

## Annex 2A. Primary Hospital Category and Item Indicator List

### MSS Fiscal Year Report (2081/82)

A complete list of all categorized indicators for Primary Hospitals analysis in the MSS Fiscal Year Report (2081/82).

Group, component, item, and maximum score, for each indicator are included for reference.

<b>Summary Table of Groups and Components</b>				
<b>Group</b>	<b>Component</b>	<b>Item</b>	<b>No. of Indicators</b>	
<b>Foundations</b>	<i>Governance</i>	Audits and Reports	12	
		Functional Committees	8	
		Governance	8	
		<b>Governance (TOTAL)</b>	<b>28</b>	
	<i>Materials</i>	Equipment	41	
		Furniture	12	
		IEC Materials	11	
		Medicine	12	
		Supplies	18	
		<b>Materials (TOTAL)</b>	<b>94</b>	
	<i>Physical Facilities</i>	Adequate Space	25	
		Drinking Water	8	
		Light and Ventilation	11	
		Privacy	11	
		Toilets	7	
		<b>Physical Facilities (TOTAL)</b>	<b>62</b>	
	<i>Staffing</i>	Staffing	33	
		Training	17	
		<b>Staffing (TOTAL)</b>	<b>50</b>	
	<b>Foundations (TOTAL)</b>			<b>234</b>
<b>Routine Practices</b>	<i>Infection Prevention</i>	Hand Washing	25	
		Needle Cutter	14	
		PPE	17	
		Sanitization	25	
		Waste Segregation	20	
		<b>Infection Prevention (TOTAL)</b>	<b>101</b>	
	<i>Operations</i>	Digital Systems	12	
		Duty Roster	11	
		Inventory Management	13	
		Patient Counseling	21	
		Patient Monitoring	3	
		Record Keeping	23	
		<b>Operations (TOTAL)</b>	<b>83</b>	
	<b>Routine Practices (TOTAL)</b>			<b>184</b>
<b>Services</b>	<i>Services</i>	Operating Hours	18	
		Services	12	
	<b>Services (TOTAL)</b>			<b>30</b>
<b>Total Primary Hospital Categorized Indicators</b>				<b>448</b>

<b>Indicator</b>	<b>Area</b>	<b>Standard</b>	<b>Group</b>	<b>Component</b>	<b>Item</b>	<b>Max</b>
1.4.7.1	Financial Management	The hospital prepares and keeps monthly financial report.	Foundations	Governance	Audits and Reports	1
1.1.11	Governance	Hospital Annual Report is available in website	Foundations	Governance	Audits and Reports	1
1.1.12	Governance	Social audit is conducted for last year	Foundations	Governance	Audits and Reports	1
1.4.5.3	Financial Management	Final audit/ external audited accounts are available for last year.	Foundations	Governance	Audits and Reports	1
1.4.7.2	Financial Management	Trimester financial report is produced (every 4 months) and	Foundations	Governance	Audits and Reports	1
1.4.7.3	Financial Management	Annual financial report is submitted to HMC.	Foundations	Governance	Audits and Reports	1
1.5.3.1	Medical Records and	Hospital monthly reports (HMIS 9.4) of the last three months are	Foundations	Governance	Audits and Reports	1
1.6.3	Quality Management	The findings of social audit like client exit interview are shared in	Foundations	Governance	Audits and Reports	1
1.6.8.3	Quality Management	Mortality audit of every death in the hospital is done and reported	Foundations	Governance	Audits and Reports	1
2.5.19.1	Pharmacy Service	Pharmacy department operates pharmacovigilance activities and	Foundations	Governance	Audits and Reports	1
3.5.3	Water supply	Water quality test is done every year and report is available as per	Foundations	Governance	Audits and Reports	1
3.9.3.2	Store (Medical and	Hospital submits quarterly reports to LMIS utilizing either paper	Foundations	Governance	Audits and Reports	1
1.1.1	Governance	Hospital Management Committee is formed	Foundations	Governance	Functional Committees	1
1.1.4.2.7	Governance	Review of decisions and recommendations of staff meeting and	Foundations	Governance	Functional Committees	1
1.6.1.2	Quality Management	Hospital QHSDMS committee meetings are held at least every 4	Foundations	Governance	Functional Committees	1
1.6.8.1	Quality Management	The hospital has functional MPDSR committee (in program	Foundations	Governance	Functional Committees	1
2.5.2.1	Pharmacy Service	Drug and Therapeutic committee (DTC)	Foundations	Governance	Functional Committees	1
1.6.1.1	Quality Management	Hospital QI committee is formed according to Guideline.	Foundations	Governance	Functional Committees	1
2.5.2.2	Pharmacy Service	Hospital pharmacy operation committee	Foundations	Governance	Functional Committees	1
3.10.2	Hospital Canteen	A list of food items with price list approved by Hospital	Foundations	Governance	Functional Committees	1
1.1.5.1	Governance	Hospital implements health insurance program	Foundations	Governance	Governance	1
1.1.6	Governance	Annual plan & budget is approved by HMC before the fiscal year	Foundations	Governance	Governance	1
1.2.4	Organizational Management	Hospital implements token and / or queue system for users	Foundations	Governance	Governance	1

1.4.5.2	Financial Management	Internal audit, financial and physical progress review is done at	Foundations	Governance	Governance	1
2.9.1.9	Laboratory and Blood Bank	List of donor is available in laboratory for contact during	Foundations	Governance	Governance	1
3.6.1	Hospital Waste	There is work plan prepared and implemented by hospital for	Foundations	Governance	Governance	1
3.6.3	Hospital Waste	There is separate area/space designated for waste storage and	Foundations	Governance	Governance	1
3.6.10	Hospital Waste	Pharmaceutical waste and radiological waste is disposed based on	Foundations	Governance	Governance	1
1.3.8.3	Human Resource	Computers with printing and photocopy facility available	Foundations	Materials	Equipment	1
1.5.2.3	Medical Records and	There is a set of functional computer and printer available for	Foundations	Materials	Equipment	1
2.3.4	Emergency Service	Instruments and equipment to carry out the ER works are	Foundations	Materials	Equipment	3
2.3.7.1	Emergency Service	In red area one of the bed is Resuscitation bed with availability of	Foundations	Materials	Equipment	1
2.6.8.3	Inpatient Service (General)	At least one defibrillator in immediate accessible area	Foundations	Materials	Equipment	1
2.8.8.2	Surgery/Operation Service	Equipment, instrument and supplies for anesthesia available (See	Foundations	Materials	Equipment	3
2.2.2.7	Family Planning Clinic	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.2.3.6	ATT, ART clinic	OPD has functional BP set, stethoscope, thermometer and	Foundations	Materials	Equipment	1
2.2.4.7.2	Safe Abortion Services	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.9.2.5.1	X-Ray Service	General X ray unit (with minimum 125KV and 300ma X-ray	Foundations	Materials	Equipment	1
2.9.2.5.2	X-Ray Service	Complete CR system with CR cassette at least 5 of 14 x 17 inch	Foundations	Materials	Equipment	1
2.9.3.5	Ultrasonography (USG)	USG machine (advanced) with different probes, computer and	Foundations	Materials	Equipment	1
2.9.4.4	Electrocardiogram (ECG)	Functional ECG machine (12 lead with power back up), paper,	Foundations	Materials	Equipment	1
2.10.6	Dental Service	Equipment, instrument and supplies to carry out Dental Services	Foundations	Materials	Equipment	3
3.1.3	CSSD	Equipment and supplies for sterilization available and functional	Foundations	Materials	Equipment	3
3.4.3.1	Repair, Maintenance and	Hospital has main-grid power supply with three-phase line	Foundations	Materials	Equipment	1
3.4.3.2	Repair, Maintenance and	Hospital has alternate power generator capable of running x-ray	Foundations	Materials	Equipment	1
3.6.9.1	Hospital Waste	Infectious waste is sterilized using autoclave before disposal	Foundations	Materials	Equipment	1
2.5.13.2	Pharmacy Service	Temperature of pharmacy is monitored and recorded and is	Foundations	Materials	Equipment	1
2.5.13.3	Pharmacy Service	Functional freeze +/-4°C for thermolabile medicine	Foundations	Materials	Equipment	1
2.6.7	Inpatient Service (General)	Telephone facility is available with list of important contact	Foundations	Materials	Equipment	1
2.7.1.5	Delivery Service	At least 2 KMC chairs available for providing KMC to premature	Foundations	Materials	Equipment	1
2.7.2.6	Maternity Inpatient Service	Telephone facility is available with list of important contact	Foundations	Materials	Equipment	1
2.7.2.7.3	Maternity Inpatient Service	At least one defibrillator in immediate accessible area	Foundations	Materials	Equipment	1
2.8.7.2	Surgery/Operation Service	Each operating room has general equipment, instruments and	Foundations	Materials	Equipment	3
2.8.9.1	Surgery/Operation Service	Dedicated space for pre- anesthesia assessment and post-	Foundations	Materials	Equipment	1
2.9.1.3.2	Laboratory and Blood Bank	Instrument are maintained and calibrated as per manufacturer	Foundations	Materials	Equipment	1
2.9.1.8.2	Laboratory and Blood Bank	Reagents are stored at appropriate temperature in store and lab	Foundations	Materials	Equipment	1
2.9.2.6.1	X-Ray Service	X ray room of at least 4x4sqm with wall of at least 23cm of brick	Foundations	Materials	Equipment	1
2.11.1.2	Postmortem Service	Body dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.11.1.3	Postmortem Service	Organ dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.11.5	Postmortem Service	Access to mortuary van is available 24 hours	Foundations	Materials	Equipment	1
3.1.6	CSSD	All wrapped instruments are indicated with thermal indicator and	Foundations	Materials	Equipment	1
3.2.5	Laundry	All linens are washed using a washing machine.	Foundations	Materials	Equipment	1
3.4.3.4	Repair, Maintenance and	Hospital has solar system installed (at least for essential clinical	Foundations	Materials	Equipment	1
3.7.6.1	Safety and Security	The hospital has fire extinguisher in all blocks including the fire	Foundations	Materials	Equipment	1
3.7.6.2	Safety and Security	The hospital has installed safety alarm system including smoke	Foundations	Materials	Equipment	1
3.8.1.1	Transportation and	24-hour ambulance service is available.	Foundations	Materials	Equipment	1
3.8.1.2	Transportation and	Hospital has its own well-equipped ambulance at least 2	Foundations	Materials	Equipment	1
3.8.1.3	Transportation and	The hospital has access to utility van	Foundations	Materials	Equipment	1
3.8.2.1	Transportation and	The hospital has telephone with intercom (EPABX) network.	Foundations	Materials	Equipment	1
2.1.5.4.1	OPD Service	General Medicine OPD (See Annex 2.1a Furniture and supplies	Foundations	Materials	Furniture	3
2.1.5.4.2	OPD Service	Obstetrics/Gynecology OPD (See Annex 2.1a Furniture and	Foundations	Materials	Furniture	3
2.1.5.4.3	OPD Service	General Surgery OPD (See Annex 2.1a Furniture and supplies for	Foundations	Materials	Furniture	3
2.3.3.2	Emergency Service	Adequate furniture and supplies (See Annex 2.3a Furniture and	Foundations	Materials	Furniture	3
2.3.10.2	Emergency Service	Disaster area identified with adequate furniture to carry out	Foundations	Materials	Furniture	1
2.4.2	Dressing Injections and	Adequate furniture and general supplies are available (See Annex	Foundations	Materials	Furniture	3
2.6.2	Inpatient Service (General)	Furniture and supplies to carry out the inpatient services are	Foundations	Materials	Furniture	3
2.6.4	Inpatient Service (General)	There is a set of at least one table and two chairs in the nursing	Foundations	Materials	Furniture	1
2.7.1.9.2	Delivery Service	The facility has adequate equipment, instrument and general	Foundations	Materials	Furniture	3
2.7.2.2	Maternity Inpatient Service	Furniture and supplies to carry out the inpatient services are	Foundations	Materials	Furniture	3
2.9.2.6.3	X-Ray Service	The required furniture and supplies including radiation protective	Foundations	Materials	Furniture	1
2.10.5.3	Dental Service	Required furniture, supplies and space are available (See Annex	Foundations	Materials	Furniture	3
2.1.4.2	OPD Service	Appropriate IEC materials (posters, leaflets etc.) as an IEC corner	Foundations	Materials	IEC Materials	1
2.2.1.4.2	Immunization and Growth	Appropriate IEC/BCC materials on vaccine, schedule and child	Foundations	Materials	IEC Materials	1
2.2.2.5.2	Family Planning Clinic	Appropriate IEC/BCC materials on family planning including	Foundations	Materials	IEC Materials	1
2.2.3.4.2	ATT, ART clinic	Appropriate IEC/BCC materials on TB, HIV/AIDS (posters,	Foundations	Materials	IEC Materials	1
2.2.4.5.2	Safe Abortion Services	Appropriate IEC/BCC materials on safe abortion services and	Foundations	Materials	IEC Materials	1
2.5.14.3	Pharmacy Service	IEC materials (posters, leaflets, national hospital formulary) about	Foundations	Materials	IEC Materials	1
2.6.12	Inpatient Service (General)	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
2.7.1.8	Delivery Service	Appropriate IEC/BCC materials (posters, leaflets etc.) on	Foundations	Materials	IEC Materials	1
2.7.2.10	Maternity Inpatient Service	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
2.10.4.2	Dental Service	Appropriate IEC materials (posters, leaflets etc.) as an IEC corner	Foundations	Materials	IEC Materials	1
3.10.5	Hospital Canteen	Appropriate IEC/ BCC materials (posters, leaflets, television) are	Foundations	Materials	IEC Materials	1
2.2.3.5	ATT, ART clinic	Medicines for TB, HIV/AIDS as per government treatment	Foundations	Materials	Medicine	1
2.3.5.2	Emergency Service	Emergency stock of medicines and supplies for mass casualty	Foundations	Materials	Medicine	1

2.5.3.4	Pharmacy Service	Hospital has all, medicines and supplies available as per approved	Foundations	Materials	Medicine	1
2.5.8	Pharmacy Service	All of the required medicines and supplies for specific programs	Foundations	Materials	Medicine	3
2.8.7.3	Surgery/Operation Service	Each operating room has medicines and supplies available (See	Foundations	Materials	Medicine	3
2.6.3	Inpatient Service (General	Medicine and supplies to carry out the inpatient services are	Foundations	Materials	Medicine	3
2.6.8.2	Inpatient Service (General	At least one emergency trolley with emergency medicine	Foundations	Materials	Medicine	3
2.7.1.9.3	Delivery Service	Labor room has medicines and supplies available for delivery	Foundations	Materials	Medicine	3
2.7.1.9.4	Delivery Service	Labor room has emergency cart with medicines and supplies	Foundations	Materials	Medicine	3
2.7.2.7.2	Maternity Inpatient Service	At least one emergency trolley with emergency medicine	Foundations	Materials	Medicine	3
2.8.8.3	Surgery/Operation Service	Medicine and supplies for anesthesia available (See Annex 2.8h	Foundations	Materials	Medicine	3
3.7.6.8	Safety and Security	Medicine stock for post disaster response is available	Foundations	Materials	Medicine	1
2.1.6.1	OPD Service	General Medicine OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Supplies	3
2.3.5.1	Emergency Service	Medicines and supplies to carry out the ER works are available	Foundations	Materials	Supplies	3
2.4.4	Dressing Injections and	Medicines and supplies needed for dressing, injection and routine	Foundations	Materials	Supplies	3
2.4.5.1	Dressing Injections and	Adequate quantity of sterilized packs for wound dressing are	Foundations	Materials	Supplies	3
2.9.1.8.1	Laboratory and Blood Bank	At least three months buffer stock of laboratory supplies is	Foundations	Materials	Supplies	1
3.4.2.4	Repair, Maintenance and	Availability of spare parts for repair and maintenance of	Foundations	Materials	Supplies	1
2.7.1.4	Delivery Service	Partograph available and being used rationally	Foundations	Materials	Supplies	1
2.7.2.3	Maternity Inpatient Service	Medicine and supplies to carry out the inpatient services are	Foundations	Materials	Supplies	3
2.8.7.4	Surgery/Operation Service	Surgical sets for minimum list of the surgical services available	Foundations	Materials	Supplies	3
2.9.1.3.1	Laboratory and Blood Bank	Instruments and equipment to carry out all parameters of tests are	Foundations	Materials	Supplies	3
2.11.4	Postmortem Service	Adequate supplies and instruments for forensic services (See	Foundations	Materials	Supplies	3
2.12.4.1	Medico-legal Services	Adequate supplies and instruments for medico-legal services (See	Foundations	Materials	Supplies	3
3.1.4	CSSD	Wrapper, gauze, cotton balls, bandages are prepared.	Foundations	Materials	Supplies	1
3.7.4	Safety and Security	The hospital has replaced all mercury apparatus with other	Foundations	Materials	Supplies	1
3.9.2.1	Store (Medical and	A separate hospital medical store with 3 months' buffer stock is	Foundations	Materials	Supplies	1
2.1.6.2	OPD Service	Obstetrics/Gynecology OPD (See Annex 2.1b Basic Equipment	Foundations	Materials	Supplies	3
2.1.6.3	OPD Service	General Surgery OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Supplies	3
2.2.1.5	Immunization and Growth	Immunization and growth monitoring instrument, equipment and	Foundations	Materials	Supplies	3
1.3.7.3	Human Resource	Separate space with furniture, audio- visual aids and internet for	Foundations	Physical Facilities	Adequate Space	1
1.4.1.1	Financial Management	Dedicated account department of hospital with space and furniture	Foundations	Physical Facilities	Adequate Space	1
2.1.5.1	OPD Service	At least 3 rooms with adequate space for the practitioners and	Foundations	Physical Facilities	Adequate Space	1
2.1.8.1	OPD Service	Availability of waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.2.1.6.1	Immunization and Growth	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.2.8.1	Family Planning Clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.3.7.1	ATT, ART clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.4.8	Safe Abortion Services	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.6.10.1	Inpatient Service (General	Separate area designated for admission of male and female	Foundations	Physical Facilities	Adequate Space	1
2.6.10.4	Inpatient Service (General	Separate waiting area for visitors	Foundations	Physical Facilities	Adequate Space	1
2.6.10.6	Inpatient Service (General	Separate space is available for patients' visitors (क्रू रूबा घर)	Foundations	Physical Facilities	Adequate Space	1
2.8.1.3	Surgery/Operation Service	At least two functional operating rooms/theater	Foundations	Physical Facilities	Adequate Space	1
2.7.1.1.4	Delivery Service	Labor room has adequate space for accommodating team of	Foundations	Physical Facilities	Adequate Space	1
2.8.9.2	Surgery/Operation Service	Separate area designated for post- operative care to stabilize the	Foundations	Physical Facilities	Adequate Space	1
2.9.1.4.1	Laboratory and Blood Bank	Separate space with working desk and chair designated for	Foundations	Physical Facilities	Adequate Space	1
2.9.1.6.1	Laboratory and Blood Bank	Waiting space with sitting arrangement is available for at least 15	Foundations	Physical Facilities	Adequate Space	1
2.9.2.8	X-Ray Service	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.9.3.6.1	Ultrasoundography (USG)	Adequate space for practitioner and patient for USG with	Foundations	Physical Facilities	Adequate Space	1
2.9.3.7	Ultrasoundography (USG)	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.10.5.1	Dental Service	At least 1 rooms with adequate space for the practitioners and	Foundations	Physical Facilities	Adequate Space	1
2.11.1.1	Postmortem Service	Designated area for mortuary room, changing room and store	Foundations	Physical Facilities	Adequate Space	1
3.1.1.2	CSSD	There are separate rooms designated for dirty utility, cleaning,	Foundations	Physical Facilities	Adequate Space	1
3.4.2.3	Repair, Maintenance and	Separate room for storage of repairing tools and instrument	Foundations	Physical Facilities	Adequate Space	1
3.9.1	Store (Medical and	Separate space allocated for store for hospital- medicine and	Foundations	Physical Facilities	Adequate Space	1
3.10.6	Hospital Canteen	Comfortable space with sitting arrangement is available for at	Foundations	Physical Facilities	Adequate Space	1
2.1.8.2	OPD Service	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.2.3.8.1	ATT, ART clinic	Safe drinking water with mug or glass is available for taking	Foundations	Physical Facilities	Drinking Water	1
2.3.14.1	Emergency Service	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.6.10.3	Inpatient Service (General	Safe drinking water is available 24 hours for inpatients	Foundations	Physical Facilities	Drinking Water	1
2.7.1.10.1	Delivery Service	Safe drinking water is available 24 hours.	Foundations	Physical Facilities	Drinking Water	1
2.7.2.8.3	Maternity Inpatient Service	Safe drinking water is available 24 hours for inpatients	Foundations	Physical Facilities	Drinking Water	1
2.9.1.6.3	Laboratory and Blood Bank	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
3.10.3.4	Hospital Canteen	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.1.5.3	OPD Service	Light and ventilation are adequately maintained (See Checklist	Foundations	Physical Facilities	Light and Ventilation	3
2.2.1.6.2	Immunization and Growth	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.2.8.2	Family Planning Clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.3.7.2	ATT, ART clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.3.3.3	Emergency Service	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.1.4.2	Laboratory and Blood Bank	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.2.6.2	X-Ray Service	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.9.3.6.2	Ultrasoundography (USG)	Proper light and ventilation maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.10.5.2	Dental Service	Light and ventilation are adequately maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.11.1.4	Postmortem Service	Adequate ventilation and light and odor management	Foundations	Physical Facilities	Light and Ventilation	1

3.10.3.2	Hospital Canteen	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.1.3	OPD Service	Patient privacy maintained with separate rooms, curtains hung,	Foundations	Physical Facilities	Privacy	3
2.2.1.3	Immunization and Growth	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.2.4	Family Planning Clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.3.3	ATT, ART clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.4.4	Safe Abortion Services	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.3.8	Emergency Service	Appropriate methods have been used to ensure patient privacy	Foundations	Physical Facilities	Privacy	1
2.7.1.1.1	Delivery Service	Separate pre-labor room/ labor room with privacy is available.	Foundations	Physical Facilities	Privacy	1
2.7.2.1.4	Maternity Inpatient Service	Separate space dedicated for pre- labor, labor and postnatal	Foundations	Physical Facilities	Privacy	1
2.9.3.4	Ultrasonography (USG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.9.4.3	Electrocardiogram (ECG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.10.3	Dental Service	Patient privacy maintained with separate rooms, curtains hung,	Foundations	Physical Facilities	Privacy	1
2.1.8.3	OPD Service	There are four toilets with hand-washing facilities (2 for males	Foundations	Physical Facilities	Toilets	1
2.3.3.6	Emergency Service	Separate toilets for staffs at least one each-male, female and	Foundations	Physical Facilities	Toilets	1
2.3.14.3	Emergency Service	There are at least 3 toilets with hand washing facilities (1 for	Foundations	Physical Facilities	Toilets	1
2.6.10.2	Inpatient Service (General)	There are adequate separate toilets for male and female patients	Foundations	Physical Facilities	Toilets	1
2.7.1.10.2	Delivery Service	Separate toilet for patient is available in pre-labor room and	Foundations	Physical Facilities	Toilets	1
2.7.2.8.2	Maternity Inpatient Service	There are adequate toilets for male and female patients in each	Foundations	Physical Facilities	Toilets	1
2.9.1.6.2	Laboratory and Blood Bank	At least one each male, female and universal toilet for patients	Foundations	Physical Facilities	Toilets	1
2.1.2.1	OPD Service	Doctor: OPD Patients- 1:35-50 per day for quality of care	Foundations	Staffing	Staffing	1
2.1.2.2	OPD Service	One screening counter with 1 paramedics	Foundations	Staffing	Staffing	1
2.2.1.2	Immunization and Growth	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.2.3	Family Planning Clinic	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.3.2	ATT, ART clinic	Adequate numbers of healthcare workers are available in OPD (at	Foundations	Staffing	Staffing	1
2.2.4.3.2	Safe Abortion Services	For surgical abortion, at least one medical officer or gynecologist	Foundations	Staffing	Staffing	1
2.5.6.2	Pharmacy Service	Pharmacy has at least one assistant pharmacist and one office	Foundations	Staffing	Staffing	1
2.7.1.2.1.2	Delivery Service	At least one ASBA trained medical officer on duty	Foundations	Staffing	Staffing	1
2.7.1.2.1.3	Delivery Service	At least one office assistant is available per shift	Foundations	Staffing	Staffing	1
1.1.3	Governance	Medical Superintendent is fulfill as per organogram	Foundations	Staffing	Staffing	1
2.7.2.4.1	Maternity Inpatient Service	Nurse patient ratio 1:6 per general bed	Foundations	Staffing	Staffing	1
2.7.2.4.2	Maternity Inpatient Service	At least one trained office assistant per shift in each ward	Foundations	Staffing	Staffing	1
1.3.3.1	Human Resource	Staffs available for service in hospital as per organogram (See	Foundations	Staffing	Staffing	3
1.4.1.2	Financial Management	At least one accountant available for hospital financial	Foundations	Staffing	Staffing	1
2.3.2.1	Emergency Service	For 5 ER beds (Doctor on duty: Nurse: Paramedics: Office	Foundations	Staffing	Staffing	1
2.5.6.1	Pharmacy Service	Pharmacy unit is led by at least one pharmacist	Foundations	Staffing	Staffing	1
2.6.5	Inpatient Service (General)	Adequate numbers of nursing staff are available in ward per shift	Foundations	Staffing	Staffing	1
2.7.1.2.1.1	Delivery Service	Nurse: pregnant women ratio 1:2 in pre-labor; 2:1 per delivery	Foundations	Staffing	Staffing	1
2.8.2.1	Surgery/Operation Service	For overall management of operation theatre, there is one OT	Foundations	Staffing	Staffing	1
2.8.2.2	Surgery/Operation Service	For one surgery, at least a team is composed of: MDGP with one	Foundations	Staffing	Staffing	1
2.8.8.4.2	Surgery/Operation Service	When anesthesia is provided by non-physician anesthesiologists,	Foundations	Staffing	Staffing	1
2.9.2.2	X-Ray Service	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.9.3.2	Ultrasonography (USG)	USG trained medical practitioner and mid-level health worker in	Foundations	Staffing	Staffing	1
2.8.8.4.1	Surgery/Operation Service	Anesthesia should be provided, led, or overseen by an	Foundations	Staffing	Staffing	1
2.10.2	Dental Service	Dental Hygienist/Dentist: OPD Patients- 1:20 per day for quality	Foundations	Staffing	Staffing	1
3.1.2	CSSD	Separate staffs assigned for CSSD and is led by CSSD trained	Foundations	Staffing	Staffing	1
3.6.2.1	Hospital Waste	There is allocation of staff for HCWM from segregation to final	Foundations	Staffing	Staffing	1
3.7.1.1	Safety and Security	Hospital has trained security personnel round the clock.	Foundations	Staffing	Staffing	1
2.9.1.2	Laboratory and Blood Bank	At least 2 Medical Technologist available and 3 lab staffs (1 Lab	Foundations	Staffing	Staffing	1
2.11.3	Postmortem Service	Trained medical officer for mortuary service at least one	Foundations	Staffing	Staffing	1
2.12.3	Medico-legal Services	Trained medical officer for medico- legal services at least one	Foundations	Staffing	Staffing	1
3.3.2.1	Housekeeping	Allocation of the staff for cleaning with visible duty roster	Foundations	Staffing	Staffing	1
3.4.1.1	Repair, Maintenance and	Human resource trained in biomedical engineer is designated for	Foundations	Staffing	Staffing	1
1.3.6.1	Human Resource	A training plan for the hospital is developed based on the training	Foundations	Staffing	Training	1
1.3.7.1	Human Resource	Hospital conducts CPD / CME classes to technical staff weekly	Foundations	Staffing	Training	1
1.5.4.1	Medical Records and	Medical recorder is trained on ICD and DHIS2	Foundations	Staffing	Training	1
2.2.4.3.1	Safe Abortion Services	At least one medical officer or gynecologist trained and certified	Foundations	Staffing	Training	1
2.2.4.6	Safe Abortion Services	WHO safe surgery checklist is available and used for safe	Foundations	Staffing	Training	1
2.3.2.2	Emergency Service	The doctor, nurse and paramedics should take PTC, ETM, BLS	Foundations	Staffing	Training	1
2.3.10.1	Emergency Service	The hospital has mass casualty management protocol, and all	Foundations	Staffing	Training	1
2.3.10.3	Emergency Service	Hospital carries out at least one mock drill and disaster	Foundations	Staffing	Training	1
2.6.8.1	Inpatient Service (General)	All staffs in wards are trained for BLCS and oriented about	Foundations	Staffing	Training	1
2.7.2.7.1	Maternity Inpatient Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	1
2.8.5	Surgery/Operation Service	The WHO Safe Surgery Checklist is available in OT and used	Foundations	Staffing	Training	1
2.7.1.2.2	Delivery Service	All staffs- nursing, medical practitioner designated for delivery	Foundations	Staffing	Training	1
2.9.1.10.2	Laboratory and Blood Bank	All staffs know how to respond in case of spillage and other	Foundations	Staffing	Training	1
3.6.2.2	Hospital Waste	Whole site coaching/ orientation on health care waste	Foundations	Staffing	Training	1
3.7.1.2	Safety and Security	All security staffs are oriented with hospital codes like 001- call	Foundations	Staffing	Training	1
3.7.1.3	Safety and Security	All security staffs have participated in emergency drills	Foundations	Staffing	Training	1
3.7.6.4	Safety and Security	Disaster preparedness orientation has been given to all staff at	Foundations	Staffing	Training	1
2.1.8.4	OPD Service	Hand-washing facilities are available for patients	Routine Practice	Infection Preventic	Hand Washing	1
2.1.10.3	OPD Service	Hand-washing facility with running water and soap or hand	Routine Practice	Infection Preventic	Hand Washing	3

2.2.1.8.3	Immunization and Growth	Hand washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.2.10.3	Family Planning Clinic	Hand washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.3.8.2	ATT, ART clinic	Hand-washing facilities are available for patients.	Routine Practice	Infection Preventic	Hand Washing	1
2.2.3.10.3	ATT, ART clinic	Hand washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.4.10.3	Safe Abortion Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.3.14.2	Emergency Service	Hand washing facility with running water and liquid soap	Routine Practice	Infection Preventic	Hand Washing	1
2.4.6.4	Dressing Injections and	Hand washing facility with running water and soap	Routine Practice	Infection Preventic	Hand Washing	1
2.6.14.2	Inpatient Service (General)	Each ward has hand sanitizer in visible place for health workers	Routine Practice	Infection Preventic	Hand Washing	1
2.6.14.4	Inpatient Service (General)	Hand washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.7.1.11.5	Delivery Service	Hand washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.7.2.12.2	Maternity Inpatient Service	Hand sanitizer is in visible place for health workers to use before	Routine Practice	Infection Preventic	Hand Washing	1
2.7.2.12.4	Maternity Inpatient Service	Hand washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.8.11.1	Surgery/Operation Service	Hand washing and scrubbing facility with running water and soap	Routine Practice	Infection Preventic	Hand Washing	1
2.9.1.10.5	Laboratory and Blood Bank	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.9.2.11.2	X-Ray Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.9.3.9.1	Ultrasonography (USG)	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.9.4.6.1	Electrocardiogram (ECG)	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.10.9.3	Dental Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.7.3	Postmortem Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.12.7.3	Medico-legal Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
3.1.10.3	CSSD	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
3.2.11.3	Laundry	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
3.10.7.3	Hospital Canteen	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.1.10.4	OPD Service	Needle cutter is used (See Checklist 2.1 At the end of this	Routine Practice	Infection Preventic	Needle Cutter	3
2.2.1.8.4	Immunization and Growth	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.2.10.4	Family Planning Clinic	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.3.10.4	ATT, ART clinic	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.4.10.4	Safe Abortion Services	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.3.16.3	Emergency Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.4.6.3	Dressing Injections and	Supplies trolley with needle cutter is available and used	Routine Practice	Infection Preventic	Needle Cutter	1
2.6.14.5	Inpatient Service (General)	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.7.1.11.6	Delivery Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.7.2.12.5	Maternity Inpatient Service	Needle/sharps cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.8.11.7	Surgery/Operation Service	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.9.1.10.6	Laboratory and Blood Bank	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.9.2.11.3	X-Ray Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.10.9.4	Dental Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.1.10.1	OPD Service	Masks and gloves are available and used (See Checklist 2.1 At	Routine Practice	Infection Preventic	PPE	3
2.2.1.8.1	Immunization and Growth	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.2.10.1	Family Planning Clinic	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.3.10.1	ATT, ART clinic	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.4.10.1	Safe Abortion Services	Utility Gloves, Gumboot, Mask, Plastic Apron, Caps are	Routine Practice	Infection Preventic	PPE	1
2.3.16.1	Emergency Service	Staff wear mask and gloves during work	Routine Practice	Infection Preventic	PPE	1
2.4.6.1	Dressing Injections and	Mask, gloves, plastic apron, boots and goggles are available and	Routine Practice	Infection Preventic	PPE	1
2.6.14.1	Inpatient Service (General)	PPE are available and used whenever required	Routine Practice	Infection Preventic	PPE	1
2.7.1.11.1	Delivery Service	Personal protective equipment are available and used whenever	Routine Practice	Infection Preventic	PPE	1
2.7.2.12.1	Maternity Inpatient Service	Personal protective equipment are available and used whenever	Routine Practice	Infection Preventic	PPE	1
2.8.11.2	Surgery/Operation Service	Gowns and sterile drapes for patients and sterile gown for surgery	Routine Practice	Infection Preventic	PPE	1
2.9.1.10.3	Laboratory and Blood Bank	Masks and gloves are available	Routine Practice	Infection Preventic	PPE	1
2.10.9.1	Dental Service	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.11.7.1	Postmortem Service	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
2.12.7.1	Medico-legal Services	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
3.2.11.1	Laundry	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
3.6.5	Hospital Waste	Staff use cap, mask, gloves, boot, and gown while collecting	Routine Practice	Infection Preventic	PPE	1
2.1.10.5	OPD Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	3
2.2.1.8.5	Immunization and Growth	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.2.10.5	Family Planning Clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.3.10.5	ATT, ART clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.4.10.5	Safe Abortion Services	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.3.15	Emergency Service	Decontamination area specified and practiced	Routine Practice	Infection Preventic	Sanitization	1
2.3.16.4	Emergency Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.4.6.5	Dressing Injections and	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.6.14.6	Inpatient Service (General)	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.7.1.11.3	Delivery Service	Separate slipper designated for labor room and hand sanitizer	Routine Practice	Infection Preventic	Sanitization	1
2.7.1.11.7	Delivery Service	Liquid sodium hypochloride (0.5% Chlorine solution) is available	Routine Practice	Infection Preventic	Sanitization	1
2.7.2.12.6	Maternity Inpatient Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.3	Surgery/Operation Service	Fumigation is done at least once a week in the OT on Saturdays	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.5	Surgery/Operation Service	High wash is done once a month in OT	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.8	Surgery/Operation Service	Chlorine solution is available and utilized for decontamination.	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.4	Surgery/Operation Service	High Level Disinfection (e.g. Cidex) facility is available and	Routine Practice	Infection Preventic	Sanitization	1
2.9.1.10.7	Laboratory and Blood Bank	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1

2.9.2.11.4	X-Ray Service	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.9.3.9.2	Ultrasoundography (USG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.9.4.6.2	Electrocardiogram (ECG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.10.9.5	Dental Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.11.7.4	Postmortem Service	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.12.7.4	Medico-legal Services	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
3.1.10.4	CSSD	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
3.2.11.4	Laundry	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.1.10.2	OPD Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	3
2.2.1.8.2	Immunization and Growth	There are well labeled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.2.10.2	Family Planning Clinic	There are well labeled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.3.10.2	ATT, ART clinic	There are well labeled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.4.10.2	Safe Abortion Services	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.3.16.2	Emergency Service	There are clearly labeled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.6.14.3	Inpatient Service (General)	There are well labeled color-coded bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.7.1.11.4	Delivery Service	There are at well labeled color-coded bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	1
2.7.2.12.3	Maternity Inpatient Service	There are well labeled color-coded bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.8.11.6	Surgery/Operation Service	Separate colored waste bins based on HCWM guideline MoHP	Routine Practice	Infection Preventic	Waste Segregation	1
2.9.1.10.4	Laboratory and Blood Bank	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Preventic	Waste Segregation	1
2.9.2.11.1	X-Ray Service	Radiological waste is disposed based on HCWM guideline 2014	Routine Practice	Infection Preventic	Waste Segregation	1
2.10.9.2	Dental Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.11.7.2	Postmortem Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.12.7.2	Medico-legal Services	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
3.1.10.2	CSSD	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
3.2.11.2	Laundry	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
3.6.4	Hospital Waste	Different colored bins (for risk and non- risk waste) are used from	Routine Practice	Infection Preventic	Waste Segregation	1
3.6.7	Hospital Waste	Medication trolley has well labeled buckets for segregation of	Routine Practice	Infection Preventic	Waste Segregation	1
3.10.7.2	Hospital Canteen	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Preventic	Waste Segregation	1
1.2.5	Organizational Management	All staffs of hospital use electronic attendance	Routine Practice	Operations	Digital Systems	1
1.4.6.2	Financial Management	The hospital uses TABUCS/ LMBIS for accounting including	Routine Practice	Operations	Digital Systems	1
1.5.1.2	Medical Records and	Referral in and out records are kept using the standard form	Routine Practice	Operations	Digital Systems	1
1.5.2.2	Medical Records and	All patients' records are kept in individual folders in racks or held	Routine Practice	Operations	Digital Systems	1
2.5.10	Pharmacy Service	Pharmacy uses computer with software for inventory management	Routine Practice	Operations	Digital Systems	1
2.6.13	Inpatient Service (General)	Admission and discharge registers are available and are being	Routine Practice	Operations	Digital Systems	1
2.7.2.11	Maternity Inpatient Service	Admission and discharge registers are available and are being	Routine Practice	Operations	Digital Systems	1
1.4.6.1	Financial Management	The hospital uses central electronic billing system	Routine Practice	Operations	Digital Systems	1
1.5.1.1	Medical Records and	Client registration is digitalized using standard software	Routine Practice	Operations	Digital Systems	1
1.5.1.3	Medical Records and	Electronic health record system that generates the HMIS monthly	Routine Practice	Operations	Digital Systems	1
2.5.16.1	Pharmacy Service	Medicine is dispensed using electronic billing with barcode	Routine Practice	Operations	Digital Systems	1
3.9.3.1	Store (Medical and	Electronic database system is used in the hospital medical store.	Routine Practice	Operations	Digital Systems	1
2.1.7	OPD Service	Duty rosters of all OPDs are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.3.11	Emergency Service	Duty rosters of the ER are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.5.6.3	Pharmacy Service	Duty roster of pharmacy to cover 24 hours service is prepared	Routine Practice	Operations	Duty Roster	1
2.6.6	Inpatient Service (General)	Duty roster of doctors, nurses, paramedics and support staffs kept	Routine Practice	Operations	Duty Roster	1
2.7.1.3	Delivery Service	Duty roster to cover 24 hours shift is developed and placed n	Routine Practice	Operations	Duty Roster	1
2.7.2.5	Maternity Inpatient Service	Duty roster of doctors, nurses, paramedics and support staffs kept	Routine Practice	Operations	Duty Roster	1
2.9.1.5	Laboratory and Blood Bank	Duty rosters of lab are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.9.2.7	X-Ray Service	Duty rosters of X-ray are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.10.7	Dental Service	Duty rosters developed regularly and available in appropriate	Routine Practice	Operations	Duty Roster	1
3.2.2	Laundry	There is a special schedule for collection and distribution of	Routine Practice	Operations	Duty Roster	1
3.4.1.2	Repair, Maintenance and	Staffs assigned to cover 24 hours shift with visible duty roster for	Routine Practice	Operations	Duty Roster	1
2.3.12	Emergency Service	Separate inventories for emergency lifesaving drugs/equipment	Routine Practice	Operations	Inventory Management	1
2.3.13	Emergency Service	Narcotic drugs are kept separately and securely with mandatory	Routine Practice	Operations	Inventory Management	1
2.5.12	Pharmacy Service	Number of items of hospital formulary stocked in pharmacy (less	Routine Practice	Operations	Inventory Management	3
2.5.13.1	Pharmacy Service	All the medicines and supplies are displayed in clean racks	Routine Practice	Operations	Inventory Management	1
2.5.17	Pharmacy Service	FEFO system is maintained using standard stock book/cards.	Routine Practice	Operations	Inventory Management	1
2.5.18	Pharmacy Service	Every month, all medicines and supplies are counted, out- of-date	Routine Practice	Operations	Inventory Management	1
1.4.9	Financial Management	Inventory inspection is done once in a year and managed	Routine Practice	Operations	Inventory Management	1
2.5.9	Pharmacy Service	Hospital pharmacy directly supplies inpatient medicine and	Routine Practice	Operations	Inventory Management	1
3.1.9	CSSD	All instruments and wrappers are recorded and inventory	Routine Practice	Operations	Inventory Management	1
3.2.10	Laundry	All linens are recorded and inventory maintained.	Routine Practice	Operations	Inventory Management	1
3.4.2.2	Repair, Maintenance and	Biomedical equipment inventory of all equipment and instrument	Routine Practice	Operations	Inventory Management	1
3.4.2.5	Repair, Maintenance and	Record keeping of repair and maintenance of biomedical	Routine Practice	Operations	Inventory Management	1
3.4.3.3	Repair, Maintenance and	Proper inventory of fuel is maintained.	Routine Practice	Operations	Inventory Management	1
2.1.4.1	OPD Service	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	3
2.2.1.4.1	Immunization and Growth	Counseling is provided to caretaker about the type of vaccine, its	Routine Practice	Operations	Patient Counseling	1
2.2.2.5.1	Family Planning Clinic	Counseling is provided to users for family planning methods	Routine Practice	Operations	Patient Counseling	1
2.2.3.4.1	ATT, ART clinic	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.2.4.5.1	Safe Abortion Services	Counseling is provided to users on Safe Abortion Services,	Routine Practice	Operations	Patient Counseling	1
2.5.14.2	Pharmacy Service	Information regarding the medicines is provided to the patients.	Routine Practice	Operations	Patient Counseling	1
2.5.16.2	Pharmacy Service	Each medicine is given with written instructions on how to take	Routine Practice	Operations	Patient Counseling	1

2.7.1.7.1	Delivery Service	Pre-labor/ during labor patient and patients' family are adequately	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.2	Delivery Service	Health education on PNC, danger signs of mother and child,	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.3	Delivery Service	Postpartum family planning and breastfeeding- early, exclusive	Routine Practice	Operations	Patient Counseling	1
2.8.4.3	Surgery/Operation Service	Informed consent is taken before surgery. Patients and caretakers	Routine Practice	Operations	Patient Counseling	1
2.8.6	Surgery/Operation Service	Preoperative instructions for patient preparation are given and	Routine Practice	Operations	Patient Counseling	1
2.8.9.4	Surgery/Operation Service	Patients' pain management is prioritized, measures well	Routine Practice	Operations	Patient Counseling	1
2.8.9.5	Surgery/Operation Service	Patient undergoing surgical procedure is done pre- anesthetic	Routine Practice	Operations	Patient Counseling	1
2.8.9.6	Surgery/Operation Service	Adequate information shared for patient care and patient followed	Routine Practice	Operations	Patient Counseling	1
2.9.2.3	X-Ray Service	Counseling is provided to patients about radiation hazard, site and	Routine Practice	Operations	Patient Counseling	1
2.9.2.4	X-Ray Service	Radiation sign, appropriate Radiation awareness posters, leaflets	Routine Practice	Operations	Patient Counseling	1
2.9.3.3	Ultrasoundography (USG)	Counseling is provided to patients about site and indication of	Routine Practice	Operations	Patient Counseling	1
2.9.4.2	Electrocardiogram (ECG)	Counseling is provided to patients about procedure and indication	Routine Practice	Operations	Patient Counseling	1
2.10.4.1	Dental Service	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.12.5	Medico-legal Services	Post-traumatic counseling is done to the victims of medico-legal	Routine Practice	Operations	Patient Counseling	1
2.8.9.3	Surgery/Operation Service	Staffs are specified for the post- operative care including close	Routine Practice	Operations	Patient Monitoring	1
2.3.7.3	Emergency Service	Emergency disposition of the patient either in observation ward or	Routine Practice	Operations	Patient Monitoring	1
2.3.7.4	Emergency Service	Critical patient transfer from emergency to OT or Inter-hospital	Routine Practice	Operations	Patient Monitoring	1
1.5.3.5	Medical Records and	Medico-legal incidents and services are recorded	Routine Practice	Operations	Record Keeping	1
2.1.9	OPD Service	OPD register available in every OPD and ICD 10 classification	Routine Practice	Operations	Record Keeping	3
2.2.1.7.1	Immunization and Growth	Patient's card (Health card, growth chart) and register available	Routine Practice	Operations	Record Keeping	1
2.2.1.7.2	Immunization and Growth	Adverse immunization reactions, complication, severe under-	Routine Practice	Operations	Record Keeping	1
2.2.2.9.1	Family Planning Clinic	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.2.2.9.2	Family Planning Clinic	FP related complication, defaulter and contraceptive failure are	Routine Practice	Operations	Record Keeping	1
2.2.3.9.1	ATT, ART clinic	Patient's card (TB, ART) and register available and services	Routine Practice	Operations	Record Keeping	1
2.2.3.9.2	ATT, ART clinic	Drug resistance, complication and referral to other sites recorded	Routine Practice	Operations	Record Keeping	1
2.2.4.9.1	Safe Abortion Services	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.4.7	Dressing Injections and	Proper records of all procedures are kept and reported.	Routine Practice	Operations	Record Keeping	1
2.8.10.1	Surgery/Operation Service	Recording is done for all surgery's procedure including	Routine Practice	Operations	Record Keeping	1
2.8.10.2	Surgery/Operation Service	Records of all anesthetic procedures are kept and reported	Routine Practice	Operations	Record Keeping	1
2.9.1.3.3	Laboratory and Blood Bank	Quality control sera and standards are run regularly and record	Routine Practice	Operations	Record Keeping	1
2.9.1.7.1	Laboratory and Blood Bank	Sample is adequately recorded with requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.1.7.2	Laboratory and Blood Bank	Standard reporting sheets are being used and all reports are	Routine Practice	Operations	Record Keeping	1
2.9.1.7.3	Laboratory and Blood Bank	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.9.2.9.1	X-Ray Service	X-ray is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.2.9.2	X-Ray Service	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.9.3.8.1	Ultrasoundography (USG)	USG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.3.8.2	Ultrasoundography (USG)	Report have adequate information of patient, information of area	Routine Practice	Operations	Record Keeping	1
2.9.4.5.1	Electrocardiogram (ECG)	ECG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.9.4.5.2	Electrocardiogram (ECG)	Reporting folder of ECG should have adequate information of	Routine Practice	Operations	Record Keeping	1
2.10.8	Dental Service	OPD register available in every OPD and ICD 11 classification	Routine Practice	Operations	Record Keeping	1
2.1.1.2	OPD Service	Tickets for routine OPD are available till 2 pm	Services	Services	Operating Hours	1
2.2.1.1	Immunization and Growth	Immunization and growth monitoring service is available from 10	Services	Services	Operating Hours	1
2.2.2.1	Family Planning Clinic	Family planning service is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.3.1	ATT, ART clinic	Clinic is open from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.4.1	Safe Abortion Services	Safe abortion services is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.7.1.1.2	Delivery Service	Delivery service is available round the clock	Services	Services	Operating Hours	1
2.9.2.1.1	X-Ray Service	X-ray service is open from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.1.1.1	OPD Service	OPD is open from 10 AM to 3 pm (See Checklist 2.1 At the end	Services	Services	Operating Hours	3
2.1.1.3	OPD Service	EHS services from 3PM onwards and tickets available from 2 PM	Services	Services	Operating Hours	1
2.3.1	Emergency Service	Emergency room/ward is open 24 hours	Services	Services	Operating Hours	1
2.10.1.3	Dental Service	EHS services from 3PM onwards and tickets available from 2PM	Services	Services	Operating Hours	1
2.3.6.1	Emergency Service	Hospital maintains a triage system in the ER with 24 hours triage	Services	Services	Operating Hours	1
2.5.5	Pharmacy Service	The pharmacy is open 24x7	Services	Services	Operating Hours	1
2.8.1.2	Surgery/Operation Service	Emergency surgeries available round the clock	Services	Services	Operating Hours	1
2.9.1.1.1	Laboratory and Blood Bank	Laboratory is open from 10 AM to 3 PM and emergency	Services	Services	Operating Hours	1
2.9.2.1.2	X-Ray Service	Emergency x-ray service is available round the clock	Services	Services	Operating Hours	1
2.9.3.1	Ultrasoundography (USG)	USG is open from 10 AM to 3 PM for obstetrics, abdominal,	Services	Services	Operating Hours	1
2.10.1.1	Dental Service	Dental service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.6.9	Inpatient Service (General)	Safe abortion service (SAS) is available as per National SAS	Services	Services	Services	1
2.9.4.1	Electrocardiogram (ECG)	ECG service is available for patients in OPD, Emergency and	Services	Services	Services	1
2.11.2	Postmortem Service	Examination of the dead body in any unnatural death and	Services	Services	Services	1
2.12.2	Medico-legal Services	Medico-legal services are available 24 hours	Services	Services	Services	1
2.8.1.1.1	Surgery/Operation Service	Routine minor and intermediate surgeries available on scheduled	Services	Services	Services	1
2.8.1.1.2	Surgery/Operation Service	Routine major surgeries available on scheduled days	Services	Services	Services	1
2.8.3.1	Surgery/Operation Service	General Surgeries (See Annex 2.8 a List of Minimum Surgeries	Services	Services	Services	3
2.8.3.2	Surgery/Operation Service	Caesarian section	Services	Services	Services	1
2.8.3.3	Surgery/Operation Service	Orthopedic Surgeries (See Annex 2.8 b List of Minimum	Services	Services	Services	3
2.9.1.1.2	Laboratory and Blood Bank	Basic investigations are available See Annex 2.9.1a List of	Services	Services	Services	3
2.9.1.1.3	Laboratory and Blood Bank	Histopathology service in coordination with other health facilities	Services	Services	Services	1
3.10.1	Hospital Canteen	Hospital has canteen in its premises with 24 hours service	Services	Services	Services	1