separate area dedicated for Safe Abortion counseling and | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.2.4.8.1 | Safe Abortion Services | Adequate rooms and space for health worker and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.3.3.4 | Emergency Service | Designated area for nursing station centrally placed in ER and all | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.3.3.5 | Emergency Service | Space allocated for duty room and changing room separate for | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.4.1 | Dressing and injections, | A separate room for dressing and injection service is available | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.6.1.1 | Inpatient Service | Separate space for nursing station is available in each ward (See | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.6.1.2 | Inpatient Service | Separate changing room available for male and female staffs | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.6.1.3 | Inpatient Service | Separate store room is available (See Checklist 2.6 At the end of | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.6.2.3.2 | Inpatient Service | Separate area dedicated for play room with play materials for | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.6.10.1 | Inpatient Service | Separate area designated for admission of male and female | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.7.1.1.4 | Maternity Services | Labor room has adequate space for accommodating team of | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.1.9.1 | Maternity Services | Separate store room for delivery service related logistics | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.2.1.1 | Delivery Service | Separate space for nursing station is available | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.2.1.2 | Delivery Service | Separate changing room available for male and female staffs | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.2.1.3 | Delivery Service | Separate store room is available | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.2.1.4 | Delivery Service | Separate space dedicated for pre-labor, labor and post-labor | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.7.2.8.5 | Delivery Service | Separate space is available for patients' visitors (Kuruwa Ghar). | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.14.1 | Physiotherapy | Separate room for OPD physiotherapy with at least 10 | Foundations | Physical Facilities | Adequate Space | 1 |
| 3.1.1.2 | CSSD | There are separate rooms designated for dirty utility, cleaning, | Foundations | Physical Facilities | Adequate Space | 1 |
| 3.4.2.3 | Repair, Maintenance and | Separate room for storage of repairing tools and instrument | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.1.1.4.1 | Laboratory | Separate space with working desk and chair designated for | Foundations | Physical Facilities | Adequate Space | 1 |

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| 2.9.1.1.6.1 | Laboratory | Waiting space with sitting arrangement is available for at least | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.1.2.3.1 | Blood bank | Adequate rooms and space for the staffs and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.1.2.6.1 | Blood bank | Comfortable waiting space with sitting arrangement is available | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.2.8 | X-Ray Service | Waiting space with sitting arrangement is available for at least 5 | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.3.6.1 | Ultrasonography (USG) | Adequate space for practitioner and patient for USG with | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.3.7 | Ultrasonography (USG) | Waiting space with sitting arrangement is available for at least | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.9.4.2 | Electrocardiogram (ECG) | Separate space is dedicated for ECG Service | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.10.5.1 | Dental Service | At least 1 rooms with adequate space for the practitioners and | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.11.1.1.1 | Postmortem | Designated area for mortuary room, changing room and store | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.13.4 | One Stop Crisis | Separate space allocated for OCMC services with adequate | Foundations | Physical Facilities | Adequate Space | 3 |
| 2.14.8.1 | Physiotherapy | Adequate rooms and space for the practitioners and patients are | Foundations | Physical Facilities | Adequate Space | 1 |
| 3.2.1.1 | Laundry | Separate laundry room is available. | Foundations | Physical Facilities | Adequate Space | 1 |
| 3.7.2 | Safety and Security | A separate office for security with communication system is | Foundations | Physical Facilities | Adequate Space | 1 |
| 3.9.1 | Store (Medical and | Separate space allocated for store for hospital- medicine and | Foundations | Physical Facilities | Adequate Space | 1 |
| 2.1.8.2 | OPD Service | Safe drinking water is available in the waiting lobby throughout | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.2.3.8.1 | ATT, ART clinic | Safe drinking water with mug or glass is available for taking | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.3.14.1 | Emergency Service | Safe drinking water is available 24 hours | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.6.10.3 | Inpatient Service | Safe drinking water is available 24 hours for inpatients(See | Foundations | Physical Facilities | Drinking Water | 3 |
| 2.7.1.10.1 | Maternity Services | Safe drinking water is available 24 hours. | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.7.2.8.3 | Delivery Service | Safe drinking water is available 24 hours for inpatients | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.9.1.1.6.3 | Laboratory | Safe drinking water is available in the waiting lobby throughout | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.9.1.2.6.2 | Blood bank | Safe drinking water is available in the waiting lobby throughout | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.14.10.1 | Physiotherapy | Safe drinking water is available in the waiting lobby throughout | Foundations | Physical Facilities | Drinking Water | 1 |
| 3.10.3.4 | Hospital Canteen and | Safe drinking water is available 24 hours | Foundations | Physical Facilities | Drinking Water | 1 |
| 2.1.5.2 | OPD Service | Light and ventilation are adequately maintained. (See Checklist | Foundations | Physical Facilities | Light and Ventilation | 3 |
| 2.2.1.6.2 | Immunization and Growth | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.2.2.8.2 | Family Planning Clinic | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.2.3.7.2 | ATT, ART clinic | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.2.4.8.2 | Safe Abortion Services | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.3.3.3 | Emergency Service | Light and ventilation are adequately maintained | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.9.1.1.4.2 | Laboratory | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.9.1.2.3.2 | Blood bank | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.9.2.6.2 | X-Ray Service | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.9.3.6.2 | Ultrasonography (USG) | Proper light and ventilation maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.10.5.2 | Dental Service | Light and ventilation are adequately maintained | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.11.1.1.4 | Postmortem | Adequate ventilation and light and odor management | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.14.8.2 | Physiotherapy | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 3.10.3.2 | Hospital Canteen and | Light and ventilation are adequately maintained. | Foundations | Physical Facilities | Light and Ventilation | 1 |
| 2.1.3 | OPD Service | Patient privacy maintained with separate rooms, curtains hung, | Foundations | Physical Facilities | Privacy | 3 |
| 2.2.1.3 | Immunization and Growth | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.2.2.4 | Family Planning Clinic | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.2.3.3 | ATT, ART clinic | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.2.4.4 | Safe Abortion Services | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.3.8 | Emergency Service | Appropriate methods have been used to ensure patient privacy | Foundations | Physical Facilities | Privacy | 1 |
| 2.7.1.1.1 | Maternity Services | Separate pre-labor room/ labor room with privacy is available. | Foundations | Physical Facilities | Privacy | 1 |
| 2.9.3.4 | Ultrasonography (USG) | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.9.4.4 | Electrocardiogram (ECG) | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.10.3 | Dental Service | Patient privacy maintained with separate rooms, curtains hung, | Foundations | Physical Facilities | Privacy | 1 |
| 2.14.4 | Physiotherapy | Appropriate techniques have been used to ensure the patient | Foundations | Physical Facilities | Privacy | 1 |
| 2.3.3.6 | Emergency Service | Separate toilets for staffs at least one eachmale, female and | Foundations | Physical Facilities | Toilets | 1 |
| 2.3.3.7 | Emergency Service | Separate toilets for staffs at least one each male, female and | Foundations | Physical Facilities | Toilets | 1 |
| 2.3.14.3 | Emergency Service | There are at least 3 toilets with hand-washing facilities (1 for | Foundations | Physical Facilities | Toilets | 1 |
| 2.6.10.2 | Inpatient Service | There are adequate separate toilets for male and female patients | Foundations | Physical Facilities | Toilets | 3 |
| 2.7.1.10.2 | Maternity Services | Separate toilet for patient is available in pre-labor room and | Foundations | Physical Facilities | Toilets | 1 |
| 2.7.2.8.2 | Delivery Service | There are adequate toilets for male and female patients in each | Foundations | Physical Facilities | Toilets | 1 |
| 2.8.1.3 | Surgery/ Operation | At least four functional operating rooms | Foundations | Physical Facilities | Toilets | 1 |
| 2.9.1.1.6.2 | Laboratory | At least one each male, female and universal toilet for patients | Foundations | Physical Facilities | Toilets | 1 |
| 1.4.1.2 | Financial Management | At least one accountant available for hospital financial | Foundations | Staffing | Staffing | 1 |
| 1.5.4.2 | Medical Records and | An information officer is specified to communicate with | Foundations | Staffing | Staffing | 1 |
| 2.1.2.1 | OPD Service | Doctor: OPD Patients- 1.35-50 per day for quality of care | Foundations | Staffing | Staffing | 1 |
| 2.1.2.2 | OPD Service | One screening counter with 1 paramedics | Foundations | Staffing | Staffing | 1 |
| 2.2.1.2 | Immunization and Growth | Adequate numbers of healthcare workers are available (at least 2 | Foundations | Staffing | Staffing | 1 |
| 2.2.2.3 | Family Planning Clinic | Adequate numbers of healthcare workers are available (at least 2 | Foundations | Staffing | Staffing | 1 |
| 2.2.3.2 | ATT, ART clinic | Adequate numbers of healthcare workers are available in OPD | Foundations | Staffing | Staffing | 1 |
| 2.2.4.3.2 | Safe Abortion Services | For surgical abortion, at least one medical officer or gynecologist | Foundations | Staffing | Staffing | 1 |
| 2.5.6.2 | Pharmacy Service | Pharmacy has at least 3 pharmacist, 6 assistant pharmacist and 2 | Foundations | Staffing | Staffing | 1 |
| 2.7.1.2.1.2 | Maternity Services | At least one ASBA trained medical officer on duty | Foundations | Staffing | Staffing | 1 |
| 2.7.1.2.1.3 | Maternity Services | At least one office assistant is available per shift | Foundations | Staffing | Staffing | 1 |
| 2.7.2.4.1 | Delivery Service | Adequate numbers of nursing staff are available in ward per shift | Foundations | Staffing | Staffing | 1 |
| 2.7.2.4.2 | Delivery Service | At least one trained office assistant per shift in each ward | Foundations | Staffing | Staffing | 1 |
| 2.8.2.2 | Surgery/ Operation | For overall management of operation theatre, there is one OT | Foundations | Staffing | Staffing | 1 |
| 2.8.2.3 | Surgery/ Operation | At least two nurses in pre-anesthesia area for receiving and | Foundations | Staffing | Staffing | 1 |
| 2.8.2.4 | Surgery/ Operation | At least two ICU trained nurses for post anesthesia care for | Foundations | Staffing | Staffing | 1 |
| 1.1.3 | Governance | Medical Superintendent is fulfill as per organogram | Foundations | Staffing | Staffing | 1 |
| 1.3.3.1 | Human Resources | Staffs available for service in hospital as per organogram (See | Foundations | Staffing | Staffing | 3 |
| 2.3.2.1 | Emergency Service | For 5-10 ER beds (Doctor: Nurse: Paramedics: Office Assistant | Foundations | Staffing | Staffing | 1 |
| 2.5.6.1 | Pharmacy Service | Pharmacy department is led by at least one clinical pharmacist | Foundations | Staffing | Staffing | 1 |

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| 2.6.5 | Inpatient Service | Adequate numbers of nursing staff are available in ward per shift | Foundations | Staffing | Staffing | 3 |
| 2.7.1.2.1.1 | Maternity Services | Nurse: pregnant women ratio 1:2 in pre-labor; 2:1 per delivery | Foundations | Staffing | Staffing | 1 |
| 2.8.2.1 | Surgery/ Operation | For one surgery, at least a team is composed of: MS/MDGP with | Foundations | Staffing | Staffing | 1 |
| 2.8.8.4 | Surgery/ Operation | Anesthesia should be provided, led, or overseen by an | Foundations | Staffing | Staffing | 1 |
| 2.9.1.1.2 | Laboratory | At least 2 medical technologist, 3 lab staffs (1 lab Technician, 1 | Foundations | Staffing | Staffing | 1 |
| 2.9.1.2.2 | Blood bank | Adequate numbers of trained healthcare workers are available in | Foundations | Staffing | Staffing | 1 |
| 2.9.2.2 | X-Ray Service | Adequate numbers of trained healthcare workers are available in | Foundations | Staffing | Staffing | 1 |
| 2.9.3.2 | Ultrasonography (USG) | USG trained medical practitioner and midlevel health worker in | Foundations | Staffing | Staffing | 1 |
| 2.10.2 | Dental Service | Dental Hygienist/Dentist : OPD Patients- 1:20 per day for quality | Foundations | Staffing | Staffing | 1 |
| 2.11.3 | Postmortem | At least one MD forensic and one trained medical officer for | Foundations | Staffing | Staffing | 1 |
| 2.12.3 | Medico-Legal Services | Trained medical officer for medicolegal services at least one | Foundations | Staffing | Staffing | 1 |
| 2.13.5.2 | One Stop Crisis | At least two Staff nurse working in the hospital and 1 trained | Foundations | Staffing | Staffing | 1 |
| 2.14.3 | Physiotherapy | At least 1 physiotherapist trained in Masters in Physiotherapy | Foundations | Staffing | Staffing | 1 |
| 3.1.2 | CSSD | Separate staffs assigned for CSSD and is led by CSSD trained | Foundations | Staffing | Staffing | 1 |
| 3.6.2.1 | Hospital Waste | There is allocation of staff for HCWM from segregation to final | Foundations | Staffing | Staffing | 1 |
| 3.7.1.1 | Safety and Security | Hospital has trained security personnel round the clock. | Foundations | Staffing | Staffing | 1 |
| 2.13.5.1 | One Stop Crisis | At least one Medical officer working in the hospital trained in | Foundations | Staffing | Staffing | 1 |
| 3.3.2.1 | Housekeeping | Allocation of the staff for cleaning with visible duty roster | Foundations | Staffing | Staffing | 1 |
| 3.4.1.1 | Repair, Maintenance and | Human resource trained in biomedical engineer is designated for | Foundations | Staffing | Staffing | 1 |
| 1.1.2 | Governance | All HMC members have received an orientation on HMC | Foundations | Staffing | Training | 1 |
| 1.3.6.1 | Human Resources | A training plan for the hospital is developed based on the | Foundations | Staffing | Training | 1 |
| 1.3.7.1 | Human Resources | Hospital conducts CPD / CME classes to technical staff weekly | Foundations | Staffing | Training | 1 |
| 1.5.4.1 | Medical Records and | Medical recorder is trained on ICD and DHIS2 | Foundations | Staffing | Training | 1 |
| 2.2.4.6 | Safe Abortion Services | WHO safe surgery checklist is available and used for safe | Foundations | Staffing | Training | 1 |
| 2.3.2.2 | Emergency Service | The doctor, nurse and paramedics are trained in PTC, ETM, | Foundations | Staffing | Training | 1 |
| 2.3.7.2 | Emergency Service | Development of 001 or Blue code call system whenever any | Foundations | Staffing | Training | 1 |
| 2.3.10.1 | Emergency Service | The hospital has mass casualty management protocol, and all | Foundations | Staffing | Training | 1 |
| 2.3.10.3 | Emergency Service | Hospital carried out at least one mock preparedness once a year | Foundations | Staffing | Training | 1 |
| 2.6.8.1 | Inpatient Service | All staffs in wards are trained for BLS and oriented about | Foundations | Staffing | Training | 3 |
| 2.7.2.7.1 | Delivery Service | All staffs in wards are trained for BLS and oriented about | Foundations | Staffing | Training | 1 |
| 2.8.5 | Surgery/ Operation | The WHO Safe Surgery Checklist is available in OT and used | Foundations | Staffing | Training | 1 |
| 2.9.1.1.10.2 | Laboratory | All staffs know how to respond in case of spillage and other | Foundations | Staffing | Training | 1 |
| 2.9.1.2.9.2 | Blood bank | All staffs know how to respond in case of spillage and other | Foundations | Staffing | Training | 1 |
| 2.2.4.3.1 | Safe Abortion Services | At least one medical officer or gynecologist trained and certified | Foundations | Staffing | Training | 1 |
| 2.7.1.2.2 | Maternity Services | All staffs nursing, medical practitioner designated for delivery | Foundations | Staffing | Training | 1 |
| 2.13.7.1 | One Stop Crisis | Whole site orientation on GBV clinical protocol conducted | Foundations | Staffing | Training | 1 |
| 3.6.2.2 | Hospital Waste | Whole site coaching/ orientation on health care waste | Foundations | Staffing | Training | 1 |
| 3.7.1.2 | Safety and Security | All security staffs are oriented with hospital codes like 001- call | Foundations | Staffing | Training | 1 |
| 3.7.1.3 | Safety and Security | All security staffs have participated in emergency drills | Foundations | Staffing | Training | 1 |
| 3.7.6.4 | Safety and Security | Disaster preparedness orientation has been given to all staff at | Foundations | Staffing | Training | 1 |
| 2.1.8.3 | OPD Service | There are at least four toilets with hand-washing facilities (2 for | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.1.8.4 | OPD Service | Hand-washing facilities are available for patients | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.1.10.3 | OPD Service | Hand-washing facility with running water and soap or hand | Routine Practice | Infection Preventi | Hand Washing | 3 |
| 2.2.1.8.3 | Immunization and Growth | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.2.2.10.3 | Family Planning Clinic | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.2.3.8.2 | ATT, ART clinic | Hand-washing facilities are available for patients. | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.2.3.10.3 | ATT, ART clinic | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.2.4.10.3 | Safe Abortion Services | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.3.14.2 | Emergency Service | Hand-washing facility with running water and liquid soap | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.4.6.4 | Dressing and injections, | Hand-washing facility with running water and soap | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.6.14.4 | Inpatient Service | Hand-washing facility with running water and liquid soap is | Routine Practice | Infection Preventi | Hand Washing | 3 |
| 2.7.1.11.5 | Maternity Services | Hand-washing facility with running water and liquid soap is | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.7.2.12.4 | Delivery Service | Hand washing facility with running water and liquid soap is | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.8.11.1 | Surgery/ Operation | Hand-washing and scrubbing facility with running water and | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.9.1.1.10.5 | Laboratory | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.9.1.2.9.5 | Blood bank | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.9.2.11.2 | X-Ray Service | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.9.3.9.1 | Ultrasonography (USG) | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.9.4.7.1 | Electrocardiogram (ECG) | Hand-washing facility with running water and liquid soap is | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.10.9.3 | Dental Service | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.11.7.3 | Postmortem | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.12.7.3 | Medico-Legal Services | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.13.12.3 | One Stop Crisis | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.14.10.2 | Physiotherapy | Hand-washing facilities are available for patients. | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.14.12.3 | Physiotherapy | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 3.1.10.3 | CSSD | Hand-washing facility with running water and liquid soap is | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 3.2.11.3 | Laundry | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 3.10.8.3 | Hospital Canteen and | Hand-washing facility with running water and soap is available | Routine Practice | Infection Preventi | Hand Washing | 1 |
| 2.1.10.4 | OPD Service | Needle cutter is used (See Checklist 2.1 At the end of this | Routine Practice | Infection Preventi | Needle Cutter | 3 |
| 2.2.1.8.4 | Immunization and Growth | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.2.2.10.4 | Family Planning Clinic | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.2.3.10.4 | ATT, ART clinic | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.2.4.10.4 | Safe Abortion Services | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.3.16.3 | Emergency Service | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.4.6.3 | Dressing and injections, | Supplies trolley with needle cutter is available and used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.6.14.5 | Inpatient Service | Needle cutter is used (See Checklist 2.6 At the end of this | Routine Practice | Infection Preventi | Needle Cutter | 3 |
| 2.7.1.11.6 | Maternity Services | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |

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| 2.7.2.12.5 | Delivery Service | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.8.11.7 | Surgery/ Operation | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.9.1.1.10.6 | Laboratory | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.9.1.2.9.6 | Blood bank | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.9.2.11.3 | X-Ray Service | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.10.9.4 | Dental Service | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.13.12.4 | One Stop Crisis | Needle cutter is used. | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.14.12.4 | Physiotherapy | Needle cutter is used | Routine Practice | Infection Preventi | Needle Cutter | 1 |
| 2.1.10.1 | OPD Service | Masks and gloves are available and used (See Checklist 2.1 At | Routine Practice | Infection Preventi | PPE | 3 |
| 2.2.1.8.1 | Immunization and Growth | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 2.2.2.10.1 | Family Planning Clinic | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 2.2.3.10.1 | ATT, ART clinic | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 2.2.4.10.1 | Safe Abortion Services | Utility Gloves, Gumboot, Mask, Plastic Apron, Caps are | Routine Practice | Infection Preventi | PPE | 1 |
| 2.3.16.1 | Emergency Service | Staff wear mask and gloves at work | Routine Practice | Infection Preventi | PPE | 1 |
| 2.4.6.1 | Dressing and injections, | Mask, gloves, plastic apron, boots and goggles are available and | Routine Practice | Infection Preventi | PPE | 1 |
| 2.6.14.1 | Inpatient Service | PPE[2] are available and used whenever required (See Checklist | Routine Practice | Infection Preventi | PPE | 3 |
| 2.7.1.11.1 | Maternity Services | Personal protective equipment are available and used whenever | Routine Practice | Infection Preventi | PPE | 1 |
| 2.7.2.12.1 | Delivery Service | Personal Protective equipment are available and used whenever | Routine Practice | Infection Preventi | PPE | 1 |
| 2.8.11.2 | Surgery/ Operation | Gowns and sterile drapes for patients and sterile gown for | Routine Practice | Infection Preventi | PPE | 1 |
| 2.9.1.1.10.3 | Laboratory | Masks and gloves are available | Routine Practice | Infection Preventi | PPE | 1 |
| 2.9.1.2.9.3 | Blood bank | Masks and gloves are available | Routine Practice | Infection Preventi | PPE | 1 |
| 2.10.9.1 | Dental Service | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 2.11.7.1 | Postmortem | Staff wear mask and gloves at work. | Routine Practice | Infection Preventi | PPE | 1 |
| 2.12.7.1 | Medico-Legal Services | Staff wear mask and gloves at work. | Routine Practice | Infection Preventi | PPE | 1 |
| 2.13.12.1 | One Stop Crisis | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 2.14.12.1 | Physiotherapy | Masks and gloves are available and used | Routine Practice | Infection Preventi | PPE | 1 |
| 3.1.10.1 | CSSD | Staffs use personal protective equipment at work | Routine Practice | Infection Preventi | PPE | 1 |
| 3.2.11.1 | Laundry | Staff wear mask and gloves at work. | Routine Practice | Infection Preventi | PPE | 1 |
| 3.6.5 | Hospital Waste | Staff use cap, mask, gloves, boot, and gown while collecting | Routine Practice | Infection Preventi | PPE | 1 |
| 2.1.10.5 | OPD Service | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 3 |
| 2.2.1.8.5 | Immunization and Growth | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.2.2.10.5 | Family Planning Clinic | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.2.3.10.5 | ATT, ART clinic | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.2.4.10.5 | Safe Abortion Services | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.3.15 | Emergency Service | Decontamination area specified and practiced | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.3.16.4 | Emergency Service | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.4.6.5 | Dressing and injections, | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.6.14.6 | Inpatient Service | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 3 |
| 2.7.1.11.3 | Maternity Services | Separate slipper designated for labor room and hand sanitizer | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.7.1.11.7 | Maternity Services | Liquid sodium hypochloride (0.5% Chlorine solution) is available | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.7.2.12.2 | Delivery Service | Each ward has hand sanitizer in visible place for health workers | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.7.2.12.6 | Delivery Service | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.8.11.3 | Surgery/ Operation | Fumigation is done at least once a week in the OT on Saturdays | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.8.11.5 | Surgery/ Operation | Hand wash is done at least once a month in OT | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.8.11.8 | Surgery/ Operation | Chlorine solution is available and utilized for decontamination. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.9.1.1.10.7 | Laboratory | Chlorine solution and bleach is available and utilized for | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.9.1.2.9.7 | Blood bank | Chlorine solution and bleach is available and utilized for | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.9.2.11.4 | X-Ray Service | Chlorine solution and bleach is available and utilized for | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.9.3.9.2 | Ultrasonography (USG) | Chlorine solution and bleach is available and utilized for | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.9.4.7.2 | Electrocardiogram (ECG) | Chlorine solution and bleach is available and utilized for | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.8.11.4 | Surgery/ Operation | High Level Disinfection (e.g. Cidex) facility is available and | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.10.9.5 | Dental Service | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.7.11.4 | Postmortem | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.12.7.4 | Medico-Legal Services | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.13.12.5 | One Stop Crisis | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.14.12.5 | Physiotherapy | Chlorine solution is available and utilized. | Routine Practice | Infection Preventi | Sanitization | 1 |
| 3.1.10.4 | CSSD | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 3.2.11.4 | Laundry | Chlorine solution is available and utilized for decontamination | Routine Practice | Infection Preventi | Sanitization | 1 |
| 2.1.10.2 | OPD Service | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 3 |
| 2.2.1.8.2 | Immunization and Growth | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.2.2.10.2 | Family Planning Clinic | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.2.3.10.2 | ATT, ART clinic | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.2.4.10.2 | Safe Abortion Services | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.3.16.2 | Emergency Service | There are clearly labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.4.6.2 | Dressing and injections, | At least three color coded waste bins as per HCWM guideline | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.6.14.3 | Inpatient Service | There are well labelled color-coded bins for waste segregation | Routine Practice | Infection Preventi | Waste Segregation | 3 |
| 2.7.1.11.4 | Maternity Services | There are well labelled color-coded bins for waste segregation | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.7.2.12.3 | Delivery Service | There are well labelled color-coded bins for waste segregation | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.8.11.6 | Surgery/ Operation | Separate colored waste bins based on HCWM guideline 2014 | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.9.1.1.10.4 | Laboratory | There are colored bins for waste segregation based on HCWM | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.9.1.2.9.4 | Blood bank | Bio-waste disposal is done based on HCWM guideline 2014 | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.9.2.11.1 | X-Ray Service | Radiological waste is disposed based on HCWM guideline 2014 | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.10.9.2 | Dental Service | There are well labelled colored bins for waste segregation and | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.11.7.2 | Postmortem | There are colored bins for waste segregation and disposal based | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.11.7.5 | Postmortem | Proper disposal of anatomical waste in placenta pit after | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.12.7.2 | Medico-Legal Services | There are well labelled colored bins for waste disposal based on | Routine Practice | Infection Preventi | Waste Segregation | 1 |
| 2.13.12.2 | One Stop Crisis | There are colored bins for waste segregation and disposal based | Routine Practice | Infection Preventi | Waste Segregation | 1 |

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|-----------|-------------------------|--|------------------|----------------------|----------------------|---|
| 2.14.12.2 | Physiotherapy | There are colored bins for waste disposal based on HCWM | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.1.10.2 | CSSD | There are well labelled colored bins for waste disposal based on | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.2.11.2 | Laundry | There are well labelled colored bins for waste disposal based on | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.6.4 | Hospital Waste | Different colored bins (for risk and non-risk waste) are used | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.6.6 | Hospital Waste | Information regarding proper use of waste bins is displayed | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.9.4 | Store (Medical and | Disposal of expired medicine as per HCWM guideline 2014 | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 3.10.8.2 | Hospital Canteen and | There are colored bins for waste segregation | Routine Practice | Infection Prevention | Waste Segregation | 1 |
| 1.2.5 | Organizational | All staffs of hospital use electronic attendance | Routine Practice | Operations | Digital Systems | 1 |
| 1.4.6.2 | Financial Management | The hospital uses TABUCS/ LMBIS for accounting including | Routine Practice | Operations | Digital Systems | 1 |
| 1.5.1.1 | Medical Records and | Client registration is digitized using standard software | Routine Practice | Operations | Digital Systems | 1 |
| 1.5.1.2 | Medical Records and | Referral in and out records are kept using the standard form | Routine Practice | Operations | Digital Systems | 1 |
| 2.5.10 | Pharmacy Service | Pharmacy uses computer with software for inventory | Routine Practice | Operations | Digital Systems | 1 |
| 2.6.13 | Inpatient Service | Admission and discharge registers are available and are being | Routine Practice | Operations | Digital Systems | 3 |
| 2.7.2.11 | Delivery Service | Admission and discharge registers are available and are being | Routine Practice | Operations | Digital Systems | 1 |
| 1.4.6.1 | Financial Management | The hospital uses central electronic billing system | Routine Practice | Operations | Digital Systems | 1 |
| 1.5.1.3 | Medical Records and | Electronic health record system that generates the HMIS monthly | Routine Practice | Operations | Digital Systems | 1 |
| 1.5.2.2 | Medical Records and | All patients' records are kept in individual folders in racks or | Routine Practice | Operations | Digital Systems | 1 |
| 2.5.15.1 | Pharmacy Service | Medicine is dispensed using electronic billing with barcode | Routine Practice | Operations | Digital Systems | 1 |
| 3.9.3.1 | Store (Medical and | Electronic database system is used in the hospital medical store. | Routine Practice | Operations | Digital Systems | 1 |
| 2.1.7 | OPD Service | Duty rosters of all OPDs are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 2.3.11 | Emergency Service | Duty rosters of the ER are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 2.5.6.3 | Pharmacy Service | Duty roster of pharmacy to cover 24 hours service is prepared | Routine Practice | Operations | Duty Roster | 1 |
| 2.6.6 | Inpatient Service | Duty roster of doctors, nurses, paramedics and support staffs | Routine Practice | Operations | Duty Roster | 3 |
| 2.7.1.3 | Maternity Services | Duty roster to cover 24 hours shift is developed and placed in | Routine Practice | Operations | Duty Roster | 1 |
| 2.7.2.5 | Delivery Service | Duty roster of doctors, nurses, paramedics and support staffs | Routine Practice | Operations | Duty Roster | 1 |
| 2.9.1.1.5 | Laboratory | Duty rosters of lab are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 2.9.1.2.5 | Blood bank | Duty rosters of lab are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 2.9.2.7 | X-Ray Service | Duty rosters of X-ray are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 2.10.7 | Dental Service | Duty rosters developed regularly and available in appropriate | Routine Practice | Operations | Duty Roster | 1 |
| 2.14.9 | Physiotherapy | Duty rosters of OPD are developed regularly and available in | Routine Practice | Operations | Duty Roster | 1 |
| 3.2.2 | Laundry | There is a special schedule for collection and distribution of | Routine Practice | Operations | Duty Roster | 1 |
| 3.4.1.2 | Repair, Maintenance and | Staffs assigned to cover 24 hours shift with visible duty roster | Routine Practice | Operations | Duty Roster | 1 |
| 1.3.8.2 | Human Resources | A list of national health guidelines and treatment protocols | Routine Practice | Operations | Inventory Management | 1 |
| 2.3.10.4 | Emergency Service | There must be disaster store in ER with required medicines, | Routine Practice | Operations | Inventory Management | 3 |
| 2.5.9 | Pharmacy Service | Hospital pharmacy directly supplies inpatient medicine and | Routine Practice | Operations | Inventory Management | 1 |
| 2.5.11 | Pharmacy Service | Number of items of hospital formulary stocked in pharmacy (less | Routine Practice | Operations | Inventory Management | 3 |
| 2.5.12.1 | Pharmacy Service | All the medicines and supplies are displayed in clean racks | Routine Practice | Operations | Inventory Management | 1 |
| 2.5.16 | Pharmacy Service | FIFO system is maintained using standard stock book/cards. | Routine Practice | Operations | Inventory Management | 1 |
| 2.5.17 | Pharmacy Service | Every month, all medicines and supplies are counted, out- of- | Routine Practice | Operations | Inventory Management | 1 |
| 2.9.1.1.3 | Laboratory | Instruments and equipment to carry out all parameters of tests | Routine Practice | Operations | Inventory Management | 3 |
| 2.9.1.2.4 | Blood bank | Instruments and equipment are calibrated, available and | Routine Practice | Operations | Inventory Management | 3 |
| 1.4.9 | Financial Management | Inventory inspection is done once in a year and managed | Routine Practice | Operations | Inventory Management | 1 |
| 3.1.9 | CSSD | All instruments and wrappers are recorded and inventory | Routine Practice | Operations | Inventory Management | 1 |
| 3.2.10 | Laundry | All linens are recorded and inventory maintained. | Routine Practice | Operations | Inventory Management | 1 |
| 3.4.2.1 | Repair, Maintenance and | Hospital has regular preventive maintenance practices | Routine Practice | Operations | Inventory Management | 1 |
| 3.4.2.2 | Repair, Maintenance and | Biomedical equipment inventory of all equipment and | Routine Practice | Operations | Inventory Management | 1 |
| 3.4.2.5 | Repair, Maintenance and | Record keeping of repair and maintenance of biomedical | Routine Practice | Operations | Inventory Management | 1 |
| 3.4.2.6 | Repair, Maintenance and | Specification of annual maintenance cost of major equipment | Routine Practice | Operations | Inventory Management | 1 |
| 3.4.3.3 | Repair, Maintenance and | Proper inventory of fuel is maintained. | Routine Practice | Operations | Inventory Management | 1 |
| 3.9.2.2 | Store (Medical and | Minimum and Maximum stock levels for each item are | Routine Practice | Operations | Inventory Management | 1 |
| 3.9.5 | Store (Medical and | Auction of identified old logistics is done annually | Routine Practice | Operations | Inventory Management | 1 |
| 2.1.4.1 | OPD Service | Counseling is provided to patients about the type of treatment | Routine Practice | Operations | Patient Counseling | 3 |
| 2.2.1.4.1 | Immunization and Growth | Counseling is provided to caretaker about the type of vaccine, its | Routine Practice | Operations | Patient Counseling | 1 |
| 2.2.2.5.1 | Family Planning Clinic | Counseling is provided to users for family planning methods | Routine Practice | Operations | Patient Counseling | 1 |
| 2.2.3.4.1 | ATT, ART clinic | Counseling is provided to patients about the type of treatment | Routine Practice | Operations | Patient Counseling | 1 |
| 2.2.4.5.1 | Safe Abortion Services | Counseling is provided to users on Safe Abortion Services, | Routine Practice | Operations | Patient Counseling | 1 |
| 2.5.13.2 | Pharmacy Service | Information regarding the medicines is provided to the patients. | Routine Practice | Operations | Patient Counseling | 1 |
| 2.5.15.2 | Pharmacy Service | Each medicine is given with written instructions on how to take | Routine Practice | Operations | Patient Counseling | 1 |
| 2.7.1.7.1 | Maternity Services | Pre-labor/ during labor patient and patients' family are | Routine Practice | Operations | Patient Counseling | 1 |
| 2.7.1.7.2 | Maternity Services | Health education on PNC, danger signs of mother and child, | Routine Practice | Operations | Patient Counseling | 1 |
| 2.7.1.7.3 | Maternity Services | Postpartum family planning and breastfeeding- early, exclusive | Routine Practice | Operations | Patient Counseling | 1 |
| 2.8.4.3 | Surgery/ Operation | Informed consent is taken before surgery; patients and caretakers | Routine Practice | Operations | Patient Counseling | 1 |
| 2.8.6 | Surgery/ Operation | Preoperative instructions for patient preparation are given and | Routine Practice | Operations | Patient Counseling | 1 |
| 2.8.9.6 | Surgery/ Operation | Adequate information shared for patient care and patient | Routine Practice | Operations | Patient Counseling | 1 |
| 2.9.2.3 | X-Ray Service | Counseling is provided to patients about radiation hazard, site | Routine Practice | Operations | Patient Counseling | 1 |
| 2.9.3.3 | Ultrasonography (USG) | Counseling is provided to patients about site and indication of | Routine Practice | Operations | Patient Counseling | 1 |
| 2.9.4.3 | Electrocardiogram (ECG) | Counseling is provided to patients about procedure and | Routine Practice | Operations | Patient Counseling | 1 |
| 2.10.4.1 | Dental Service | Counseling is provided to patients about the type of treatment | Routine Practice | Operations | Patient Counseling | 1 |
| 2.12.5 | Medico-Legal Services | Post-traumatic counseling is done to the victims of medico-legal | Routine Practice | Operations | Patient Counseling | 1 |
| 2.13.8.2 | One Stop Crisis | If the female survivor requires to stay more days or requires | Routine Practice | Operations | Patient Counseling | 1 |
| 2.13.9.1 | One Stop Crisis | Provide required referral and other services (as per the health | Routine Practice | Operations | Patient Counseling | 1 |
| 2.13.10.1 | One Stop Crisis | Detailed information concerning the services being provided by | Routine Practice | Operations | Patient Counseling | 1 |
| 2.13.10.2 | One Stop Crisis | Information is being given in an integrated manner (Safe home | Routine Practice | Operations | Patient Counseling | 1 |
| 2.13.11.1 | One Stop Crisis | Details of the events registered in the OCMC, services (health | Routine Practice | Operations | Patient Counseling | 1 |
| 2.14.5 | Physiotherapy | Counseling is provided to patients about the type of treatment | Routine Practice | Operations | Patient Counseling | 1 |
| 2.3.7.3 | Emergency Service | Emergency disposition of the patient either in observation ward | Routine Practice | Operations | Patient Monitoring | 1 |
| 2.3.7.4 | Emergency Service | Critical patient transfer from emergency to OT or Inter-hospital | Routine Practice | Operations | Patient Monitoring | 1 |

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| 2.8.4.1 | Surgery/ Operation | Indications and reviews the clinical history and physical | Routine Practice | Operations | Patient Monitoring | 1 |
| 2.8.4.2 | Surgery/ Operation | Pre-anesthesia checkup done for routine surgeries and | Routine Practice | Operations | Patient Monitoring | 1 |
| 2.8.9.3 | Surgery/ Operation | Staffs are specified for the post-operative care including close | Routine Practice | Operations | Patient Monitoring | 1 |
| 2.8.9.4 | Surgery/ Operation | Patients' pain management is prioritized, measures well | Routine Practice | Operations | Patient Monitoring | 1 |
| 2.8.9.5 | Surgery/ Operation | Patient undergoing surgical procedure is done pre- anesthetic | Routine Practice | Operations | Patient Monitoring | 1 |
| 1.5.3.5 | Medical Records and | Medico-legal incidents and services are recorded | Routine Practice | Operations | Record Keeping | 1 |
| 2.1.9 | OPD Service | OPD register available in every OPD with ICD 10 classification | Routine Practice | Operations | Record Keeping | 3 |
| 2.2.1.7.1 | Immunization and Growth | Patient's card (Health card, growth chart) and register available | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.1.7.2 | Immunization and Growth | An adverse event following immunization, complication, severe | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.2.9.1 | Family Planning Clinic | Patient's health card and register available and services recorded | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.2.9.2 | Family Planning Clinic | FP related complication, defaulter and contraceptive failure are | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.3.9.1 | ATT, ART clinic | Patient's card (TB, ART) and register available and services | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.3.9.2 | ATT, ART clinic | Drug resistance, complication and referral to other sites recorded | Routine Practice | Operations | Record Keeping | 1 |
| 2.2.4.9.1 | Safe Abortion Services | Patient's health card and register available and services recorded | Routine Practice | Operations | Record Keeping | 1 |
| 2.3.13 | Emergency Service | Narcotic drugs are kept separately and securely with mandatory | Routine Practice | Operations | Record Keeping | 1 |
| 2.4.7 | Dressing and injections, | Proper records of all procedures are kept and reported. | Routine Practice | Operations | Record Keeping | 1 |
| 2.8.10.1 | Surgery/ Operation | Recording is done for all surgeries procedure including | Routine Practice | Operations | Record Keeping | 1 |
| 2.8.10.2 | Surgery/ Operation | Records of all anesthetic procedures are kept and reported | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.1.7.1 | Laboratory | Sample is adequately recorded with requisition form with detail | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.1.7.2 | Laboratory | Standard reporting sheets are being used and all reports are | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.1.7.3 | Laboratory | Report have adequate information of patient and checked by | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.2.7.1 | Blood bank | Sample is adequately recorded with requisition form with detail | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.2.7.2 | Blood bank | Standard reporting sheets are being used and all reports are | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.1.2.7.3 | Blood bank | Report have essential information of patient and checked by | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.2.9.1 | X-Ray Service | X-ray is adequately recorded as per requisition form with detail | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.2.9.2 | X-Ray Service | Report have adequate information of patient and checked by | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.3.8.1 | Ultrasoundography (USG) | USG is adequately recorded as per requisition form with detail | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.3.8.2 | Ultrasoundography (USG) | Report have adequate information of patient, information of area | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.4.6.1 | Electrocardiogram (ECG) | ECG is adequately recorded as per requisition form with detail | Routine Practice | Operations | Record Keeping | 1 |
| 2.9.4.6.2 | Electrocardiogram (ECG) | Reporting folder of ECG should have adequate information of | Routine Practice | Operations | Record Keeping | 1 |
| 2.10.8 | Dental Service | OPD register available in every OPD and ICD 10 classification | Routine Practice | Operations | Record Keeping | 1 |
| 2.13.6.1 | One Stop Crisis | Health check-up, medico-legal examination including | Routine Practice | Operations | Record Keeping | 3 |
| 2.13.6.2 | One Stop Crisis | Preservation of samples as legal evidence done for future use | Routine Practice | Operations | Record Keeping | 3 |
| 2.14.11.1 | Physiotherapy | Recording and reporting throughout treatment and follow up is | Routine Practice | Operations | Record Keeping | 1 |
| 3.11.6.3 | Social Service Unit (SSU) | Record information on free and partially free service recipients | Routine Practice | Operations | Record Keeping | 1 |
| 2.1.1.1 | OPD Service | OPD is open from 10 AM to 3 PM (See Checklist 2.1 At the end | Services | Services | Operating Hours | 3 |
| 2.2.1.1 | Immunization and Growth | Immunization and growth monitoring service is available from | Services | Services | Operating Hours | 1 |
| 2.2.2.1 | Family Planning Clinic | Family planning service is available from 10 AM to 3 PM. | Services | Services | Operating Hours | 1 |
| 2.2.3.1 | ATT, ART clinic | Clinic is open from 10 AM to 3 PM. | Services | Services | Operating Hours | 1 |
| 2.2.4.1 | Safe Abortion Services | Safe abortion services is available from 10 AM to 3 PM. | Services | Services | Operating Hours | 1 |
| 2.9.2.1.1 | X-Ray Service | X-ray service is open from 10 AM to 3 PM | Services | Services | Operating Hours | 1 |
| 2.10.1.3 | Dental Service | EHS services from 3PM onwards and tickets available from 2PM | Services | Services | Operating Hours | 1 |
| 2.13.3.2 | One Stop Crisis | Treatment for GBV survivors/affected by GBV is available 24 | Services | Services | Operating Hours | 1 |
| 2.13.8.1 | One Stop Crisis | Mental health and psychosocial counselling services available | Services | Services | Operating Hours | 1 |
| 2.14.2.1 | Physiotherapy | Physiotherapy OPD is open from 10 AM to 5 PM. | Services | Services | Operating Hours | 1 |
| 2.1.1.3 | OPD Service | EHS services from 3PM onwards and tickets available from 2PM | Services | Services | Operating Hours | 1 |
| 2.3.1 | Emergency Service | Emergency room/ward is open 24 hours | Services | Services | Operating Hours | 1 |
| 2.3.6.1 | Emergency Service | Hospital maintains a triage system in the ER with 24 hours triage | Services | Services | Operating Hours | 1 |
| 2.5.5 | Pharmacy Service | The pharmacy is open 24x7 | Services | Services | Operating Hours | 1 |
| 2.9.1.1.1.1 | Laboratory | Laboratory is open from 10 AM to 3 PM for routine services and | Services | Services | Operating Hours | 1 |
| 2.9.2.1.2 | X-Ray Service | Emergency x-ray service is available round the clock | Services | Services | Operating Hours | 1 |
| 2.9.3.1 | Ultrasoundography (USG) | USG is open from 10 AM to 3 PM for obstetrics, abdominal, | Services | Services | Operating Hours | 1 |
| 2.10.1.1 | Dental Service | Dental service is available from 10 AM to 3 PM | Services | Services | Operating Hours | 1 |
| 3.11.1.1 | Social Service Unit (SSU) | SSU open from 8am to 7pm | Services | Services | Operating Hours | 1 |
| 3.11.1.2 | Social Service Unit (SSU) | Management committee to manage 24 hours SSU services for | Services | Services | Operating Hours | 1 |
| 2.4.3 | Dressing and injections, | Minimum dressing services and routine procedures are available | Services | Services | Services | 3 |
| 2.6.9 | Inpatient Service | Safe abortion service (SAS) is available as per National SAS | Services | Services | Services | 1 |
| 2.7.1.1.2 | Maternity Services | Delivery service is available round the clock | Services | Services | Services | 1 |
| 2.8.3.1 | Surgery/ Operation | General Surgeries (See Annex 2.8a List of Minimum Surgeries | Services | Services | Services | 3 |
| 2.9.4.1 | Electrocardiogram (ECG) | ECG service is available for patients in OPD, Emergency and | Services | Services | Services | 1 |
| 2.11.2 | Postmortem | Examination of the dead body in any unnatural death and | Services | Services | Services | 1 |
| 2.8.1.1.1 | Surgery/ Operation | Routine minor and intermediate surgeries available on scheduled | Services | Services | Services | 1 |
| 2.8.1.1.2 | Surgery/ Operation | Routine major surgeries available on scheduled days | Services | Services | Services | 1 |
| 2.8.1.2 | Surgery/ Operation | Emergency surgeries available round the clock | Services | Services | Services | 1 |
| 2.8.3.2 | Surgery/ Operation | Cesarean Section | Services | Services | Services | 1 |
| 2.8.3.3 | Surgery/ Operation | Orthopedic Surgeries (See Annex 2.8c List of Minimum | Services | Services | Services | 3 |
| 2.9.1.1.1.2 | Laboratory | Basic investigations are available (See Annex 2.9.1a List of | Services | Services | Services | 3 |
| 2.9.1.1.1.3 | Laboratory | Histopathology service in coordination with other health facilities | Services | Services | Services | 1 |
| 3.8.1.1 | Transportation and | 24-hour ambulance service is available. | Services | Services | Services | 1 |
| 2.9.1.2.1 | Blood bank | Blood bank is open / facility is available round the clock | Services | Services | Services | 1 |
| 2.12.2 | Medico-Legal Services | Medico-legal services are available 24 hours | Services | Services | Services | 1 |
| 3.10.1 | Hospital Canteen and | Hospital has canteen in its premises with 24 hours service | Services | Services | Services | 1 |