

Annex 2B. Secondary A Hospital Category and Item Indicator List

MSS Fiscal Year Report (2081/82)

A complete list of all categorized indicators for Secondary A Hospitals analysis in the MSS Fiscal Year Report (2081/82).

Group, component, item, and maximum score, for each indicator are included for reference.

	Summary Table of Groups and Components		
	Group	Component	Item No. of Indicators
	Foundations	Governance	Audits and Reports 15
			Functional Committees 12
			Governance 9
			Governance (TOTAL) 36
		Materials	Equipment 48
			Furniture 17
			IEC Materials 13
			Medicine 10
			Supplies 30
			Materials (TOTAL) 118
		Physical Facilities	Adequate Space 43
			Drinking Water 10
			Light and Ventilation 14
			Privacy 11
			Toilets 8
		Physical Facilities (TOTAL) 86	
		Staffing	Staffing 39
			Training 21
			Staffing (TOTAL) 60
	Foundations (TOTAL)		300
	Routine Practices	Infection Prevention	Hand Washing 28
			Needle Cutter 17
			PPE 21
			Sanitization 29
			Waste Segregation 26
			Infection Prevention (TOTAL) 121
		Operations	Digital Systems 12
			Duty Roster 13
			Inventory Management 19
			Patient Counseling 24
			Patient Monitoring 7
			Record Keeping 30
			Operations (TOTAL) 105
	Routine Practices (TOTAL)		226
	Services	Services	Operating Hours 20
			Services 17
		Services (TOTAL)	
	Total Secondary A Hospital Categorized Indicators		563
Indicator	Area	Standard	Group Component Item Max
1.1.11	Governance	Hospital Annual Report is available in website	Foundations Governance Audits and Reports 1
1.1.12	Governance	Social audit is conducted for last year by third party	Foundations Governance Audits and Reports 1
1.4.2.1	Financial Management	An annual hospital budget is developed incorporating the	Foundations Governance Audits and Reports 1
1.4.2.2	Financial Management	Internal income is reviewed during budgeting every year.	Foundations Governance Audits and Reports 1
1.4.5.3	Financial Management	Final audit/ external audited accounts are available for last year.	Foundations Governance Audits and Reports 1
1.4.7.2	Financial Management	Trimester financial report is produced (every 4 months) and	Foundations Governance Audits and Reports 1
1.4.7.3	Financial Management	Annual financial report is submitted to HMC.	Foundations Governance Audits and Reports 1
1.5.3.1	Medical Records and	Hospital monthly reports (HMIS 9.4) of the last three months are	Foundations Governance Audits and Reports 1
1.6.3	Quality Management	The findings of social audit like client exit interview are shared	Foundations Governance Audits and Reports 1
1.6.8.3	Quality Management	Mortality audit of every death in the hospital is done and reported	Foundations Governance Audits and Reports 1
2.5.18.1	Pharmacy Service	Pharmacy department operates pharmacovigilance activities and	Foundations Governance Audits and Reports 1
2.9.1.2.7.4	Blood bank	BTSC submits regular reports to NPHL/NBBTS of provided	Foundations Governance Audits and Reports 1
2.13.11.3	One Stop Crisis	Report to concerned authority (DCC and MoHP) in monthly	Foundations Governance Audits and Reports 1
3.9.3.2	Store (Medical and	Hospital submits quarterly reports to LMIS utilizing either paper	Foundations Governance Audits and Reports 1
3.11.6.4	Social Service Unit (SSU)	Prepare and submit monthly, trimester and annual report to	Foundations Governance Audits and Reports 1
1.1.1	Governance	Hospital Management Committee is formed	Foundations Governance Functional Committees 1
1.6.1.2	Quality Management	Hospital (QHSDMS) Committee meetings are held at least every	Foundations Governance Functional Committees 1
1.1.4.2.7	Governance	Review of decisions and recommendations of staff meeting and	Foundations Governance Functional Committees 1
1.6.8.1	Quality Management	The hospital has functional MPDSR committee (in program	Foundations Governance Functional Committees 1
2.5.2.1.1	Pharmacy Service	Drug and Therapeutic committee (DTC)	Foundations Governance Functional Committees 1
1.6.1.1	Quality Management	Hospital (QHSDMS) Committee is formed according to MSS	Foundations Governance Functional Committees 1
2.5.2.1.2	Pharmacy Service	Hospital pharmacy operation committee	Foundations Governance Functional Committees 1
2.5.3.1	Pharmacy Service	Hospital has prepared formulary list based on Nepalese National	Foundations Governance Functional Committees 1
2.13.1	One Stop Crisis	Quarterly meeting minute of coordination committee	Foundations Governance Functional Committees 1
2.13.2	One Stop Crisis	Monthly meeting minute of case management committee	Foundations Governance Functional Committees 1
3.7.6.7	Safety and Security	Hospital has functional rapid response team	Foundations Governance Functional Committees 1
3.10.2	Hospital Canteen and	A list of food items with price list approved by Hospital	Foundations Governance Functional Committees 1
1.1.6	Governance	Annual plan & budget is approved by HMC before the fiscal year	Foundations Governance Governance 1
1.2.4	Organizational	Hospital implements token and / or queue system for users	Foundations Governance Governance 1

1.4.5.2	Financial Management	Internal audit, financial and physical progress review is done at	Foundations	Governance	Governance	1
1.4.7.1	Financial Management	The hospital prepares and keeps monthly financial report.	Foundations	Governance	Governance	1
2.8.9.2	Surgery/ Operation	Separate area designated for post-operative care to stabilize the	Foundations	Governance	Governance	1
3.5.3	Water supply	Water quality test is done every year and report is available as	Foundations	Governance	Governance	1
3.6.1	Hospital Waste	There is work plan prepared and implemented by hospital for	Foundations	Governance	Governance	1
3.6.3	Hospital Waste	There is separate area/space designated for solid waste storage	Foundations	Governance	Governance	1
3.6.10	Hospital Waste	Pharmaceutical waste and radiological waste treated and	Foundations	Governance	Governance	1
1.3.8.3	Human Resources	Computers with printing and photocopy facility available	Foundations	Materials	Equipment	1
1.5.2.3	Medical Records and	There is a set of functional computer and printer available for	Foundations	Materials	Equipment	1
2.3.4	Emergency Service	Instruments and equipment to carry out the ER works are	Foundations	Materials	Equipment	3
2.1.6.1	OPD Service	General OPD (See Annex 2.1b Basic Equipment and Instrument	Foundations	Materials	Equipment	3
2.1.6.2	OPD Service	Obstetrics and Gynecology OPD (See Annex 2.1b Basic	Foundations	Materials	Equipment	3
2.1.6.3	OPD Service	Pediatrics OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.1.6.4	OPD Service	General surgery OPD(See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.1.6.5	OPD Service	Orthopedics OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.2.2.7	Family Planning Clinic	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.2.3.6	ATT, ART clinic	OPD has functional BP set, stethoscope, thermometer and	Foundations	Materials	Equipment	1
2.6.8.3	Inpatient Service	At least one defibrillator in immediate accessible area (See	Foundations	Materials	Equipment	3
2.2.4.7.2	Safe Abortion Services	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.8.8.2	Surgery/ Operation	Equipment, instrument and supplies for anesthesia available (See	Foundations	Materials	Equipment	3
2.9.2.5.1	X-Ray Service	General X ray unit (with minimum 125KV and 300ma X-ray	Foundations	Materials	Equipment	1
2.9.2.5.2	X-Ray Service	Complete CR system with CR cassette at least 5 of 14 x 17 inch	Foundations	Materials	Equipment	1
2.9.3.5	Ultrasonography (USG)	USG machine (advanced) with different probes, computer and	Foundations	Materials	Equipment	1
2.9.4.5	Electrocardiogram (ECG)	Functional ECG machine (12 lead with power back up), paper,	Foundations	Materials	Equipment	1
2.10.6	Dental Service	Equipment, instrument and supplies to carry out Dental Services	Foundations	Materials	Equipment	3
2.14.7	Physiotherapy	Instruments and equipment to carry out the Physiotherapy works	Foundations	Materials	Equipment	3
3.1.3	CSSD	Equipment and supplies for sterilization available and functional	Foundations	Materials	Equipment	3
3.4.3.1	Repair, Maintenance and	Hospital has main-grid power supply with three-phase line	Foundations	Materials	Equipment	1
3.4.3.2	Repair, Maintenance and	Hospital has alternate power generator capable of running x-ray	Foundations	Materials	Equipment	1
2.5.12.2	Pharmacy Service	Temperature of pharmacy is monitored and recorded and is	Foundations	Materials	Equipment	1
2.5.12.3	Pharmacy Service	Functional freeze +/-4°C for thermolabile medicine	Foundations	Materials	Equipment	1
3.6.9.1	Hospital Waste	Infectious waste is sterilized using autoclave before disposal	Foundations	Materials	Equipment	1
2.6.7	Inpatient Service	Telephone facility is available with list of important contact	Foundations	Materials	Equipment	3
2.7.1.5	Maternity Services	At least 2 KMC chairs available for providing KMC to	Foundations	Materials	Equipment	1
2.7.2.7.3	Delivery Service	At least one defibrillator in immediate accessible area	Foundations	Materials	Equipment	1
2.8.7.2	Surgery/ Operation	Each operating room has general equipment, instruments and	Foundations	Materials	Equipment	3
2.8.9.1	Surgery/ Operation	Dedicated space for pre-anesthesia assessment and post-	Foundations	Materials	Equipment	1
2.9.1.1.8.2	Laboratory	Reagents are stored at appropriate temperature in store and lab	Foundations	Materials	Equipment	1
2.9.1.1.9.2	Laboratory	Blood storage has required instrument and equipment (See	Foundations	Materials	Equipment	3
2.9.1.2.3.4	Blood bank	Thermometers are attached to all equipment requiring	Foundations	Materials	Equipment	1
2.9.2.6.1	X-Ray Service	X ray room of at least 4x4sqm with wall of at least 23cm of brick	Foundations	Materials	Equipment	1
2.11.1.1.2	Postmortem	Body dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.11.1.1.3	Postmortem	Organ dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.11.5	Postmortem	Mortuary van is available 24 hours (at least one)	Foundations	Materials	Equipment	1
3.1.6	CSSD	All wrapped instruments are indicated with thermal indicator	Foundations	Materials	Equipment	1
3.2.3	Laundry	Adequate equipment and supplies are available for laundry (See	Foundations	Materials	Equipment	3
3.2.5	Laundry	All linens are washed using a washing machine.	Foundations	Materials	Equipment	1
3.2.6.2	Laundry	Linen dryer is available and used	Foundations	Materials	Equipment	1
3.4.3.4	Repair, Maintenance and	Hospital has solar system installed (at least for essential clinical	Foundations	Materials	Equipment	1
3.6.8	Hospital Waste	Hospital uses transportation trolleys separate for risk and non-	Foundations	Materials	Equipment	1
3.7.6.1	Safety and Security	The hospital has fire extinguisher in all blocks including the fire	Foundations	Materials	Equipment	1
3.7.6.2	Safety and Security	The hospital has installed safety alarm system including smoke	Foundations	Materials	Equipment	1
3.8.1.2	Transportation and	Hospital has its own well-equipped ambulance at least 2	Foundations	Materials	Equipment	1
3.8.1.3	Transportation and	The hospital has access to utility van	Foundations	Materials	Equipment	1
3.8.2.1	Transportation and	The hospital has telephone with intercom (EPABX) network.	Foundations	Materials	Equipment	1
2.1.5.3.1	OPD Service	General Medicine OPD (See Annex 2.1a Furniture and supplies	Foundations	Materials	Furniture	3
2.1.5.3.2	OPD Service	Obstetrics and Gynecology OPD (See Annex 2.1a Furniture and	Foundations	Materials	Furniture	3
2.1.5.3.3	OPD Service	Pediatrics OPD (See Annex 2.1a Furniture and supplies for OPD	Foundations	Materials	Furniture	3
2.1.5.3.4	OPD Service	General surgery OPD (See Annex 2.1a Furniture and supplies	Foundations	Materials	Furniture	3
2.1.5.3.5	OPD Service	Orthopedics OPD (See Annex 2.1a Furniture and supplies for	Foundations	Materials	Furniture	3
2.3.3.2	Emergency Service	Adequate furniture and supplies (See Annex 2.3a Furniture and	Foundations	Materials	Furniture	3
2.3.10.2	Emergency Service	Disaster area identified with adequate furniture to carry out	Foundations	Materials	Furniture	1
2.4.2	Dressing and injections,	Adequate furniture and general supplies are available (See	Foundations	Materials	Furniture	3
2.6.2.1	Inpatient Service	Medicine Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.6.2.2	Inpatient Service	Surgery Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.6.2.3.1	Inpatient Service	Pediatrics Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.7.1.9.2	Maternity Services	The facility has adequate equipment, instrument and general	Foundations	Materials	Furniture	3
2.6.4	Inpatient Service	There is a set of at least one table and two chairs in the nursing	Foundations	Materials	Furniture	3
2.7.2.2	Delivery Service	Furniture and supplies to carry out the inpatient services are	Foundations	Materials	Furniture	3
2.9.1.2.3.3	Blood bank	The required furniture and supplies are available (See Annex	Foundations	Materials	Furniture	3
2.9.2.6.3	X-Ray Service	The required furniture and supplies including radiation	Foundations	Materials	Furniture	1
2.10.5.3	Dental Service	Required furniture, supplies and space are available (See Annex	Foundations	Materials	Furniture	3
2.1.4.2	OPD Service	Appropriate IEC materials (posters, leaflets etc.) as an IEC	Foundations	Materials	IEC Materials	1
2.2.1.4.2	Immunization and Growth	Appropriate IEC/BCC materials on vaccine, schedule and child	Foundations	Materials	IEC Materials	1
2.2.2.5.2	Family Planning Clinic	Appropriate IEC/BCC materials on family planning including	Foundations	Materials	IEC Materials	1
2.2.3.4.2	ATT, ART clinic	Appropriate IEC/BCC materials on TB, HIV/AIDS (posters,	Foundations	Materials	IEC Materials	1
2.2.4.5.2	Safe Abortion Services	Appropriate IEC/BCC materials on safe abortion services and	Foundations	Materials	IEC Materials	1

2.5.13.3	Pharmacy Service	IEC materials (posters, leaflets, national hospital formulary)	Foundations	Materials	IEC Materials	1
2.6.12	Inpatient Service	Appropriate IEC/BCC materials (posters, leaflets etc.) are	Foundations	Materials	IEC Materials	3
2.7.1.8	Maternity Services	Appropriate IEC/BCC materials (posters, leaflets etc.) on	Foundations	Materials	IEC Materials	1
2.7.2.10	Delivery Service	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
2.9.2.4	X-Ray Service	Radiation sign, appropriate Radiation awareness posters, leaflets	Foundations	Materials	IEC Materials	1
2.10.4.2	Dental Service	Appropriate IEC materials (posters, leaflets etc.) as an IEC	Foundations	Materials	IEC Materials	1
2.14.6	Physiotherapy	Appropriate IEC/BCC materials (posters, leaflets etc.) are	Foundations	Materials	IEC Materials	1
3.10.6	Hospital Canteen and	Appropriate IEC/ BCC materials (posters, leaflets, television) are	Foundations	Materials	IEC Materials	1
2.2.3.5	ATT, ART clinic	Medicines for TB, HIV/AIDS as per government treatment	Foundations	Materials	Medicine	1
2.3.5.2	Emergency Service	Emergency stock of medicines and supplies for mass casualty	Foundations	Materials	Medicine	1
2.4.4	Dressing and injections,	Medicines and supplies needed for surgical procedures available	Foundations	Materials	Medicine	3
2.3.5.1	Emergency Service	Medicines and supplies to carry out the ER works are available	Foundations	Materials	Medicine	3
2.5.3.3	Pharmacy Service	Hospital has all medicines and supplies available as per	Foundations	Materials	Medicine	1
2.5.8	Pharmacy Service	All of the required medicines and supplies for specific programs	Foundations	Materials	Medicine	3
2.6.8.2.1	Inpatient Service	Medicine Ward (See Annex 2.6c Emergency Trolley for	Foundations	Materials	Medicine	3
2.7.1.9.4	Maternity Services	Labor room has emergency cart with medicines and supplies	Foundations	Materials	Medicine	3
2.8.8.3	Surgery/ Operation	Medicine and supplies for anesthesia available (See Annex 2.8h	Foundations	Materials	Medicine	3
3.7.6.8	Safety and Security	Medicine stock for post disaster response is available	Foundations	Materials	Medicine	1
2.2.1.5	Immunization and Growth	Immunization and growth monitoring instrument, equipment and	Foundations	Materials	Supplies	3
2.2.2.6	Family Planning Clinic	Supplies for Family Planning Services available (See Annex	Foundations	Materials	Supplies	3
2.2.4.7.1	Safe Abortion Services	Instruments, equipment's and supplies for Safe Abortion	Foundations	Materials	Supplies	3
2.3.12	Emergency Service	Separate inventories for emergency lifesaving drugs/equipment	Foundations	Materials	Supplies	1
2.4.5.1	Dressing and injections,	Sterile supply for Minor OT are available (See Annex 2.4d	Foundations	Materials	Supplies	3
2.4.5.2	Dressing and injections,	Separate containers for sterile gauze and cotton balls are	Foundations	Materials	Supplies	1
2.5.3.2	Pharmacy Service	Hospital formulary includes all medicines and supplies as per	Foundations	Materials	Supplies	1
2.6.8.2.2	Inpatient Service	Surgery Ward (See Annex 2.6c Emergency Trolley for Inpatient	Foundations	Materials	Supplies	3
2.6.8.2.3	Inpatient Service	Pediatrics Ward (See Annex 2.6c Emergency Trolley for	Foundations	Materials	Supplies	3
2.6.3.1	Inpatient Service	Medicine Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.2	Inpatient Service	Surgery Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.3	Inpatient Service	Pediatrics Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.8.7.3	Surgery/ Operation	Each operating room has medicines and supplies available (See	Foundations	Materials	Supplies	3
2.7.1.4	Maternity Services	Partograph available and being used rationally	Foundations	Materials	Supplies	1
2.9.1.1.8.1	Laboratory	At least three months buffer stock of laboratory supplies is	Foundations	Materials	Supplies	1
2.7.1.9.3	Maternity Services	Labor room has medicines and supplies available for delivery	Foundations	Materials	Supplies	3
2.7.1.11.8	Maternity Services	Dry gauze and cotton are stored separately in clean containers.	Foundations	Materials	Supplies	1
2.7.2.3	Delivery Service	Medicine and supplies to carry out the inpatient services are	Foundations	Materials	Supplies	3
2.7.2.7.2	Delivery Service	At least one emergency trolley with emergency medicine	Foundations	Materials	Supplies	3
2.11.4	Postmortem	Adequate supplies and instruments for forensic services (See	Foundations	Materials	Supplies	3
3.9.2.1	Store (Medical and	A separate hospital medical store with 3 months' buffer stock is	Foundations	Materials	Supplies	1
2.8.7.4	Surgery/ Operation	Surgical sets for minimum list of the surgical services available	Foundations	Materials	Supplies	3
2.9.1.2.8.1	Blood bank	At least three months buffer stock of laboratory supplies is	Foundations	Materials	Supplies	1
2.9.1.2.8.2	Blood bank	Blood bags, transfusion sets, blood and blood components,	Foundations	Materials	Supplies	1
2.12.4.1	Medico-Legal Services	Adequate supplies and instruments for medico-legal services	Foundations	Materials	Supplies	3
2.13.6.3	One Stop Crisis	Pregnancy test and emergency contraceptive services, tests for	Foundations	Materials	Supplies	1
3.1.4	CSSD	Wrapper, gauze, cotton balls, bandages are prepared.	Foundations	Materials	Supplies	1
3.3.3	Housekeeping	Basic supplies are available (See Annex 3.3a Housekeeping	Foundations	Materials	Supplies	3
3.4.2.4	Repair, Maintenance and	Availability of spare parts for repair and maintenance of	Foundations	Materials	Supplies	1
3.7.4	Safety and Security	The hospital has replaced all mercury apparatus with other	Foundations	Materials	Supplies	1
1.3.7.3	Human Resources	Separate space with furniture, audio-visual aids and internet for	Foundations	Physical Facilities	Adequate Space	1
1.4.1.1	Financial Management	Dedicated account department of hospital with space and	Foundations	Physical Facilities	Adequate Space	1
2.1.5.1	OPD Service	Adequate rooms and space for the practitioners and patients are	Foundations	Physical Facilities	Adequate Space	3
2.1.8.1	OPD Service	Availability of waiting space with sitting arrangement is	Foundations	Physical Facilities	Adequate Space	1
2.2.1.6.1	Immunization and Growth	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.2.2	Family Planning Clinic	A separate area dedicated for FP counseling and services	Foundations	Physical Facilities	Adequate Space	1
2.2.2.8.1	Family Planning Clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.3.7.1	ATT, ART clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.4.2	Safe Abortion Services	A separate area dedicated for Safe Abortion counseling and	Foundations	Physical Facilities	Adequate Space	1
2.2.4.8.1	Safe Abortion Services	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.3.3.4	Emergency Service	Designated area for nursing station centrally placed in ER and all	Foundations	Physical Facilities	Adequate Space	1
2.3.3.5	Emergency Service	Space allocated for duty room and changing room separate for	Foundations	Physical Facilities	Adequate Space	1
2.4.1	Dressing and injections,	A separate room for dressing and injection service is available	Foundations	Physical Facilities	Adequate Space	1
2.6.1.1	Inpatient Service	Separate space for nursing station is available in each ward (See	Foundations	Physical Facilities	Adequate Space	3
2.6.1.2	Inpatient Service	Separate changing room available for male and female staffs	Foundations	Physical Facilities	Adequate Space	3
2.6.1.3	Inpatient Service	Separate store room is available (See Checklist 2.6 At the end of	Foundations	Physical Facilities	Adequate Space	3
2.6.2.3.2	Inpatient Service	Separate area dedicated for play room with play materials for	Foundations	Physical Facilities	Adequate Space	1
2.6.10.1	Inpatient Service	Separate area designated for admission of male and female	Foundations	Physical Facilities	Adequate Space	3
2.7.1.1.4	Maternity Services	Labor room has adequate space for accommodating team of	Foundations	Physical Facilities	Adequate Space	1
2.7.1.9.1	Maternity Services	Separate store room for delivery service related logistics	Foundations	Physical Facilities	Adequate Space	1
2.7.2.1.1	Delivery Service	Separate space for nursing station is available	Foundations	Physical Facilities	Adequate Space	1
2.7.2.1.2	Delivery Service	Separate changing room available for male and female staffs	Foundations	Physical Facilities	Adequate Space	1
2.7.2.1.3	Delivery Service	Separate store room is available	Foundations	Physical Facilities	Adequate Space	1
2.7.2.1.4	Delivery Service	Separate space dedicated for pre-labor, labor and post-labor	Foundations	Physical Facilities	Adequate Space	1
2.7.2.8.5	Delivery Service	Separate space is available for patients' visitors (Kuruwa Ghar).	Foundations	Physical Facilities	Adequate Space	1
2.14.1	Physiotherapy	Separate room for OPD physiotherapy with at least 10	Foundations	Physical Facilities	Adequate Space	1
3.1.1.2	CSSD	There are separate rooms designated for dirty utility, cleaning,	Foundations	Physical Facilities	Adequate Space	1
3.4.2.3	Repair, Maintenance and	Separate room for storage of repairing tools and instrument	Foundations	Physical Facilities	Adequate Space	1
2.9.1.1.4.1	Laboratory	Separate space with working desk and chair designated for	Foundations	Physical Facilities	Adequate Space	1

2.9.1.1.6.1	Laboratory	Waiting space with sitting arrangement is available for at least	Foundations	Physical Facilities	Adequate Space	1
2.9.1.2.3.1	Blood bank	Adequate rooms and space for the staffs and patients are	Foundations	Physical Facilities	Adequate Space	1
2.9.1.2.6.1	Blood bank	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.9.2.8	X-Ray Service	Waiting space with sitting arrangement is available for at least 5	Foundations	Physical Facilities	Adequate Space	1
2.9.3.6.1	Ultrasonography (USG)	Adequate space for practitioner and patient for USG with	Foundations	Physical Facilities	Adequate Space	1
2.9.3.7	Ultrasonography (USG)	Waiting space with sitting arrangement is available for at least	Foundations	Physical Facilities	Adequate Space	1
2.9.4.2	Electrocardiogram (ECG)	Separate space is dedicated for ECG Service	Foundations	Physical Facilities	Adequate Space	1
2.10.5.1	Dental Service	At least 1 rooms with adequate space for the practitioners and	Foundations	Physical Facilities	Adequate Space	1
2.11.1.1.1	Postmortem	Designated area for mortuary room, changing room and store	Foundations	Physical Facilities	Adequate Space	1
2.13.4	One Stop Crisis	Separate space allocated for OCMC services with adequate	Foundations	Physical Facilities	Adequate Space	3
2.14.8.1	Physiotherapy	Adequate rooms and space for the practitioners and patients are	Foundations	Physical Facilities	Adequate Space	1
3.2.1.1	Laundry	Separate laundry room is available.	Foundations	Physical Facilities	Adequate Space	1
3.7.2	Safety and Security	A separate office for security with communication system is	Foundations	Physical Facilities	Adequate Space	1
3.9.1	Store (Medical and	Separate space allocated for store for hospital- medicine and	Foundations	Physical Facilities	Adequate Space	1
2.1.8.2	OPD Service	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.2.3.8.1	ATT, ART clinic	Safe drinking water with mug or glass is available for taking	Foundations	Physical Facilities	Drinking Water	1
2.3.14.1	Emergency Service	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.6.10.3	Inpatient Service	Safe drinking water is available 24 hours for inpatients(See	Foundations	Physical Facilities	Drinking Water	3
2.7.1.10.1	Maternity Services	Safe drinking water is available 24 hours.	Foundations	Physical Facilities	Drinking Water	1
2.7.2.8.3	Delivery Service	Safe drinking water is available 24 hours for inpatients	Foundations	Physical Facilities	Drinking Water	1
2.9.1.1.6.3	Laboratory	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.9.1.2.6.2	Blood bank	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.14.10.1	Physiotherapy	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
3.10.3.4	Hospital Canteen and	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.1.5.2	OPD Service	Light and ventilation are adequately maintained. (See Checklist	Foundations	Physical Facilities	Light and Ventilation	3
2.2.1.6.2	Immunization and Growth	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.2.8.2	Family Planning Clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.3.7.2	ATT, ART clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.4.8.2	Safe Abortion Services	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.3.3.3	Emergency Service	Light and ventilation are adequately maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.9.1.1.4.2	Laboratory	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.1.2.3.2	Blood bank	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.2.6.2	X-Ray Service	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.3.6.2	Ultrasonography (USG)	Proper light and ventilation maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.10.5.2	Dental Service	Light and ventilation are adequately maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.11.1.1.4	Postmortem	Adequate ventilation and light and odor management	Foundations	Physical Facilities	Light and Ventilation	1
2.14.8.2	Physiotherapy	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
3.10.3.2	Hospital Canteen and	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.1.3	OPD Service	Patient privacy maintained with separate rooms, curtains hung,	Foundations	Physical Facilities	Privacy	3
2.2.1.3	Immunization and Growth	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.2.4	Family Planning Clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.3.3	ATT, ART clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.4.4	Safe Abortion Services	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.3.8	Emergency Service	Appropriate methods have been used to ensure patient privacy	Foundations	Physical Facilities	Privacy	1
2.7.1.1.1	Maternity Services	Separate pre-labor room/ labor room with privacy is available.	Foundations	Physical Facilities	Privacy	1
2.9.3.4	Ultrasonography (USG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.9.4.4	Electrocardiogram (ECG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.10.3	Dental Service	Patient privacy maintained with separate rooms, curtains hung,	Foundations	Physical Facilities	Privacy	1
2.14.4	Physiotherapy	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.3.3.6	Emergency Service	Separate toilets for staffs at least one eachmale, female and	Foundations	Physical Facilities	Toilets	1
2.3.3.7	Emergency Service	Separate toilets for staffs at least one each male, female and	Foundations	Physical Facilities	Toilets	1
2.3.14.3	Emergency Service	There are at least 3 toilets with hand-washing facilities (1 for	Foundations	Physical Facilities	Toilets	1
2.6.10.2	Inpatient Service	There are adequate separate toilets for male and female patients	Foundations	Physical Facilities	Toilets	3
2.7.1.10.2	Maternity Services	Separate toilet for patient is available in pre-labor room and	Foundations	Physical Facilities	Toilets	1
2.7.2.8.2	Delivery Service	There are adequate toilets for male and female patients in each	Foundations	Physical Facilities	Toilets	1
2.8.1.3	Surgery/ Operation	At least four functional operating rooms	Foundations	Physical Facilities	Toilets	1
2.9.1.1.6.2	Laboratory	At least one each male, female and universal toilet for patients	Foundations	Physical Facilities	Toilets	1
1.4.1.2	Financial Management	At least one accountant available for hospital financial	Foundations	Staffing	Staffing	1
1.5.4.2	Medical Records and	An information officer is specified to communicate with	Foundations	Staffing	Staffing	1
2.1.2.1	OPD Service	Doctor: OPD Patients- 1:35-50 per day for quality of care	Foundations	Staffing	Staffing	1
2.1.2.2	OPD Service	One screening counter with 1 paramedics	Foundations	Staffing	Staffing	1
2.2.1.2	Immunization and Growth	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.2.3	Family Planning Clinic	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.3.2	ATT, ART clinic	Adequate numbers of healthcare workers are available in OPD	Foundations	Staffing	Staffing	1
2.2.4.3.2	Safe Abortion Services	For surgical abortion, at least one medical officer or gynecologist	Foundations	Staffing	Staffing	1
2.5.6.2	Pharmacy Service	Pharmacy has at least 3 pharmacist, 6 assistant pharmacist and 2	Foundations	Staffing	Staffing	1
2.7.1.2.1.2	Maternity Services	At least one ASBA trained medical officer on duty	Foundations	Staffing	Staffing	1
2.7.1.2.1.3	Maternity Services	At least one office assistant is available per shift	Foundations	Staffing	Staffing	1
2.7.2.4.1	Delivery Service	Adequate numbers of nursing staff are available in ward per shift	Foundations	Staffing	Staffing	1
2.7.2.4.2	Delivery Service	At least one trained office assistant per shift in each ward	Foundations	Staffing	Staffing	1
2.8.2.2	Surgery/ Operation	For overall management of operation theatre, there is one OT	Foundations	Staffing	Staffing	1
2.8.2.3	Surgery/ Operation	At least two nurses in pre-anesthesia area for receiving and	Foundations	Staffing	Staffing	1
2.8.2.4	Surgery/ Operation	At least two ICU trained nurses for post anesthesia care for	Foundations	Staffing	Staffing	1
1.1.3	Governance	Medical Superintendent is fulfill as per organogram	Foundations	Staffing	Staffing	1
1.3.3.1	Human Resources	Staffs available for service in hospital as per organogram (See	Foundations	Staffing	Staffing	3
2.3.2.1	Emergency Service	For 5-10 ER beds (Doctor: Nurse: Paramedics: Office Assistant	Foundations	Staffing	Staffing	1
2.5.6.1	Pharmacy Service	Pharmacy department is led by at least one clinical pharmacist	Foundations	Staffing	Staffing	1

2.6.5	Inpatient Service	Adequate numbers of nursing staff are available in ward per shift	Foundations	Staffing	Staffing	3
2.7.1.2.1.1	Maternity Services	Nurse: pregnant women ratio 1:2 in pre-labor; 2:1 per delivery	Foundations	Staffing	Staffing	1
2.8.2.1	Surgery/ Operation	For one surgery, at least a team is composed of: MS/MDGP with	Foundations	Staffing	Staffing	1
2.8.8.4	Surgery/ Operation	Anesthesia should be provided, led, or overseen by an	Foundations	Staffing	Staffing	1
2.9.1.1.2	Laboratory	At least 2 medical technologist, 3 lab staffs (1 lab Technician, 1	Foundations	Staffing	Staffing	1
2.9.1.2.2	Blood bank	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.9.2.2	X-Ray Service	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.9.3.2	Ultrasonography (USG)	USG trained medical practitioner and midlevel health worker in	Foundations	Staffing	Staffing	1
2.10.2	Dental Service	Dental Hygienist/Dentist : OPD Patients- 1:20 per day for quality	Foundations	Staffing	Staffing	1
2.11.3	Postmortem	At least one MD forensic and one trained medical officer for	Foundations	Staffing	Staffing	1
2.12.3	Medico-Legal Services	Trained medical officer for medicolegal services at least one	Foundations	Staffing	Staffing	1
2.13.5.2	One Stop Crisis	At least two Staff nurse working in the hospital and 1 trained	Foundations	Staffing	Staffing	1
2.14.3	Physiotherapy	At least 1 physiotherapist trained in Masters in Physiotherapy	Foundations	Staffing	Staffing	1
3.1.2	CSSD	Separate staffs assigned for CSSD and is led by CSSD trained	Foundations	Staffing	Staffing	1
3.6.2.1	Hospital Waste	There is allocation of staff for HCWM from segregation to final	Foundations	Staffing	Staffing	1
3.7.1.1	Safety and Security	Hospital has trained security personnel round the clock.	Foundations	Staffing	Staffing	1
2.13.5.1	One Stop Crisis	At least one Medical officer working in the hospital trained in	Foundations	Staffing	Staffing	1
3.3.2.1	Housekeeping	Allocation of the staff for cleaning with visible duty roster	Foundations	Staffing	Staffing	1
3.4.1.1	Repair, Maintenance and	Human resource trained in biomedical engineer is designated for	Foundations	Staffing	Staffing	1
1.1.2	Governance	All HMC members have received an orientation on HMC	Foundations	Staffing	Training	1
1.3.6.1	Human Resources	A training plan for the hospital is developed based on the	Foundations	Staffing	Training	1
1.3.7.1	Human Resources	Hospital conducts CPD / CME classes to technical staff weekly	Foundations	Staffing	Training	1
1.5.4.1	Medical Records and	Medical recorder is trained on ICD and DHIS2	Foundations	Staffing	Training	1
2.2.4.6	Safe Abortion Services	WHO safe surgery checklist is available and used for safe	Foundations	Staffing	Training	1
2.3.2.2	Emergency Service	The doctor, nurse and paramedics are trained in PTC, ETM,	Foundations	Staffing	Training	1
2.3.7.2	Emergency Service	Development of 001 or Blue code call system whenever any	Foundations	Staffing	Training	1
2.3.10.1	Emergency Service	The hospital has mass casualty management protocol, and all	Foundations	Staffing	Training	1
2.3.10.3	Emergency Service	Hospital carried out at least one mock preparedness once a year	Foundations	Staffing	Training	1
2.6.8.1	Inpatient Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	3
2.7.2.7.1	Delivery Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	1
2.8.5	Surgery/ Operation	The WHO Safe Surgery Checklist is available in OT and used	Foundations	Staffing	Training	1
2.9.1.1.10.2	Laboratory	All staffs know how to respond in case of spillage and other	Foundations	Staffing	Training	1
2.9.1.2.9.2	Blood bank	All staffs know how to respond in case of spillage and other	Foundations	Staffing	Training	1
2.2.4.3.1	Safe Abortion Services	At least one medical officer or gynecologist trained and certified	Foundations	Staffing	Training	1
2.7.1.2.2	Maternity Services	All staffs- nursing, medical practitioner designated for delivery	Foundations	Staffing	Training	1
2.13.7.1	One Stop Crisis	Whole site orientation on GBV clinical protocol conducted	Foundations	Staffing	Training	1
3.6.2.2	Hospital Waste	Whole site coaching/ orientation on health care waste	Foundations	Staffing	Training	1
3.7.1.2	Safety and Security	All security staffs are oriented with hospital codes like 001- call	Foundations	Staffing	Training	1
3.7.1.3	Safety and Security	All security staffs have participated in emergency drills	Foundations	Staffing	Training	1
3.7.6.4	Safety and Security	Disaster preparedness orientation has been given to all staff at	Foundations	Staffing	Training	1
2.1.8.3	OPD Service	There are at least four toilets with hand-washing facilities (2 for	Routine Practice	Infection Preventio	Hand Washing	1
2.1.8.4	OPD Service	Hand-washing facilities are available for patients	Routine Practice	Infection Preventio	Hand Washing	1
2.1.10.3	OPD Service	Hand-washing facility with running water and soap or hand	Routine Practice	Infection Preventio	Hand Washing	3
2.2.1.8.3	Immunization and Growth	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.2.2.10.3	Family Planning Clinic	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.2.3.8.2	ATT, ART clinic	Hand-washing facilities are available for patients.	Routine Practice	Infection Preventio	Hand Washing	1
2.2.3.10.3	ATT, ART clinic	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.2.4.10.3	Safe Abortion Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.3.14.2	Emergency Service	Hand-washing facility with running water and liquid soap	Routine Practice	Infection Preventio	Hand Washing	1
2.4.6.4	Dressing and injections,	Hand-washing facility with running water and soap	Routine Practice	Infection Preventio	Hand Washing	1
2.6.14.4	Inpatient Service	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventio	Hand Washing	3
2.7.1.11.5	Maternity Services	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventio	Hand Washing	1
2.7.2.12.4	Delivery Service	Hand washing facility with running water and liquid soap is	Routine Practice	Infection Preventio	Hand Washing	1
2.8.11.1	Surgery/ Operation	Hand-washing and scrubbing facility with running water and	Routine Practice	Infection Preventio	Hand Washing	1
2.9.1.1.10.5	Laboratory	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.9.1.2.9.5	Blood bank	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.9.2.11.2	X-Ray Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.9.3.9.1	Ultrasonography (USG)	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.9.4.7.1	Electrocardiogram (ECG)	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventio	Hand Washing	1
2.10.9.3	Dental Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.11.7.3	Postmortem	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.12.7.3	Medico-Legal Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.13.12.3	One Stop Crisis	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.14.10.2	Physiotherapy	Hand-washing facilities are available for patients.	Routine Practice	Infection Preventio	Hand Washing	1
2.14.12.3	Physiotherapy	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
3.1.10.3	CSSD	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventio	Hand Washing	1
3.2.11.3	Laundry	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
3.10.8.3	Hospital Canteen and	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventio	Hand Washing	1
2.1.10.4	OPD Service	Needle cutter is used (See Checklist 2.1 At the end of this	Routine Practice	Infection Preventio	Needle Cutter	3
2.2.1.8.4	Immunization and Growth	Needle cutter is used.	Routine Practice	Infection Preventio	Needle Cutter	1
2.2.2.10.4	Family Planning Clinic	Needle cutter is used.	Routine Practice	Infection Preventio	Needle Cutter	1
2.2.3.10.4	ATT, ART clinic	Needle cutter is used	Routine Practice	Infection Preventio	Needle Cutter	1
2.2.4.10.4	Safe Abortion Services	Needle cutter is used.	Routine Practice	Infection Preventio	Needle Cutter	1
2.3.16.3	Emergency Service	Needle cutter is used	Routine Practice	Infection Preventio	Needle Cutter	1
2.4.6.3	Dressing and injections,	Supplies trolley with needle cutter is available and used	Routine Practice	Infection Preventio	Needle Cutter	1
2.6.14.5	Inpatient Service	Needle cutter is used (See Checklist 2.6 At the end of this	Routine Practice	Infection Preventio	Needle Cutter	3
2.7.1.11.6	Maternity Services	Needle cutter is used.	Routine Practice	Infection Preventio	Needle Cutter	1

2.7.2.12.5	Delivery Service	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.8.11.7	Surgery/ Operation	Needle cutter is used.	Routine Practice	Infection Prevention	Needle Cutter	1
2.9.1.1.10.6	Laboratory	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.9.1.2.9.6	Blood bank	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.9.2.11.3	X-Ray Service	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.10.9.4	Dental Service	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.13.12.4	One Stop Crisis	Needle cutter is used.	Routine Practice	Infection Prevention	Needle Cutter	1
2.14.12.4	Physiotherapy	Needle cutter is used	Routine Practice	Infection Prevention	Needle Cutter	1
2.1.10.1	OPD Service	Masks and gloves are available and used (See Checklist 2.1 At	Routine Practice	Infection Prevention	PPE	3
2.2.1.8.1	Immunization and Growth	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
2.2.2.10.1	Family Planning Clinic	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
2.2.3.10.1	ATT, ART clinic	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
2.2.4.10.1	Safe Abortion Services	Utility Gloves, Gumboot, Mask, Plastic Apron, Caps are	Routine Practice	Infection Prevention	PPE	1
2.3.16.1	Emergency Service	Staff wear mask and gloves at work	Routine Practice	Infection Prevention	PPE	1
2.4.6.1	Dressing and injections,	Mask, gloves, plastic apron, boots and goggles are available and	Routine Practice	Infection Prevention	PPE	1
2.6.14.1	Inpatient Service	PPE[2] are available and used whenever required (See Checklist	Routine Practice	Infection Prevention	PPE	3
2.7.1.11.1	Maternity Services	Personal protective equipment are available and used whenever	Routine Practice	Infection Prevention	PPE	1
2.7.2.12.1	Delivery Service	Personal Protective equipment are available and used whenever	Routine Practice	Infection Prevention	PPE	1
2.8.11.2	Surgery/ Operation	Gowns and sterile drapes for patients and sterile gown for	Routine Practice	Infection Prevention	PPE	1
2.9.1.1.10.3	Laboratory	Masks and gloves are available	Routine Practice	Infection Prevention	PPE	1
2.9.1.2.9.3	Blood bank	Masks and gloves are available	Routine Practice	Infection Prevention	PPE	1
2.10.9.1	Dental Service	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
2.11.7.1	Postmortem	Staff wear mask and gloves at work.	Routine Practice	Infection Prevention	PPE	1
2.12.7.1	Medico-Legal Services	Staff wear mask and gloves at work.	Routine Practice	Infection Prevention	PPE	1
2.13.12.1	One Stop Crisis	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
2.14.12.1	Physiotherapy	Masks and gloves are available and used	Routine Practice	Infection Prevention	PPE	1
3.1.10.1	CSSD	Staffs use personal protective equipment at work	Routine Practice	Infection Prevention	PPE	1
3.2.11.1	Laundry	Staff wear mask and gloves at work.	Routine Practice	Infection Prevention	PPE	1
3.6.5	Hospital Waste	Staff use cap, mask, gloves, boot, and gown while collecting	Routine Practice	Infection Prevention	PPE	1
2.1.10.5	OPD Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	3
2.2.1.8.5	Immunization and Growth	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.2.2.10.5	Family Planning Clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.2.3.10.5	ATT, ART clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.2.4.10.5	Safe Abortion Services	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.3.15	Emergency Service	Decontamination area specified and practiced	Routine Practice	Infection Prevention	Sanitization	1
2.3.16.4	Emergency Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
2.4.6.5	Dressing and injections,	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
2.6.14.6	Inpatient Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	3
2.7.1.11.3	Maternity Services	Separate slipper designated for labor room and hand sanitizer	Routine Practice	Infection Prevention	Sanitization	1
2.7.1.11.7	Maternity Services	Liquid sodium hypochloride (0.5% Chlorine solution) is available	Routine Practice	Infection Prevention	Sanitization	1
2.7.2.12.2	Delivery Service	Each ward has hand sanitizer in visible place for health workers	Routine Practice	Infection Prevention	Sanitization	1
2.7.2.12.6	Delivery Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
2.8.11.3	Surgery/ Operation	Fumigation is done at least once a week in the OT on Saturdays	Routine Practice	Infection Prevention	Sanitization	1
2.8.11.5	Surgery/ Operation	Hand wash is done at least once a month in OT	Routine Practice	Infection Prevention	Sanitization	1
2.8.11.8	Surgery/ Operation	Chlorine solution is available and utilized for decontamination.	Routine Practice	Infection Prevention	Sanitization	1
2.9.1.1.10.7	Laboratory	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Prevention	Sanitization	1
2.9.1.2.9.7	Blood bank	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Prevention	Sanitization	1
2.9.2.11.4	X-Ray Service	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Prevention	Sanitization	1
2.9.3.9.2	Ultrasonography (USG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Prevention	Sanitization	1
2.9.4.7.2	Electrocardiogram (ECG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Prevention	Sanitization	1
2.8.11.4	Surgery/ Operation	High Level Disinfection (e.g. Cidex) facility is available and	Routine Practice	Infection Prevention	Sanitization	1
2.10.9.5	Dental Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
2.7.11.4	Postmortem	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.12.7.4	Medico-Legal Services	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.13.12.5	One Stop Crisis	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
2.14.12.5	Physiotherapy	Chlorine solution is available and utilized.	Routine Practice	Infection Prevention	Sanitization	1
3.1.10.4	CSSD	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
3.2.11.4	Laundry	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Prevention	Sanitization	1
2.1.10.2	OPD Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	3
2.2.1.8.2	Immunization and Growth	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.2.2.10.2	Family Planning Clinic	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.2.3.10.2	ATT, ART clinic	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.2.4.10.2	Safe Abortion Services	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.3.16.2	Emergency Service	There are clearly labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.4.6.2	Dressing and injections,	At least three color coded waste bins as per HCWM guideline	Routine Practice	Infection Prevention	Waste Segregation	1
2.6.14.3	Inpatient Service	There are well labelled color-coded bins for waste segregation	Routine Practice	Infection Prevention	Waste Segregation	3
2.7.1.11.4	Maternity Services	There are at well labelled color-coded bins for waste segregation	Routine Practice	Infection Prevention	Waste Segregation	1
2.7.2.12.3	Delivery Service	There are well labelled color-coded bins for waste segregation	Routine Practice	Infection Prevention	Waste Segregation	1
2.8.11.6	Surgery/ Operation	Separate colored waste bins based on HCWM guideline 2014	Routine Practice	Infection Prevention	Waste Segregation	1
2.9.1.1.10.4	Laboratory	There are colored bins for waste segregation based on HCWM	Routine Practice	Infection Prevention	Waste Segregation	1
2.9.1.2.9.4	Blood bank	Bio-waste disposal is done based on HCWM guideline 2014	Routine Practice	Infection Prevention	Waste Segregation	1
2.9.2.11.1	X-Ray Service	Radiological waste is disposed based on HCWM guideline 2014	Routine Practice	Infection Prevention	Waste Segregation	1
2.10.9.2	Dental Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Prevention	Waste Segregation	1
2.11.7.2	Postmortem	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Prevention	Waste Segregation	1
2.11.7.5	Postmortem	Proper disposal of anatomical waste in placenta pit after	Routine Practice	Infection Prevention	Waste Segregation	1
2.12.7.2	Medico-Legal Services	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Prevention	Waste Segregation	1
2.13.12.2	One Stop Crisis	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Prevention	Waste Segregation	1

2.14.12.2	Physiotherapy	There are colored bins for waste disposal based on HCWM	Routine Practice	Infection Prevention	Waste Segregation	1
3.1.10.2	CSSD	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Prevention	Waste Segregation	1
3.2.11.2	Laundry	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Prevention	Waste Segregation	1
3.6.4	Hospital Waste	Different colored bins (for risk and non-risk waste) are used	Routine Practice	Infection Prevention	Waste Segregation	1
3.6.6	Hospital Waste	Information regarding proper use of waste bins is displayed	Routine Practice	Infection Prevention	Waste Segregation	1
3.9.4	Store (Medical and	Disposal of expired medicine as per HCWM guideline 2014	Routine Practice	Infection Prevention	Waste Segregation	1
3.10.8.2	Hospital Canteen and	There are colored bins for waste segregation	Routine Practice	Infection Prevention	Waste Segregation	1
1.2.5	Organizational	All staffs of hospital use electronic attendance	Routine Practice	Operations	Digital Systems	1
1.4.6.2	Financial Management	The hospital uses TABUCS/ LMBIS for accounting including	Routine Practice	Operations	Digital Systems	1
1.5.1.1	Medical Records and	Client registration is digitized using standard software	Routine Practice	Operations	Digital Systems	1
1.5.1.2	Medical Records and	Referral in and out records are kept using the standard form	Routine Practice	Operations	Digital Systems	1
2.5.10	Pharmacy Service	Pharmacy uses computer with software for inventory	Routine Practice	Operations	Digital Systems	1
2.6.13	Inpatient Service	Admission and discharge registers are available and are being	Routine Practice	Operations	Digital Systems	3
2.7.2.11	Delivery Service	Admission and discharge registers are available and are being	Routine Practice	Operations	Digital Systems	1
1.4.6.1	Financial Management	The hospital uses central electronic billing system	Routine Practice	Operations	Digital Systems	1
1.5.1.3	Medical Records and	Electronic health record system that generates the HMIS monthly	Routine Practice	Operations	Digital Systems	1
1.5.2.2	Medical Records and	All patients' records are kept in individual folders in racks or	Routine Practice	Operations	Digital Systems	1
2.5.15.1	Pharmacy Service	Medicine is dispensed using electronic billing with barcode	Routine Practice	Operations	Digital Systems	1
3.9.3.1	Store (Medical and	Electronic database system is used in the hospital medical store.	Routine Practice	Operations	Digital Systems	1
2.1.7	OPD Service	Duty rosters of all OPDs are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.3.11	Emergency Service	Duty rosters of the ER are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.5.6.3	Pharmacy Service	Duty roster of pharmacy to cover 24 hours service is prepared	Routine Practice	Operations	Duty Roster	1
2.6.6	Inpatient Service	Duty roster of doctors, nurses, paramedics and support staffs	Routine Practice	Operations	Duty Roster	3
2.7.1.3	Maternity Services	Duty roster to cover 24 hours shift is developed and placed in	Routine Practice	Operations	Duty Roster	1
2.7.2.5	Delivery Service	Duty roster of doctors, nurses, paramedics and support staffs	Routine Practice	Operations	Duty Roster	1
2.9.1.1.5	Laboratory	Duty rosters of lab are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.9.1.2.5	Blood bank	Duty rosters of lab are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.9.2.7	X-Ray Service	Duty rosters of X-ray are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.10.7	Dental Service	Duty rosters developed regularly and available in appropriate	Routine Practice	Operations	Duty Roster	1
2.14.9	Physiotherapy	Duty rosters of OPD are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
3.2.2	Laundry	There is a special schedule for collection and distribution of	Routine Practice	Operations	Duty Roster	1
3.4.1.2	Repair, Maintenance and	Staffs assigned to cover 24 hours shift with visible duty roster	Routine Practice	Operations	Duty Roster	1
1.3.8.2	Human Resources	A list of national health guidelines and treatment protocols	Routine Practice	Operations	Inventory Management	1
2.3.10.4	Emergency Service	There must be disaster store in ER with required medicines,	Routine Practice	Operations	Inventory Management	3
2.5.9	Pharmacy Service	Hospital pharmacy directly supplies inpatient medicine and	Routine Practice	Operations	Inventory Management	1
2.5.11	Pharmacy Service	Number of items of hospital formulary stocked in pharmacy (less	Routine Practice	Operations	Inventory Management	3
2.5.12.1	Pharmacy Service	All the medicines and supplies are displayed in clean racks	Routine Practice	Operations	Inventory Management	1
2.5.16	Pharmacy Service	FIFO system is maintained using standard stock book/cards.	Routine Practice	Operations	Inventory Management	1
2.5.17	Pharmacy Service	Every month, all medicines and supplies are counted, out- of-	Routine Practice	Operations	Inventory Management	1
2.9.1.1.3	Laboratory	Instruments and equipment to carry out all parameters of tests	Routine Practice	Operations	Inventory Management	3
2.9.1.2.4	Blood bank	Instruments and equipment are calibrated, available and	Routine Practice	Operations	Inventory Management	3
1.4.9	Financial Management	Inventory inspection is done once in a year and managed	Routine Practice	Operations	Inventory Management	1
3.1.9	CSSD	All instruments and wrappers are recorded and inventory	Routine Practice	Operations	Inventory Management	1
3.2.10	Laundry	All linens are recorded and inventory maintained.	Routine Practice	Operations	Inventory Management	1
3.4.2.1	Repair, Maintenance and	Hospital has regular preventive maintenance practices	Routine Practice	Operations	Inventory Management	1
3.4.2.2	Repair, Maintenance and	Biomedical equipment inventory of all equipment and	Routine Practice	Operations	Inventory Management	1
3.4.2.5	Repair, Maintenance and	Record keeping of repair and maintenance of biomedical	Routine Practice	Operations	Inventory Management	1
3.4.2.6	Repair, Maintenance and	Specification of annual maintenance cost of major equipment	Routine Practice	Operations	Inventory Management	1
3.4.3.3	Repair, Maintenance and	Proper inventory of fuel is maintained.	Routine Practice	Operations	Inventory Management	1
3.9.2.2	Store (Medical and	Minimum and Maximum stock levels for each item are	Routine Practice	Operations	Inventory Management	1
3.9.5	Store (Medical and	Auction of identified old logistics is done annually	Routine Practice	Operations	Inventory Management	1
2.1.4.1	OPD Service	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	3
2.2.1.4.1	Immunization and Growth	Counseling is provided to caretaker about the type of vaccine, its	Routine Practice	Operations	Patient Counseling	1
2.2.2.5.1	Family Planning Clinic	Counseling is provided to users for family planning methods	Routine Practice	Operations	Patient Counseling	1
2.2.3.4.1	ATT, ART clinic	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.2.4.5.1	Safe Abortion Services	Counseling is provided to users on Safe Abortion Services,	Routine Practice	Operations	Patient Counseling	1
2.5.13.2	Pharmacy Service	Information regarding the medicines is provided to the patients.	Routine Practice	Operations	Patient Counseling	1
2.5.15.2	Pharmacy Service	Each medicine is given with written instructions on how to take	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.1	Maternity Services	Pre-labor/ during labor patient and patients' family are	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.2	Maternity Services	Health education on PNC, danger signs of mother and child,	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.3	Maternity Services	Postpartum family planning and breastfeeding- early, exclusive	Routine Practice	Operations	Patient Counseling	1
2.8.4.3	Surgery/ Operation	Informed consent is taken before surgery; patients and caretakers	Routine Practice	Operations	Patient Counseling	1
2.8.6	Surgery/ Operation	Preoperative instructions for patient preparation are given and	Routine Practice	Operations	Patient Counseling	1
2.8.9.6	Surgery/ Operation	Adequate information shared for patient care and patient	Routine Practice	Operations	Patient Counseling	1
2.9.2.3	X-Ray Service	Counseling is provided to patients about radiation hazard, site	Routine Practice	Operations	Patient Counseling	1
2.9.3.3	Ultrasonography (USG)	Counseling is provided to patients about site and indication of	Routine Practice	Operations	Patient Counseling	1
2.9.4.3	Electrocardiogram (ECG)	Counseling is provided to patients about procedure and	Routine Practice	Operations	Patient Counseling	1
2.10.4.1	Dental Service	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.12.5	Medico-Legal Services	Post-traumatic counseling is done to the victims of medico-legal	Routine Practice	Operations	Patient Counseling	1
2.13.8.2	One Stop Crisis	If the female survivor requires to stay more days or requires	Routine Practice	Operations	Patient Counseling	1
2.13.9.1	One Stop Crisis	Provide required referral and other services (as per the health	Routine Practice	Operations	Patient Counseling	1
2.13.10.1	One Stop Crisis	Detailed information concerning the services being provided by	Routine Practice	Operations	Patient Counseling	1
2.13.10.2	One Stop Crisis	Information is being given in an integrated manner (Safe home	Routine Practice	Operations	Patient Counseling	1
2.13.11.1	One Stop Crisis	Details of the events registered in the OCMC, services (health	Routine Practice	Operations	Patient Counseling	1
2.14.5	Physiotherapy	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.3.7.3	Emergency Service	Emergency disposition of the patient either in observation ward	Routine Practice	Operations	Patient Monitoring	1
2.3.7.4	Emergency Service	Critical patient transfer from emergency to OT or Inter-hospital	Routine Practice	Operations	Patient Monitoring	1

2.8.4.1	Surgery/ Operation	Indications and reviews the clinical history and physical	Routine Practice	Operations	Patient Monitoring	1
2.8.4.2	Surgery/ Operation	Pre-anesthesia checkup done for routine surgeries and	Routine Practice	Operations	Patient Monitoring	1
2.8.9.3	Surgery/ Operation	Staffs are specified for the post-operative care including close	Routine Practice	Operations	Patient Monitoring	1
2.8.9.4	Surgery/ Operation	Patients' pain management is prioritized, measures well	Routine Practice	Operations	Patient Monitoring	1
2.8.9.5	Surgery/ Operation	Patient undergoing surgical procedure is done pre- anesthetic	Routine Practice	Operations	Patient Monitoring	1
1.5.3.5	Medical Records and	Medico-legal incidents and services are recorded	Routine Practice	Operations	Record Keeping	1
2.1.9	OPD Service	OPD register available in every OPD with ICD 10 classification	Routine Practice	Operations	Record Keeping	3
2.2.1.7.1	Immunization and Growth	Patient's card (Health card, growth chart) and register available	Routine Practice	Operations	Record Keeping	1
2.2.1.7.2	Immunization and Growth	An adverse event following immunization, complication, severe	Routine Practice	Operations	Record Keeping	1
2.2.2.9.1	Family Planning Clinic	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.2.2.9.2	Family Planning Clinic	FP related complication, defaulter and contraceptive failure are	Routine Practice	Operations	Record Keeping	1
2.2.3.9.1	ATT, ART clinic	Patient's card (TB, ART) and register available and services	Routine Practice	Operations	Record Keeping	1
2.2.3.9.2	ATT, ART clinic	Drug resistance, complication and referral to other sites recorded	Routine Practice	Operations	Record Keeping	1
2.2.4.9.1	Safe Abortion Services	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.3.13	Emergency Service	Narcotic drugs are kept separately and securely with mandatory	Routine Practice	Operations	Record Keeping	1
2.4.7	Dressing and injections,	Proper records of all procedures are kept and reported.	Routine Practice	Operations	Record Keeping	1
2.8.10.1	Surgery/ Operation	Recording is done for all surgeries procedure including	Routine Practice	Operations	Record Keeping	1
2.8.10.2	Surgery/ Operation	Records of all anesthetic procedures are kept and reported	Routine Practice	Operations	Record Keeping	1
2.9.1.1.7.1	Laboratory	Sample is adequately recorded with requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.1.1.7.2	Laboratory	Standard reporting sheets are being used and all reports are	Routine Practice	Operations	Record Keeping	1
2.9.1.1.7.3	Laboratory	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.9.1.2.7.1	Blood bank	Sample is adequately recorded with requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.1.2.7.2	Blood bank	Standard reporting sheets are being used and all reports are	Routine Practice	Operations	Record Keeping	1
2.9.1.2.7.3	Blood bank	Report have essential information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.9.2.9.1	X-Ray Service	X-ray is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.2.9.2	X-Ray Service	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.9.3.8.1	Ultrasonography (USG)	USG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.3.8.2	Ultrasonography (USG)	Report have adequate information of patient, information of area	Routine Practice	Operations	Record Keeping	1
2.9.4.6.1	Electrocardiogram (ECG)	ECG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.4.6.2	Electrocardiogram (ECG)	Reporting folder of ECG should have adequate information of	Routine Practice	Operations	Record Keeping	1
2.10.8	Dental Service	OPD register available in every OPD and ICD 10 classification	Routine Practice	Operations	Record Keeping	1
2.13.6.1	One Stop Crisis	Health check-up, medico-legal examination including	Routine Practice	Operations	Record Keeping	3
2.13.6.2	One Stop Crisis	Preservation of samples as legal evidence done for future use	Routine Practice	Operations	Record Keeping	3
2.14.11.1	Physiotherapy	Recording and reporting throughout treatment and follow up is	Routine Practice	Operations	Record Keeping	1
3.11.6.3	Social Service Unit (SSU)	Record information on free and partially free service recipients	Routine Practice	Operations	Record Keeping	1
2.1.1.1	OPD Service	OPD is open from 10 AM to 3 PM (See Checklist 2.1 At the end	Services	Services	Operating Hours	3
2.2.1.1	Immunization and Growth	Immunization and growth monitoring service is available from	Services	Services	Operating Hours	1
2.2.2.1	Family Planning Clinic	Family planning service is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.3.1	ATT, ART clinic	Clinic is open from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.4.1	Safe Abortion Services	Safe abortion services is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.9.2.1.1	X-Ray Service	X-ray service is open from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.10.1.3	Dental Service	EHS services from 3PM onwards and tickets available from 2PM	Services	Services	Operating Hours	1
2.13.3.2	One Stop Crisis	Treatment for GBV survivors/affected by GBV is available 24	Services	Services	Operating Hours	1
2.13.8.1	One Stop Crisis	Mental health and psychosocial counselling services available	Services	Services	Operating Hours	1
2.14.2.1	Physiotherapy	Physiotherapy OPD is open from 10 AM to 5 PM.	Services	Services	Operating Hours	1
2.1.1.3	OPD Service	EHS services from 3PM onwards and tickets available from 2PM	Services	Services	Operating Hours	1
2.3.1	Emergency Service	Emergency room/ward is open 24 hours	Services	Services	Operating Hours	1
2.3.6.1	Emergency Service	Hospital maintains a triage system in the ER with 24 hours triage	Services	Services	Operating Hours	1
2.5	Pharmacy Service	The pharmacy is open 24x7	Services	Services	Operating Hours	1
2.9.1.1.1.1	Laboratory	Laboratory is open from 10 AM to 3 PM for routine services and	Services	Services	Operating Hours	1
2.9.2.1.2	X-Ray Service	Emergency x-ray service is available round the clock	Services	Services	Operating Hours	1
2.9.3.1	Ultrasonography (USG)	USG is open from 10 AM to 3 PM for obstetrics, abdominal,	Services	Services	Operating Hours	1
2.10.1.1	Dental Service	Dental service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
3.11.1.1	Social Service Unit (SSU)	SSU open from 8am to 7pm	Services	Services	Operating Hours	1
3.11.1.2	Social Service Unit (SSU)	Management committee to manage 24 hours SSU services for	Services	Services	Operating Hours	1
2.4.3	Dressing and injections,	Minimum dressing services and routine procedures are available	Services	Services	Services	3
2.6.9	Inpatient Service	Safe abortion service (SAS) is available as per National SAS	Services	Services	Services	1
2.7.1.1.2	Maternity Services	Delivery service is available round the clock	Services	Services	Services	1
2.8.3.1	Surgery/ Operation	General Surgeries (See Annex 2.8a List of Minimum Surgeries	Services	Services	Services	3
2.9.4.1	Electrocardiogram (ECG)	ECG service is available for patients in OPD, Emergency and	Services	Services	Services	1
2.11.2	Postmortem	Examination of the dead body in any unnatural death and	Services	Services	Services	1
2.8.1.1.1	Surgery/ Operation	Routine minor and intermediate surgeries available on scheduled	Services	Services	Services	1
2.8.1.1.2	Surgery/ Operation	Routine major surgeries available on scheduled days	Services	Services	Services	1
2.8.1.2	Surgery/ Operation	Emergency surgeries available round the clock	Services	Services	Services	1
2.8.3.2	Surgery/ Operation	Casarian Section	Services	Services	Services	1
2.8.3.3	Surgery/ Operation	Orthopedic Surgeries (See Annex 2.8c List of Minimum	Services	Services	Services	3
2.9.1.1.1.2	Laboratory	Basic investigations are available (See Annex 2.9.1a List of	Services	Services	Services	3
2.9.1.1.1.3	Laboratory	Histopathology service in coordination with other health facilities	Services	Services	Services	1
3.8.1.1	Transportation and	24-hour ambulance service is available.	Services	Services	Services	1
2.9.1.2.1	Blood bank	Blood bank is open / facility is available round the clock	Services	Services	Services	1
2.12.2	Medico-Legal Services	Medico-legal services are available 24 hours	Services	Services	Services	1
3.10.1	Hospital Canteen and	Hospital has canteen in its premises with 24 hours service	Services	Services	Services	1