

Annex 2C. Secondary B Hospital Category and Item Indicator List

MSS Fiscal Year Report (2081/82)

A complete list of all categorized indicators for Secondary B Hospitals analysis in the MSS Fiscal Year Report (2081/82).

Group, component, item, and maximum score, for each indicator are included for reference.

Summary Table of Groups and Components						
Group	Component	Item	No. of Indicators			
Foundations	Governance	Audits and Reports	15			
		Functional Committees	12			
		Governance	11			
			Governance (TOTAL)	38		
	Materials	Equipment	85			
		Furniture	26			
		IEC Materials	14			
		Medicine	15			
		Supplies	52			
			Materials (TOTAL)	192		
	Physical Facilities	Adequate Space	62			
		Drinking Water	13			
		Light and Ventilation	22			
		Privacy	11			
		Toilets	12			
			Physical Facilities (TOTAL)	120		
	Staffing	Staffing	56			
		Training	27			
				Staffing (TOTAL)	83	
				Foundations (TOTAL)	433	
Routine Practices	Infection Prevention	Hand Washing	39			
		Needle Cutter	21			
		PPE	30			
		Sanitization	46			
		Waste Segregation	30			
			Infection Prevention (TOTAL)	166		
	Operations	Digital Systems	11			
		Duty Roster	19			
		Inventory Management	19			
		Patient Counseling	27			
		Patient Monitoring	19			
			Operations (TOTAL)	139		
				Routine Practices (TOTAL)	305	
Services	Services	Operating Hours	24			
		Services	35			
				Services (TOTAL)	59	
Total Secondary B Hospital Categorized Indicators					797	

Indicator	Area	Standard	Group	Component	Item	Max
1.1.11	Governance	Hospital Annual Report is available in website	Foundations	Governance	Audits and Reports	1
1.1.12	Governance	Social audit is conducted for last year by third party	Foundations	Governance	Audits and Reports	1
1.4.5.3	Financial Management	Final audit/ external audited accounts are available for last year.	Foundations	Governance	Audits and Reports	1
1.4.7.1	Financial Management	The hospital prepares and keeps monthly financial report.	Foundations	Governance	Audits and Reports	1
1.4.7.2	Financial Management	Trimester financial report is produced (every 4 months) and	Foundations	Governance	Audits and Reports	1
1.4.7.3	Financial Management	Annual financial report is submitted to HMC.	Foundations	Governance	Audits and Reports	1
1.5.3.1	Medical Records and	Hospital monthly reports (HMIS 9.4) of the last three months are	Foundations	Governance	Audits and Reports	1
1.6.3	Quality Management	The findings of social audit like client exit interview are shared in	Foundations	Governance	Audits and Reports	1
1.6.8.3	Quality Management	Mortality audit of every death in the hospital is done and reported	Foundations	Governance	Audits and Reports	1
2.5.18.1	Pharmacy Service	Pharmacy department operates pharmacovigilance activities and	Foundations	Governance	Audits and Reports	1
2.11.1.2.7.4	Blood bank	BTSC submits regular reports to NPHL/NBBTS of provided	Foundations	Governance	Audits and Reports	1
2.13.11.13	One Stop Crisis	Report to concerned authority (DCC and MoHP) in monthly	Foundations	Governance	Audits and Reports	1
3.5.3	Water supply	Water quality test is done every year and report is available as per	Foundations	Governance	Audits and Reports	1
3.9.3.2	Store (Medical and	Hospital submits quarterly reports to LMIS utilizing either paper	Foundations	Governance	Audits and Reports	1
3.11.6.4	Social Service Unit (SSU)	Prepare and submit monthly, trimester and annual report to	Foundations	Governance	Audits and Reports	1
1.1.1	Governance	Hospital Management Committee is formed	Foundations	Governance	Functional Committees	1
1.1.4.1	Governance	HMC meetings called upon by member secretary / Medical	Foundations	Governance	Functional Committees	1
1.1.4.2.7	Governance	Review of decisions and recommendations of staff meeting and	Foundations	Governance	Functional Committees	1
1.6.1.1	Quality Management	Hospital (QHSDMS) Committee is formed according to MSS	Foundations	Governance	Functional Committees	1
1.6.1.2	Quality Management	Hospital (QHSDMS) Committee meetings are held at least every	Foundations	Governance	Functional Committees	1
1.6.8.1	Quality Management	The hospital has functional MPDSR committee (in program	Foundations	Governance	Functional Committees	1
2.5.2.1	Pharmacy Service	Drug and Therapeutic committee (DTC)	Foundations	Governance	Functional Committees	1
2.5.2.2	Pharmacy Service	Hospital pharmacy operation committee	Foundations	Governance	Functional Committees	1

2.13.1.	One Stop Crisis	Quarterly meeting minute of coordination committee	Foundations	Governance	Functional Committees	1
2.13.2	One Stop Crisis	Monthly meeting minute of case management committee	Foundations	Governance	Functional Committees	1
3.10.2	Hospital Canteen and	A list of food items with price list approved by Hospital	Foundations	Governance	Functional Committees	1
3.11.1.2	Social Service Unit (SSU)	Management committee to manage 24 hours SSU services for	Foundations	Governance	Functional Committees	1
1.1.6	Governance	Annual plan & budget is approved by HMC before the fiscal year	Foundations	Governance	Governance	1
1.2.4	Organizational Management	Hospital implements token and / or queue system for users	Foundations	Governance	Governance	1
1.3.6.3	Human Resources	There is activity conducted to motivate staff (staff retreat,	Foundations	Governance	Governance	1
1.4.5.2	Financial Management	Internal audit, financial and physical progress review is done at	Foundations	Governance	Governance	1
1.6.7.1	Quality Management	Hospital has implemented the specific activities based on the	Foundations	Governance	Governance	1
2.3.12	Emergency Service	Separate inventories for emergency lifesaving drugs/equipment	Foundations	Governance	Governance	1
2.8.9.2	Surgery/ Operation Services	Separate area designated for post-operative care to stabilize the	Foundations	Governance	Governance	1
3.2.9	Laundry	All linens are distributed using a proper method (basket supply	Foundations	Governance	Governance	1
3.6.1	Hospital Waste	There is work plan prepared and implemented by hospital for	Foundations	Governance	Governance	1
3.6.3	Hospital Waste	There is separate area/space designated for solid waste storage	Foundations	Governance	Governance	1
3.6.10	Hospital Waste	Pharmaceutical waste and radiological waste treated and disposed	Foundations	Governance	Governance	1
1.3.7.3	Human Resources	Separate space with furniture, audio-visual aids and internet for	Foundations	Materials	Equipment	1
1.3.8.3	Human Resources	Computers with printing and photocopy facility available	Foundations	Materials	Equipment	1
1.5.2.3	Medical Records and	There is a set of functional computer and printer available for	Foundations	Materials	Equipment	1
2.1.6.1	OPD Service	General OPD (See Annex 2.1b Basic Equipment and Instrument	Foundations	Materials	Equipment	3
2.1.6.2	OPD Service	Obstetrics and Gynecology OPD (See Annex 2.1b Basic	Foundations	Materials	Equipment	3
2.1.6.3	OPD Service	Pediatrics OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.1.6.4	OPD Service	Surgery OPD (See Annex 2.1b Basic Equipment and Instrument	Foundations	Materials	Equipment	3
2.1.6.5.1	OPD Service	Dental OPD (See Annex 2.1c Basic Equipment and Instrument	Foundations	Materials	Equipment	3
2.1.6.5.2	OPD Service	Dental OPD has fully functioning electric dental chair with	Foundations	Materials	Equipment	1
2.1.6.5.3	OPD Service	Dental OPD has ipa x-ray machine (along with lead apron and	Foundations	Materials	Equipment	1
2.1.6.6	OPD Service	Orthopedics OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.1.6.7	OPD Service	Psychiatry OPD (See Annex 2.1b Basic Equipment and	Foundations	Materials	Equipment	3
2.1.6.8	OPD Service	ENT OPD (See Annex 2.1b Basic Equipment and Instrument for	Foundations	Materials	Equipment	3
2.2.2.7	Family Planning Clinic	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.2.3.6	ATT, ART clinic	OPD has functional BP set, stethoscope, thermometer and	Foundations	Materials	Equipment	1
2.2.4.7.2	Safe Abortion Services	Functional BP set, stethoscope, thermometer, and weighing scale	Foundations	Materials	Equipment	1
2.3.4	Emergency Service	Instruments and equipment to carry out the ER works are	Foundations	Materials	Equipment	3
2.5.12.2	Pharmacy Service	Temperature of pharmacy is monitored and recorded and is	Foundations	Materials	Equipment	1
2.5.12.3	Pharmacy Service	Functional freeze +/-4°C for thermolabile medicine	Foundations	Materials	Equipment	1
2.6.2.1	Inpatient Service	Medicine Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Equipment	3
2.6.2.2	Inpatient Service	Surgery Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Equipment	3
2.6.2.3.1	Inpatient Service	Pediatrics Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Equipment	3
2.6.8.2.8	Inpatient Service	Geriatric Ward (See Annex 2.6c Emergency Trolley for Inpatient	Foundations	Materials	Equipment	3
2.6.8.3	Inpatient Service	At least one defibrillator in immediate accessible area (See	Foundations	Materials	Equipment	3
2.7.1.5	Maternity Services	At least 2 KMC chairs available for providing KMC to premature	Foundations	Materials	Equipment	1
2.7.1.9.2	Maternity Services	The facility has adequate equipment, instrument and general	Foundations	Materials	Equipment	3
2.7.2.7.3	Delivery Service	At least one defibrillator in immediate accessible area	Foundations	Materials	Equipment	1
2.7.3.9.3	Birthing Center Service	At least one defibrillator in immediate accessible area	Foundations	Materials	Equipment	1
2.8.7.2	Surgery/ Operation Services	Each operating room has general equipment, instruments and	Foundations	Materials	Equipment	3
2.8.7.4	Surgery/ Operation Services	Surgical sets for minimum list of the surgical services available	Foundations	Materials	Equipment	3
2.8.8.2	Surgery/ Operation Services	Equipment, instrument and supplies for anesthesia available (See	Foundations	Materials	Equipment	3
2.8.9.1	Surgery/ Operation Services	Dedicated space for pre-anesthesia assessment and post-	Foundations	Materials	Equipment	1
2.9.5.1	Hemodialysis Service	Dialysis machines is equipped with monitors and audio-visual	Foundations	Materials	Equipment	1
2.9.5.2	Hemodialysis Service	Dedicated hemodialysis area and dedicated dialysis machines for	Foundations	Materials	Equipment	1
2.10.1.3	Intensive Care Services	One ICU set up has at least 5 ICU beds	Foundations	Materials	Equipment	1
2.10.1.2.7	Intensive Care Services	ICU must have air conditioner to maintain the temperature,	Foundations	Materials	Equipment	1
2.10.1.2.8	Intensive Care Services	High illumination spot lighting for procedures, like putting central	Foundations	Materials	Equipment	1
2.10.1.2.9	Intensive Care Services	There must be proper fire extinguishing machines.	Foundations	Materials	Equipment	1
2.10.2.1.3	Neonatal Intensive Care	One NICU set up has at least 5 NICU beds	Foundations	Materials	Equipment	1
2.10.2.2.6	Neonatal Intensive Care	NICU must have air conditioner to maintain the temperature,	Foundations	Materials	Equipment	1
2.10.2.2.7	Neonatal Intensive Care	High illumination spot lighting for procedures, like putting central	Foundations	Materials	Equipment	1
2.10.2.2.8	Neonatal Intensive Care	There must be proper fire extinguishing machines.	Foundations	Materials	Equipment	1
2.10.3.1.2	Pediatric Intensive Care	One PICU set up has at least 5 PICU beds	Foundations	Materials	Equipment	1
2.10.3.2.7	Pediatric Intensive Care	PICU must have air conditioner to maintain the temperature,	Foundations	Materials	Equipment	1
2.10.3.2.8	Pediatric Intensive Care	High illumination spot lighting for procedures, like putting central	Foundations	Materials	Equipment	1
2.10.3.2.9	Pediatric Intensive Care	There must be proper fire extinguishing machines.	Foundations	Materials	Equipment	1
2.11.1.8.2	Laboratory	Reagents are stored at appropriate temperature in store and lab	Foundations	Materials	Equipment	1
2.11.1.10.1	Laboratory	Closed vacuum system is used for sample collection	Foundations	Materials	Equipment	1
2.11.1.2.3.4	Blood bank	Thermometers are attached to all equipment requiring temperature	Foundations	Materials	Equipment	1
2.11.2.5.1	X-Ray Service	General X ray unit (with minimum 125KV and 300ma X-ray	Foundations	Materials	Equipment	1
2.11.2.5.2	X-Ray Service	Mobile X ray unit 1 for bed side radiography for inpatient is	Foundations	Materials	Equipment	1
2.11.2.5.3	X-Ray Service	Complete CR system with CR cassette at least 5 of 14 x 17 inch	Foundations	Materials	Equipment	1
2.11.2.6.1	X-Ray Service	X ray room of at least 4x4sqm with wall of at least 23cm of brick	Foundations	Materials	Equipment	1
2.11.3.5	Ultrasonography (USG)	USG machine (advanced) with different probes, computer and	Foundations	Materials	Equipment	1
2.11.4.5	Electrocardiogram (ECG)	Functional ECG machine (12 lead with power back up), paper,	Foundations	Materials	Equipment	1
2.11.5.4	Echocardiogram	Functional Echo machine (2D, M-mode, color doppler), computer	Foundations	Materials	Equipment	1

2.11.5.5.3	Echocardiogram	Echo examination bed with mattress and bed cover and pillow	Foundations	Materials	Equipment	1
2.11.6.4.1	Treadmill (TMT)	Functional TMT machine with display monitor and printer, paper,	Foundations	Materials	Equipment	1
2.11.6.4.3	Treadmill (TMT)	Synchronized Defibrillator is available and functional in TMT	Foundations	Materials	Equipment	1
2.11.7.5.1	Endoscopy	Functional Video-endoscopy machine with attachable	Foundations	Materials	Equipment	1
2.11.7.5.2	Endoscopy	Portable Diathermy machine with cautery wires for endoscopic	Foundations	Materials	Equipment	1
2.11.7.6.1	Endoscopy	Recording and printing system (computer, color printer with	Foundations	Materials	Equipment	1
2.11.8.4	Audiometry	Functional Audiometer with power supply and response switch,	Foundations	Materials	Equipment	1
2.11.8.6.1	Audiometry	Computer available for recording and reporting of the test results	Foundations	Materials	Equipment	1
2.11.9.5	CT Scan	CT Scan Machine (at least 128 slice) available and functional at	Foundations	Materials	Equipment	1
2.11.9.6.2	CT Scan	Light and ventilation are adequately maintained with help of air	Foundations	Materials	Equipment	1
2.12.1.1.2	Postmortem	Body dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.12.1.1.3	Postmortem	Organ dissection table (at least one) is available and used	Foundations	Materials	Equipment	1
2.12.1.5	Postmortem	Mortuary van is available 24 hours (at least one)	Foundations	Materials	Equipment	1
2.14.7	Physiotherapy	Instruments and equipment to carry out the Physiotherapy works	Foundations	Materials	Equipment	3
2.16.7.2	Cardiac Catheterization	General equipment, instruments and supplies available (See	Foundations	Materials	Equipment	3
3.1.3	CSSD	Equipment and supplies for sterilization available and functional	Foundations	Materials	Equipment	3
3.1.6	CSSD	All wrapped instruments are indicated with thermal indicator and	Foundations	Materials	Equipment	1
3.2.3	Laundry	Adequate equipment and supplies are available for laundry (See	Foundations	Materials	Equipment	3
3.2.5	Laundry	All linens are washed using a washing machine.	Foundations	Materials	Equipment	1
3.2.6.2	Laundry	Linen dryer is available and used	Foundations	Materials	Equipment	1
3.4.3.1	Repair, Maintenance and	Hospital has main-grid power supply with three-phase line	Foundations	Materials	Equipment	1
3.4.3.2	Repair, Maintenance and	Hospital has alternate power generator capable of running x-ray	Foundations	Materials	Equipment	1
3.4.3.4	Repair, Maintenance and	Hospital has solar system installed (at least for essential clinical	Foundations	Materials	Equipment	1
3.6.9.1	Hospital Waste	Infectious waste is sterilized using autoclave before disposal	Foundations	Materials	Equipment	1
3.7.6.1	Safety and Security	The hospital has fire extinguisher in all blocks including the fire	Foundations	Materials	Equipment	1
3.7.6.2	Safety and Security	The hospital has installed safety alarm system including smoke	Foundations	Materials	Equipment	1
3.8.1.2	Transportation and	Hospital has its own well-equipped ambulance at least 2	Foundations	Materials	Equipment	1
3.8.1.3	Transportation and	The hospital has access to utility van	Foundations	Materials	Equipment	1
3.8.2.1	Transportation and	The hospital has telephone with intercom (EPABX) network.	Foundations	Materials	Equipment	1
2.1.5.3.1	OPD Service	General Medicine OPD (See Annex 2.1a Furniture and supplies	Foundations	Materials	Furniture	3
2.1.5.3.2	OPD Service	Obstetrics and Gynecology OPD (See Annex 2.1a Furniture and	Foundations	Materials	Furniture	3
2.1.5.3.3	OPD Service	Pediatrics OPD (See Annex 2.1a Furniture and supplies for OPD	Foundations	Materials	Furniture	3
2.1.5.3.4	OPD Service	Surgery OPD (See Annex 2.1a Furniture and supplies for OPD At	Foundations	Materials	Furniture	3
2.1.5.3.5	OPD Service	Dental OPD (See Annex 2.1a Furniture and and supplies for OPD	Foundations	Materials	Furniture	3
2.1.5.3.6	OPD Service	Orthopedics OPD (See Annex 2.1a Furniture and supplies for	Foundations	Materials	Furniture	3
2.1.5.3.7	OPD Service	Psychiatry OPD (See Annex 2.1a Furniture and supplies for OPD	Foundations	Materials	Furniture	3
2.1.5.3.8	OPD Service	ENT OPD (See Annex 2.1a Furniture and supplies for OPD At	Foundations	Materials	Furniture	3
2.3.3.2	Emergency Service	Adequate furniture and supplies (See Annex 2.3a Furniture and	Foundations	Materials	Furniture	3
2.4.2	Emergency Minor OT	Adequate furniture and general supplies are available (See Annex	Foundations	Materials	Furniture	3
2.6.2.4	Inpatient Service	Orthopedics ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.6.2.5.1	Inpatient Service	Psychiatry ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.6.2.5.2	Inpatient Service	Separate area dedicated for recreational activities for psychiatry	Foundations	Materials	Furniture	1
2.6.2.6	Inpatient Service	ENT Ward (See Annex 2.6a Furniture and supplies for inpatient	Foundations	Materials	Furniture	3
2.6.2.7	Inpatient Service	PNC and Gynecology Ward (See Annex 2.6a Furniture and	Foundations	Materials	Furniture	3
2.6.2.8	Inpatient Service	Geriatrics Ward (See Annex 2.6a Furniture and supplies for	Foundations	Materials	Furniture	3
2.7.2.2	Delivery Service	Furniture and supplies to carry out the inpatient services are	Foundations	Materials	Furniture	3
2.7.3.3	Birthing Center Service	Furniture and supplies to carry out the inpatient services are	Foundations	Materials	Furniture	3
2.10.1.2.4.2	Intensive Care Services	Counselling room with working desk and chairs	Foundations	Materials	Furniture	1
2.10.1.2.4.3	Intensive Care Services	Central Nursing Station with working desk, centrally connected	Foundations	Materials	Furniture	1
2.10.2.2.4.4	Neonatal Intensive Care	Central Nursing Station with working desk, centrally connected	Foundations	Materials	Furniture	1
2.11.1.2.3.3	Blood bank	The required furniture and supplies are available (See Annex	Foundations	Materials	Furniture	3
2.11.2.6.3	X-Ray Service	The required furniture and supplies including radiation protective	Foundations	Materials	Furniture	1
2.11.7.2.2	Endoscopy	Scopes hanging area for storage. (covered cupboards/ shelves)	Foundations	Materials	Furniture	1
2.15.8.4.3	Dietetics and Nutrition	The required furniture are available	Foundations	Materials	Furniture	1
3.3.3	Housekeeping	Basic supplies are available (See Annex 3.3a Housekeeping Basic	Foundations	Materials	Furniture	3
2.1.4.2	OPD Service	Appropriate IEC materials (posters, leaflets etc.) as an IEC corner	Foundations	Materials	IEC Materials	1
2.2.1.4.2	Immunization and Growth	Appropriate IEC/BCC materials on vaccine, schedule and child	Foundations	Materials	IEC Materials	1
2.2.2.5.2	Family Planning Clinic	Appropriate IEC/BCC materials on family planning including	Foundations	Materials	IEC Materials	1
2.2.3.4.2	ATT, ART clinic	Appropriate IEC/BCC materials on TB, HIV/AIDS (posters,	Foundations	Materials	IEC Materials	1
2.2.4.5.2	Safe Abortion Services	Appropriate IEC/BCC materials on safe abortion services and	Foundations	Materials	IEC Materials	1
2.5.13.3	Pharmacy Service	IEC materials (posters, leaflets, national hospital formulary) about	Foundations	Materials	IEC Materials	1
2.6.12	Inpatient Service	Appropriate IEC/BCC materials (posters, leaflets etc.) are	Foundations	Materials	IEC Materials	3
2.7.1.8	Maternity Services	Appropriate IEC/BCC materials (posters, leaflets etc.) on	Foundations	Materials	IEC Materials	1
2.7.2.10	Delivery Service	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
2.7.3.12	Birthing Center Service	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
2.11.2.4	X-Ray Service	Radiation sign, appropriate Radiation awareness posters, leaflets	Foundations	Materials	IEC Materials	1
2.14.6	Physiotherapy	Appropriate IEC/BCC materials (posters, leaflets etc.) are	Foundations	Materials	IEC Materials	1
2.15.6	Dietetics and Nutrition	Appropriate IEC materials (posters, leaflets etc.) are available in	Foundations	Materials	IEC Materials	1
3.10.6	Hospital Canteen and	Appropriate IEC/ BCC materials (posters, leaflets, television) are	Foundations	Materials	IEC Materials	1
2.2.3.5	ATT, ART clinic	Medicines for TB, HIV/AIDS as per government treatment	Foundations	Materials	Medicine	1
2.3.5.1	Emergency Service	Medicines and supplies to carry out the ER works are available	Foundations	Materials	Medicine	3

2.3.5.2	Emergency Service	Emergency stock of medicines and supplies for mass casualty	Foundations	Materials	Medicine	1
2.4.5	Emergency Minor OT	Medicines and supplies needed for surgical procedures available	Foundations	Materials	Medicine	3
2.4.7.2	Emergency Minor OT	Minor OT has medicines and supplies for anesthesia services	Foundations	Materials	Medicine	3
2.5.3.2	Pharmacy Service	Hospital formulary includes all medicines and supplies as per	Foundations	Materials	Medicine	1
2.5.3.3	Pharmacy Service	Hospital has all ,medicines and supplies available as per approved	Foundations	Materials	Medicine	1
2.6.8.2.1	Inpatient Service	Medicine Ward (See Annex 2.6c Emergency Trolley for Inpatient	Foundations	Materials	Medicine	3
2.7.1.9.4	Maternity Services	Labor room has emergency cart with medicines and supplies	Foundations	Materials	Medicine	3
2.7.2.7.2	Delivery Service	At least one emergency trolley with emergency medicine	Foundations	Materials	Medicine	3
2.7.3.9.2	Birthing Center Service	At least one emergency trolley with emergency medicine	Foundations	Materials	Medicine	3
2.8.8.3	Surgery/ Operation Services	Medicine and supplies for anesthesia available (See Annex 2.8i	Foundations	Materials	Medicine	3
2.9.5.4	Hemodialysis Service	Adequate drugs and consumables available (See Annex 2.9b	Foundations	Materials	Medicine	3
2.16.7.3	Cardiac Catheterization	Medicines and supplies available (See Annex 2.16c General	Foundations	Materials	Medicine	3
3.7.6.8	Safety and Security	Medicine stock for post disaster response is available	Foundations	Materials	Medicine	1
2.2.1.5	Immunization and Growth	Immunization and growth monitoring instrument, equipment and	Foundations	Materials	Supplies	3
2.2.2.6	Family Planning Clinic	Supplies for Family Planning Services available (See Annex	Foundations	Materials	Supplies	3
2.2.4.7.1	Safe Abortion Services	Instruments, equipment's and supplies for Safe Abortion Services	Foundations	Materials	Supplies	3
2.3.10.4	Emergency Service	There must be disaster store in ER with required medicines,	Foundations	Materials	Supplies	3
2.4.6.1	Emergency Minor OT	Sterile supply for Minor OT are available (See Annex 2.4d Sterile	Foundations	Materials	Supplies	3
2.4.7.1	Emergency Minor OT	Minor OT has equipment, instrument and supplies for anesthesia	Foundations	Materials	Supplies	3
2.5.8	Pharmacy Service	All of the required medicines and supplies for specific programs	Foundations	Materials	Supplies	3
2.6.3.1	Inpatient Service	Medicine Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.2	Inpatient Service	Surgery Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.3	Inpatient Service	Pediatrics Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.4	Inpatient Service	Orthopedics ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.5	Inpatient Service	Psychiatry ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.3.6	Inpatient Service	ENT Ward (See Annex 2.6b medicine and supplies for inpatient	Foundations	Materials	Supplies	3
2.6.3.7	Inpatient Service	PNC and Gynecology Ward (See Annex 2.6b medicine and	Foundations	Materials	Supplies	3
2.6.3.8	Inpatient Service	Geriatrics Ward (See Annex 2.6b medicine and supplies for	Foundations	Materials	Supplies	3
2.6.8.2.2	Inpatient Service	Surgery Ward (See Annex 2.6c Emergency Trolley for Inpatient	Foundations	Materials	Supplies	3
2.6.8.2.3	Inpatient Service	Pediatrics Ward (See Annex 2.6c Emergency Trolley for Inpatient	Foundations	Materials	Supplies	3
2.6.8.2.4	Inpatient Service	Orthopedics ward (See Annex 2.6c Emergency Trolley for	Foundations	Materials	Supplies	3
2.6.8.2.5.1	Inpatient Service	Psychiatry ward (See Annex 2.6c Emergency Trolley for	Foundations	Materials	Supplies	3
2.6.8.2.5.2	Inpatient Service	ECT room (See Annex 2.6c Emergency Trolley for Inpatient At	Foundations	Materials	Supplies	3
2.6.8.2.6	Inpatient Service	ENT Ward (See Annex 2.6c Emergency Trolley for Inpatient At	Foundations	Materials	Supplies	3
2.6.8.2.7	Inpatient Service	PNC and Gynecology Ward(See Annex 2.6c Emergency Trolley	Foundations	Materials	Supplies	3
2.7.1.4	Maternity Services	Partograph available and being used rationally	Foundations	Materials	Supplies	1
2.7.1.9.3	Maternity Services	Labor room has medicines and supplies available for delivery	Foundations	Materials	Supplies	3
2.7.1.11.8	Maternity Services	Dry gauze and cotton are stored separately in clean containers.	Foundations	Materials	Supplies	1
2.7.2.3	Delivery Service	Medicine and supplies to carry out the inpatient services are	Foundations	Materials	Supplies	3
2.7.3.4	Birthing Center Service	Medicine and supplies to carry out the inpatient services are	Foundations	Materials	Supplies	3
2.8.7.3	Surgery/ Operation Services	Each operating room has medicines and supplies available (See	Foundations	Materials	Supplies	3
2.9.2.5	Hemodialysis Service	Separate bed is available for rest to patient after dialysis or to	Foundations	Materials	Supplies	1
2.9.5.3	Hemodialysis Service	Adequate medical equipment and instruments available. (See	Foundations	Materials	Supplies	3
2.10.1.4	Intensive Care Services	ICU has adequate equipment and instruments to function	Foundations	Materials	Supplies	3
2.10.2.4	Neonatal Intensive Care	NICU has adequate equipment and instruments to function	Foundations	Materials	Supplies	3
2.10.3.4	Pediatric Intensive Care	PICU has adequate equipment and instruments to function	Foundations	Materials	Supplies	3
2.11.1.1.3.1	Laboratory	Instruments and equipment to carry out all parameters of tests are	Foundations	Materials	Supplies	3
2.11.1.1.8.1	Laboratory	At least three months buffer stock of laboratory supplies is	Foundations	Materials	Supplies	1
2.11.1.2.8.1	Blood bank	At least three months buffer stock of laboratory supplies is	Foundations	Materials	Supplies	1
2.11.1.2.8.2	Blood bank	Blood bags, transfusion sets, blood and blood components,	Foundations	Materials	Supplies	1
2.11.6.4.2	Treadmill (TMT)	Emergency trolley with emergency drugs and supplies readily	Foundations	Materials	Supplies	3
2.11.6.4.4	Treadmill (TMT)	Injection Dobutamine available for Stress TMT	Foundations	Materials	Supplies	1
2.11.7.5.3	Endoscopy	Emergency trolley with emergency drugs and supplies readily	Foundations	Materials	Supplies	3
2.11.9.6.3	CT Scan	The required furniture and supplies including radiation protective	Foundations	Materials	Supplies	1
2.12.1.4	Postmortem	Adequate supplies and instruments for forensic services (See	Foundations	Materials	Supplies	3
2.12.2.4.1	Medico-Legal Services	Adequate supplies and instruments for medicolegal services (See	Foundations	Materials	Supplies	3
2.13.6.2	One Stop Crisis	Preservation of samples as legal evidence done for future use	Foundations	Materials	Supplies	3
2.13.6.3	One Stop Crisis	Pregnancy test and emergency contraceptive services, tests for	Foundations	Materials	Supplies	1
2.15.7	Dietetics and Nutrition	Instruments and equipment to carry out the OPD works are	Foundations	Materials	Supplies	1
2.15.8.3	Dietetics and Nutrition	Instruments, equipment and supplies needed for inpatient	Foundations	Materials	Supplies	1
2.16.7.4	Cardiac Catheterization	Surgical sets for minimum list of the interventions available (See	Foundations	Materials	Supplies	3
3.1.4	CSSD	Wrapper, gauze, cotton balls, bandages are prepared.	Foundations	Materials	Supplies	1
3.4.2.4	Repair, Maintenance and	Availability of spare parts for repair and maintenance of	Foundations	Materials	Supplies	1
3.7.4	Safety and Security	The hospital has replaced all mercury apparatus with other	Foundations	Materials	Supplies	1
3.9.2.1	Store (Medical and	A separate hospital medical store with 3 months' buffer stock is	Foundations	Materials	Supplies	1
1.4.1.1	Financial Management	Dedicated account department of hospital with space and furniture	Foundations	Physical Facilities	Adequate Space	1
2.1.5.1	OPD Service	Adequate rooms and space for the practitioners and patients are	Foundations	Physical Facilities	Adequate Space	3
2.1.5.4	OPD Service	Each OPD has designated space/room for procedure room/area	Foundations	Physical Facilities	Adequate Space	3
2.1.8.1	OPD Service	Availability of waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.2.1.6.1	Immunization and Growth	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.2.8.1	Family Planning Clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1

2.2.3.7.1	ATT, ART clinic	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.2.4.8.1	Safe Abortion Services	Adequate rooms and space for health worker and patients are	Foundations	Physical Facilities	Adequate Space	1
2.3.3.5	Emergency Service	Space allocated for duty room and changing room separate for	Foundations	Physical Facilities	Adequate Space	1
2.4.1	Emergency Minor OT	A separate space dedicated for emergency minor operative	Foundations	Physical Facilities	Adequate Space	1
2.5.13.1	Pharmacy Service	Pharmacy department has its allocated separate information and	Foundations	Physical Facilities	Adequate Space	1
2.6.2.3.2	Inpatient Service	Separate area dedicated for play room with play materials for	Foundations	Physical Facilities	Adequate Space	1
2.6.2.5.3	Inpatient Service	Separate space designated for ECT procedure with treatment bed,	Foundations	Physical Facilities	Adequate Space	1
2.6.10.1	Inpatient Service	Separate area designated for admission of male and female	Foundations	Physical Facilities	Adequate Space	3
2.6.10.4	Inpatient Service	Separate waiting area for visitors.	Foundations	Physical Facilities	Adequate Space	1
2.6.10.5	Inpatient Service	For psychiatry ward, ensure that there is special arrangements for	Foundations	Physical Facilities	Adequate Space	1
2.6.11.2	Inpatient Service	Separate space with privacy dedicated for regular counselling is	Foundations	Physical Facilities	Adequate Space	3
2.6.14.7	Inpatient Service	Separate isolation room for any communicable disease patients	Foundations	Physical Facilities	Adequate Space	1
2.7.1.1.4	Maternity Services	Labor room has adequate space for accommodating team of	Foundations	Physical Facilities	Adequate Space	1
2.7.1.1.5	Maternity Services	Separate OT for Obstetric Emergencies is available	Foundations	Physical Facilities	Adequate Space	1
2.7.3.1	Birthing Center Service	Dedicated block for birthing center with health facility having	Foundations	Physical Facilities	Adequate Space	1
2.7.3.2.4	Birthing Center Service	Separate space dedicated for prelabor, labor and post-labor	Foundations	Physical Facilities	Adequate Space	1
2.8.7.1	Surgery/ Operation Services	OT has appropriate physical set up (See Annex 2.8e Physical Set	Foundations	Physical Facilities	Adequate Space	3
2.9.2.1	Hemodialysis Service	Separate block/rooms designated for hemodialysis with space for	Foundations	Physical Facilities	Adequate Space	1
2.9.2.2	Hemodialysis Service	The dialysis station is easily accessible in time of emergency and	Foundations	Physical Facilities	Adequate Space	1
2.9.2.3	Hemodialysis Service	There is designated space for dialyzer reprocessing and proper	Foundations	Physical Facilities	Adequate Space	1
2.9.2.4	Hemodialysis Service	There is designated space for medicine preparation and storage of	Foundations	Physical Facilities	Adequate Space	1
2.10.1.2.4.1	Intensive Care Services	Family waiting area with chairs at least one for each ICU bed	Foundations	Physical Facilities	Adequate Space	1
2.10.1.2.5	Intensive Care Services	Proper bed area allocated for each bed with supplies (See Annex	Foundations	Physical Facilities	Adequate Space	3
2.10.2.2.4.1	Neonatal Intensive Care	Family waiting area with chairs at least one for each NICU bed	Foundations	Physical Facilities	Adequate Space	1
2.10.2.2.4.2	Neonatal Intensive Care	Counselling room with working desk and chairs	Foundations	Physical Facilities	Adequate Space	1
2.10.2.2.4.3	Neonatal Intensive Care	Breast feeding room with comfortable chair and air conditioning	Foundations	Physical Facilities	Adequate Space	1
2.10.3.2.4.1	Pediatric Intensive Care	Family waiting area with chairs at least one for each PICU bed	Foundations	Physical Facilities	Adequate Space	1
2.10.3.2.4.2	Pediatric Intensive Care	Counselling room with working desk and chairs	Foundations	Physical Facilities	Adequate Space	1
2.10.3.2.5	Pediatric Intensive Care	Proper bed area allocated for each bed with supplies	Foundations	Physical Facilities	Adequate Space	1
2.11.1.1.4.1	Laboratory	Separate space with working desk and chair designated for	Foundations	Physical Facilities	Adequate Space	1
2.11.1.1.6.1	Laboratory	Waiting space with sitting arrangement is available for at least 15	Foundations	Physical Facilities	Adequate Space	1
2.11.1.2.3.1	Blood bank	Adequate rooms and space for the staffs and patients are	Foundations	Physical Facilities	Adequate Space	1
2.11.1.2.6.1	Blood bank	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.11.2.8	X-Ray Service	Waiting space with sitting arrangement is available for at least 5	Foundations	Physical Facilities	Adequate Space	1
2.11.3.6.1	Ultrasoundography (USG)	Adequate space for practitioner and patient for USG with	Foundations	Physical Facilities	Adequate Space	1
2.11.3.7	Ultrasoundography (USG)	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.11.5.5.1	Echocardiogram	Separate space allocated for Echo with changing room and	Foundations	Physical Facilities	Adequate Space	1
2.11.6.5.1	Treadmill (TMT)	Separate room allocated for TMT with changing room, gown for	Foundations	Physical Facilities	Adequate Space	1
2.11.7.2.1	Endoscopy	Separate room designated for endoscopy with adjustable patient	Foundations	Physical Facilities	Adequate Space	1
2.11.8.5.1	Audiometry	Separate room allocated for audiometry with a special booth	Foundations	Physical Facilities	Adequate Space	1
2.11.9.6.1	CT Scan	CT Scan room of at least 16x20 feet with wall of at least 23cm of	Foundations	Physical Facilities	Adequate Space	1
2.11.9.8.1	CT Scan	Comfortable waiting space with sitting arrangement is available	Foundations	Physical Facilities	Adequate Space	1
2.12.1.1.1	Postmortem	Designated area for mortuary room, changing room and store	Foundations	Physical Facilities	Adequate Space	1
2.12.2.1	Medico-Legal Services	Designated area for medico-legal examination with examination	Foundations	Physical Facilities	Adequate Space	1
2.13.4	One Stop Crisis	Separate space allocated for OCMC services with adequate	Foundations	Physical Facilities	Adequate Space	3
2.14.1	Physiotherapy	Separate room for OPD physiotherapy with at least 10	Foundations	Physical Facilities	Adequate Space	1
2.14.8.1	Physiotherapy	Adequate rooms and space for the practitioners and patients are	Foundations	Physical Facilities	Adequate Space	1
2.15.1	Dietetics and Nutrition	Separate space allocated for Dietetics and Nutrition rehabilitation	Foundations	Physical Facilities	Adequate Space	1
2.15.8.1	Dietetics and Nutrition	Separate space assigned for inpatient nutrition stabilization	Foundations	Physical Facilities	Adequate Space	1
2.15.8.4.1	Dietetics and Nutrition	Adequate rooms and space for the practitioners and patients are	Foundations	Physical Facilities	Adequate Space	1
2.16.1.3	Cardiac Catheterization	At least two functional operating tables	Foundations	Physical Facilities	Adequate Space	1
2.16.6.1	Cardiac Catheterization	Separate area designated for postprocedure care to stabilize the	Foundations	Physical Facilities	Adequate Space	1
2.16.7.1	Cardiac Catheterization	Cath Lab has appropriate physical set up (See Annex 2.16a	Foundations	Physical Facilities	Adequate Space	3
3.1.1.2	CSSD	There are separate rooms designated for dirty utility, cleaning,	Foundations	Physical Facilities	Adequate Space	1
3.4.2.3	Repair, Maintenance and	Separate room for storage of repairing tools and instrument	Foundations	Physical Facilities	Adequate Space	1
3.9.1	Store (Medical and	Separate space allocated for store for hospital- medicine and	Foundations	Physical Facilities	Adequate Space	1
2.1.8.2	OPD Service	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.2.3.8.1	ATT, ART clinic	Safe drinking water with mug or glass is available for taking	Foundations	Physical Facilities	Drinking Water	1
2.3.14.1	Emergency Service	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.6.10.6	Inpatient Service	Safe drinking water is available 24 hours for inpatients(See	Foundations	Physical Facilities	Drinking Water	3
2.7.1.10.1	Maternity Services	Safe drinking water is available 24 hours.	Foundations	Physical Facilities	Drinking Water	1
2.7.2.8.3	Delivery Service	Safe drinking water is available 24 hours for inpatients	Foundations	Physical Facilities	Drinking Water	1
2.7.3.10.3	Birthing Center Service	Safe drinking water is available 24 hours for inpatients	Foundations	Physical Facilities	Drinking Water	1
2.11.1.1.6.3	Laboratory	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.11.1.2.6.2	Blood bank	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.11.9.8.2	CT Scan	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.14.10.1	Physiotherapy	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
2.15.10.1	Dietetics and Nutrition	Safe drinking water is available in the waiting lobby throughout	Foundations	Physical Facilities	Drinking Water	1
3.10.3.4	Hospital Canteen and	Safe drinking water is available 24 hours	Foundations	Physical Facilities	Drinking Water	1
2.1.5.2	OPD Service	Light and ventilation are adequately maintained. (See Checklist	Foundations	Physical Facilities	Light and Ventilation	3
2.2.1.6.2	Immunization and Growth	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1

2.2.2.8.2	Family Planning Clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.3.7.2	ATT, ART clinic	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.2.4.8.2	Safe Abortion Services	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.3.3.3	Emergency Service	Light and ventilation are adequately maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.9.6.7	Hemodialysis Service	There is adequate light, well ventilation and suitable temperature	Foundations	Physical Facilities	Light and Ventilation	1
2.10.1.2.6	Intensive Care Services	Lighting: Access to natural light	Foundations	Physical Facilities	Light and Ventilation	1
2.10.2.2.5	Neonatal Intensive Care	Lighting: Access to natural light	Foundations	Physical Facilities	Light and Ventilation	1
2.10.3.2.6	Pediatric Intensive Care	Lighting: Access to natural light	Foundations	Physical Facilities	Light and Ventilation	1
2.11.1.1.4.2	Laboratory	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.11.1.2.3.2	Blood bank	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.11.2.6.2	X-Ray Service	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.11.3.6.2	Ultrasonography (USG)	Proper light and ventilation maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.11.5.5.2	Echocardiogram	Proper light and ventilation are adequately maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.11.6.5.2	Treadmill (TMT)	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.11.7.2.3	Endoscopy	Proper light and ventilation maintained	Foundations	Physical Facilities	Light and Ventilation	1
2.11.8.5.3	Audiometry	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.12.1.1.4	Postmortem	Adequate ventilation and light and odor management	Foundations	Physical Facilities	Light and Ventilation	1
2.14.8.2	Physiotherapy	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.15.8.4.2	Dietetics and Nutrition	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
3.10.3.2	Hospital Canteen and	Light and ventilation are adequately maintained.	Foundations	Physical Facilities	Light and Ventilation	1
2.1.3	OPD Service	Patient privacy maintained with separate rooms, curtains hung,	Foundations	Physical Facilities	Privacy	3
2.2.1.3	Immunization and Growth	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.2.4	Family Planning Clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.3.3	ATT, ART clinic	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.2.4.4	Safe Abortion Services	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.3.8	Emergency Service	Appropriate methods have been used to ensure patient privacy	Foundations	Physical Facilities	Privacy	1
2.7.1.1.1	Maternity Services	Separate pre-labor room/ labor room with privacy is available.	Foundations	Physical Facilities	Privacy	1
2.11.3.4	Ultrasonography (USG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.11.4.4	Electrocardiogram (ECG)	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.14.4	Physiotherapy	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.15.4	Dietetics and Nutrition	Appropriate techniques have been used to ensure the patient	Foundations	Physical Facilities	Privacy	1
2.3.3.6	Emergency Service	Separate toilets for staffs at least one eachmale, female and	Foundations	Physical Facilities	Toilets	1
2.3.14.3	Emergency Service	There are at least 3 toilets with hand-washing facilities (1 for	Foundations	Physical Facilities	Toilets	1
2.6.10.2	Inpatient Service	There are adequate separate toilets for male and female patients	Foundations	Physical Facilities	Toilets	3
2.7.1.10.2	Maternity Services	Separate toilet for patient is available in pre-labor room and	Foundations	Physical Facilities	Toilets	1
2.7.2.8.2	Delivery Service	There are adequate toilets for male and female patients in each	Foundations	Physical Facilities	Toilets	1
2.7.3.10.2	Birthing Center Service	There are adequate toilets for male and female patients in each	Foundations	Physical Facilities	Toilets	1
2.8.1.3	Surgery/ Operation Services	At least four functional operating rooms	Foundations	Physical Facilities	Toilets	1
2.9.6.8	Hemodialysis Service	Separate toilets for male and female staff with at least one	Foundations	Physical Facilities	Toilets	1
2.10.1.2.4.8	Intensive Care Services	Wash room (Separate for male and female with at least one	Foundations	Physical Facilities	Toilets	1
2.10.2.2.4.9	Neonatal Intensive Care	Wash room (Separate for male and female with at least one	Foundations	Physical Facilities	Toilets	1
2.10.3.2.4.8	Pediatric Intensive Care	Wash room (Separate for male and female with at least one	Foundations	Physical Facilities	Toilets	1
2.11.1.1.6.2	Laboratory	At least one each male, female and universal toilet for patients	Foundations	Physical Facilities	Toilets	1
1.1.3	Governance	Medical Superintendent is fulfill as per organogram	Foundations	Staffing	Staffing	1
1.3.3.1	Human Resources	Staffs available for service in hospital as per organogram (See	Foundations	Staffing	Staffing	3
1.4.1.2	Financial Management	At least one accountant available for hospital financial	Foundations	Staffing	Staffing	1
1.5.4.2	Medical Records and	An information officer is specified to communicate with	Foundations	Staffing	Staffing	1
2.2.1.2	Immunization and Growth	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.2.3	Family Planning Clinic	Adequate numbers of healthcare workers are available (at least 2	Foundations	Staffing	Staffing	1
2.2.3.2	ATT, ART clinic	Adequate numbers of healthcare workers are available in OPD (at	Foundations	Staffing	Staffing	1
2.2.4.3.2	Safe Abortion Services	For surgical abortion, at least one medical officer or gynecologist	Foundations	Staffing	Staffing	1
2.3.2.1.1	Emergency Service	For 5-10 ER beds (Doctor: Nurse: Paramedics: Office Assistant =	Foundations	Staffing	Staffing	1
2.5.6.1	Pharmacy Service	Pharmacy department is led by at least one clinical pharmacist	Foundations	Staffing	Staffing	1
2.5.6.2	Pharmacy Service	Pharmacy has at least 3 pharmacist, 6 assistant pharmacist and 2	Foundations	Staffing	Staffing	1
2.7.1.2.1.1	Maternity Services	Nurse: pregnant women ratio 1:2 in pre-labor; 2:1 per delivery	Foundations	Staffing	Staffing	1
2.7.1.2.1.2	Maternity Services	At least one ASBA trained medical officer on duty	Foundations	Staffing	Staffing	1
2.7.1.2.1.3	Maternity Services	At least one office assistant is available per shift	Foundations	Staffing	Staffing	1
2.7.2.4.1	Delivery Service	Adequate numbers of nursing staff are available in ward per shift	Foundations	Staffing	Staffing	1
2.7.2.4.2	Delivery Service	At least one trained office assistant per shift in each ward	Foundations	Staffing	Staffing	1
2.7.3.6.1	Birthing Center Service	Nurse/Midwife: pregnant women ratio 1:2 in pre-labor; 2:1 per	Foundations	Staffing	Staffing	1
2.7.3.6.2	Birthing Center Service	At least one ASBA trained medical officer on duty	Foundations	Staffing	Staffing	1
2.7.3.6.3	Birthing Center Service	At least one office assistant is available per shift	Foundations	Staffing	Staffing	1
2.8.2.1	Surgery/ Operation Services	For one surgery, at least a team is composed of: MS/MDGP with	Foundations	Staffing	Staffing	1
2.8.2.2	Surgery/ Operation Services	For overall management of operation theatre, there is one OT	Foundations	Staffing	Staffing	1
2.8.2.3	Surgery/ Operation Services	At least two nurses in pre-anesthesia area for receiving and	Foundations	Staffing	Staffing	1
2.8.2.4	Surgery/ Operation Services	At least two ICU trained nurses for post anesthesia care for	Foundations	Staffing	Staffing	1
2.8.8.4.1	Surgery/ Operation Services	Anesthesia should be provided, led, or overseen by an	Foundations	Staffing	Staffing	1
2.9.3.1	Hemodialysis Service	There should be at least one haemodialysis trained medical officer	Foundations	Staffing	Staffing	1
2.9.3.3	Hemodialysis Service	Biomedical equipment trained technician is available any time in	Foundations	Staffing	Staffing	1
2.10.1.3.1	Intensive Care Services	ICU has staffing as per annex . (See Annex 2.10.1b Staffing of	Foundations	Staffing	Staffing	3
2.10.1.3.2	Intensive Care Services	There must be one ICU in-charge (Nursing officer) with minimum	Foundations	Staffing	Staffing	1

2.10.2.3	Neonatal Intensive Care	NICU has staffing as per annex . (See Annex 2.10.1b Staffing of	Foundations	Staffing	Staffing	3
2.10.3.3	Pediatric Intensive Care	PICU has staffing as per annex. (See Annex 2.10.1b Staffing of	Foundations	Staffing	Staffing	3
2.11.1.1.2.1	Laboratory	Laboratory team is lead by pathologist (at least 2 - one for	Foundations	Staffing	Staffing	1
2.11.1.1.2.2	Laboratory	At least 7 staffs - 2 technologist, 2 technicians 1 assistant and 2	Foundations	Staffing	Staffing	1
2.11.1.1.2.3	Laboratory	At least 3 staffs (1 Technician, 1 Assistant and 1 Helper) in each	Foundations	Staffing	Staffing	1
2.11.1.1.2.4	Laboratory	On call biomedical engineer available for maintenance of lab	Foundations	Staffing	Staffing	1
2.11.1.2.2	Blood bank	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.11.2.2	X-Ray Service	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.11.3.2	Ultrasonography (USG)	USG trained medical practitioner and midlevel health worker in	Foundations	Staffing	Staffing	1
2.11.5.2	Echocardiogram	Cardiologist is available for Echo service with at least one mid-	Foundations	Staffing	Staffing	1
2.11.6.2	Treadmill (TMT)	At least one trained medical officer / cardiologist and one mid-	Foundations	Staffing	Staffing	1
2.11.7.3.1	Endoscopy	Physician/ surgeons having endoscopic training or	Foundations	Staffing	Staffing	1
2.11.7.3.2	Endoscopy	One mid-level trained health worker for record keeping, booking,	Foundations	Staffing	Staffing	1
2.11.8.2	Audiometry	ENT specialist is available for performing audiometry	Foundations	Staffing	Staffing	1
2.11.9.2	CT Scan	Adequate numbers of trained healthcare workers are available in	Foundations	Staffing	Staffing	1
2.12.1.3	Postmortem	At least one MD forensic and one trained medical officer for	Foundations	Staffing	Staffing	1
2.12.2.3	Medico-Legal Services	At least one MD forensic and one trained medical officer for	Foundations	Staffing	Staffing	1
2.13.5.1	One Stop Crisis	At least one Medical officer working in the hospital trained in	Foundations	Staffing	Staffing	1
2.13.5.2	One Stop Crisis	At least two Staff nurse working in the hospital and 1 trained	Foundations	Staffing	Staffing	1
2.15.3	Dietetics and Nutrition	1 Senior dietitian (Masters in Nutrition & Dietetics with hospital	Foundations	Staffing	Staffing	1
2.16.2	Cardiac Catheterization	For one cardiac intervention, at least a team is composed of: MD	Foundations	Staffing	Staffing	1
3.1.2	CSSD	Separate staffs assigned for CSSD and is led by CSSD trained	Foundations	Staffing	Staffing	1
3.3.2.1	Housekeeping	Allocation of the staff for cleaning with visible duty roster	Foundations	Staffing	Staffing	1
3.4.1.1	Repair, Maintenance and	Human resource trained in biomedical engineer is designated for	Foundations	Staffing	Staffing	1
3.6.12	Hospital Waste	Hospital has BMET personnel to coordinate to manage waste	Foundations	Staffing	Staffing	1
3.6.2.1	Hospital Waste	There is allocation of staff for HCWM from segregation to final	Foundations	Staffing	Staffing	1
3.7.1.1	Safety and Security	Hospital has trained security personnel round the clock.	Foundations	Staffing	Staffing	1
3.10.5.1	Hospital Canteen and	Staffs assigned for inpatient diet including the intensive care units	Foundations	Staffing	Staffing	1
1.1.2	Governance	All HMC members have received an orientation on HMC	Foundations	Staffing	Training	1
1.3.6.1	Human Resources	A training plan for the hospital is developed based on the training	Foundations	Staffing	Training	1
1.3.7.1	Human Resources	Hospital conducts CPD / CME classes to technical staff weekly	Foundations	Staffing	Training	1
1.5.4.1	Medical Records and	Medical recorder is trained on ICD and DHIS2	Foundations	Staffing	Training	1
2.2.4.3.1	Safe Abortion Services	At least one medical officer or gynecologist trained and certified	Foundations	Staffing	Training	1
2.2.4.6	Safe Abortion Services	WHO safe surgery checklist is available and used for safe	Foundations	Staffing	Training	1
2.3.2.3	Emergency Service	The doctor, nurse and paramedics are trained in PTC, ETM, BLS	Foundations	Staffing	Training	1
2.3.10.1	Emergency Service	The hospital has mass casualty management protocol, and all	Foundations	Staffing	Training	1
2.3.10.3	Emergency Service	Hospital carried out at least one mock preparedness once a year	Foundations	Staffing	Training	1
2.6.8.1	Inpatient Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	3
2.7.1.2.2	Maternity Services	All staffs- nursing, medical practitioner designated for delivery	Foundations	Staffing	Training	1
2.7.2.7.1	Delivery Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	1
2.7.3.6.4	Birthing Center Service	All staffs- nursing, medical practitioner designated for delivery	Foundations	Staffing	Training	1
2.7.3.9.1	Birthing Center Service	All staffs in wards are trained for BLS and oriented about	Foundations	Staffing	Training	1
2.8.5	Surgery/ Operation Services	The WHO Safe Surgery Checklist is available in OT and used	Foundations	Staffing	Training	1
2.9.3.2	Hemodialysis Service	All hemodialysis staffs are trained on BLS, ACLS and basic	Foundations	Staffing	Training	1
2.10.1.6.1	Intensive Care Services	ICU must practice given protocols on all given clinical conditions	Foundations	Staffing	Training	1
2.10.2.6.1	Neonatal Intensive Care	NICU must practice given protocols on all given clinical	Foundations	Staffing	Training	1
2.10.3.6.1	Pediatric Intensive Care	PICU must practice given protocols on all given clinical	Foundations	Staffing	Training	1
2.11.1.1.10.3	Laboratory	All staffs know how to respond in case of spillage and other	Foundations	Staffing	Training	1
2.11.1.2.9.2	Blood bank	All staffs know how to respond in case of spillage and other	Foundations	Staffing	Training	1
2.13.7.1	One Stop Crisis	Whole site orientation on GBV clinical protocol conducted	Foundations	Staffing	Training	1
2.15.8.2	Dietetics and Nutrition	Trained staffs assigned for inpatient nutrition stabilization	Foundations	Staffing	Training	1
3.6.2.2	Hospital Waste	Whole site coaching/ orientation on health care waste	Foundations	Staffing	Training	1
3.7.1.2	Safety and Security	All security staffs are oriented with hospital codes like 001- call	Foundations	Staffing	Training	1
3.7.1.3	Safety and Security	All security staffs have participated in emergency drills	Foundations	Staffing	Training	1
3.7.6.4	Safety and Security	Disaster preparedness orientation has been given to all staff at	Foundations	Staffing	Training	1
2.1.8.3	OPD Service	There are at least four toilets with hand-washing facilities (2 for	Routine Practice	Infection Preventic	Hand Washing	1
2.1.8.4	OPD Service	Hand-washing facilities are available for patients	Routine Practice	Infection Preventic	Hand Washing	1
2.1.10.3	OPD Service	Hand-washing facility with running water and soap or hand	Routine Practice	Infection Preventic	Hand Washing	3
2.2.1.8.3	Immunization and Growth	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.2.10.3	Family Planning Clinic	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.3.8.2	ATT, ART clinic	Hand-washing facilities are available for patients.	Routine Practice	Infection Preventic	Hand Washing	1
2.2.3.10.3	ATT, ART clinic	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.2.4.10.3	Safe Abortion Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.3.14.2	Emergency Service	Hand-washing facility with running water and liquid soap	Routine Practice	Infection Preventic	Hand Washing	1
2.4.8.4	Emergency Minor OT	Hand-washing facility with running water and soap	Routine Practice	Infection Preventic	Hand Washing	1
2.6.14.4	Inpatient Service	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	3
2.7.1.11.5	Maternity Services	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.7.2.12.4	Delivery Service	Hand washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.8.11.1	Surgery/ Operation Services	Hand-washing and scrubbing facility with running water and soap	Routine Practice	Infection Preventic	Hand Washing	1
2.9.10.8	Hemodialysis Service	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.10.1.8.3	Intensive Care Services	Separate space designated for scrub station with running water	Routine Practice	Infection Preventic	Hand Washing	1

2.10.2.8.3	Neonatal Intensive Care	Separate space designated for scrub station with running water	Routine Practice	Infection Preventic	Hand Washing	1
2.10.3.8.3	Pediatric Intensive Care	Separate space designated for scrub station with running water	Routine Practice	Infection Preventic	Hand Washing	1
2.11.1.10.6	Laboratory	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.1.2.9.5	Blood bank	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.2.11.2	X-Ray Service	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.3.9.1	Ultrasonography (USG)	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.4.7.1	Electrocardiogram (ECG)	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.11.5.7.1	Echocardiogram	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.11.6.7.1	Treadmill (TMT)	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
2.11.7.7.1	Endoscopy	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.7.7.3	Endoscopy	Separate tubs for washing, disinfection and final cleaning of the	Routine Practice	Infection Preventic	Hand Washing	1
2.11.8.7.1	Audiometry	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.11.9.11.2	CT Scan	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.12.1.7.3	Postmortem	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.12.2.7.3	Medico-Legal Services	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.13.12.3	One Stop Crisis	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.14.10.2	Physiotherapy	Hand-washing facilities are available for patients.	Routine Practice	Infection Preventic	Hand Washing	1
2.14.12.3	Physiotherapy	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.15.11.3	Dietetics and Nutrition	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.16.10.1	Cardiac Catheterization	Hand-washing and scrubbing facility with running water and soap	Routine Practice	Infection Preventic	Hand Washing	1
3.1.10.3	CSSD	Hand-washing facility with running water and liquid soap is	Routine Practice	Infection Preventic	Hand Washing	1
3.2.11.3	Laundry	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
3.10.8.3	Hospital Canteen and	Hand-washing facility with running water and soap is available	Routine Practice	Infection Preventic	Hand Washing	1
2.1.10.4	OPD Service	Needle cutter is used (See Checklist 2.1 At the end of this	Routine Practice	Infection Preventic	Needle Cutter	3
2.2.1.8.4	Immunization and Growth	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.2.10.4	Family Planning Clinic	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.3.10.4	ATT, ART clinic	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.2.4.10.4	Safe Abortion Services	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.3.16.3	Emergency Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.4.8.3	Emergency Minor OT	Supplies trolley with needle cutter is available and used	Routine Practice	Infection Preventic	Needle Cutter	1
2.6.14.5	Inpatient Service	Needle cutter is used (See Checklist 2.6 At the end of this	Routine Practice	Infection Preventic	Needle Cutter	3
2.7.1.11.6	Maternity Services	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.7.2.12.5	Delivery Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.7.3.14.5	Birthing Center Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.8.11.7	Surgery/ Operation Services	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.9.10.9	Hemodialysis Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.11.1.1.10.7	Laboratory	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.11.1.2.9.6	Blood bank	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.11.2.11.3	X-Ray Service	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.11.9.11.3	CT Scan	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.13.12.4	One Stop Crisis	Needle cutter is used.	Routine Practice	Infection Preventic	Needle Cutter	1
2.14.12.4	Physiotherapy	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.15.11.4	Dietetics and Nutrition	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.16.10.7	Cardiac Catheterization	Needle cutter is used	Routine Practice	Infection Preventic	Needle Cutter	1
2.1.10.1	OPD Service	Masks and gloves are available and used (See Checklist 2.1 At	Routine Practice	Infection Preventic	PPE	3
2.2.1.8.1	Immunization and Growth	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.2.10.1	Family Planning Clinic	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.3.10.1	ATT, ART clinic	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.2.4.10.1	Safe Abortion Services	Utility Gloves, Gumboot, Mask, Plastic Apron, Caps are	Routine Practice	Infection Preventic	PPE	1
2.3.16.1	Emergency Service	Staff wear mask and gloves at work	Routine Practice	Infection Preventic	PPE	1
2.4.8.1	Emergency Minor OT	Mask, gloves, plastic apron, boots and goggles are available and	Routine Practice	Infection Preventic	PPE	1
2.6.14.1	Inpatient Service	PPE[2] are available and used whenever required (See Checklist	Routine Practice	Infection Preventic	PPE	3
2.7.1.11.1	Maternity Services	Personal protective equipment are available and used whenever	Routine Practice	Infection Preventic	PPE	1
2.7.2.12.1	Delivery Service	Personal Protective equipment are available and used whenever	Routine Practice	Infection Preventic	PPE	1
2.8.11.2	Surgery/ Operation Services	Gowns and sterile drapes for patients and sterile gown for surgery	Routine Practice	Infection Preventic	PPE	1
2.9.10.1	Hemodialysis Service	Personal protective equipment as gown, mask, face shield as per	Routine Practice	Infection Preventic	PPE	1
2.9.10.5	Hemodialysis Service	Dedicated shoes and gown is available in entrance of dialysis unit.	Routine Practice	Infection Preventic	PPE	1
2.10.1.8.5	Intensive Care Services	Gown and slippers for doctors, nurses, visitors	Routine Practice	Infection Preventic	PPE	1
2.10.2.8.5	Neonatal Intensive Care	Use of personal protective equipment while caring each neonate	Routine Practice	Infection Preventic	PPE	1
2.10.2.8.7	Neonatal Intensive Care	Gown and slippers for doctors, nurses, visitors	Routine Practice	Infection Preventic	PPE	1
2.10.3.8.5	Pediatric Intensive Care	Use of personal protective equipment while caring each neonate	Routine Practice	Infection Preventic	PPE	1
2.10.3.8.7	Pediatric Intensive Care	Gown and slippers for doctors, nurses, visitors	Routine Practice	Infection Preventic	PPE	1
2.11.1.1.10.4	Laboratory	Masks and gloves are available	Routine Practice	Infection Preventic	PPE	1
2.11.1.2.9.3	Blood bank	Masks and gloves are available	Routine Practice	Infection Preventic	PPE	1
2.11.7.7.2	Endoscopy	Personal protective equipment including utility gloves and boots	Routine Practice	Infection Preventic	PPE	1
2.12.1.7.1	Postmortem	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
2.12.2.7.1	Medico-Legal Services	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
2.13.12.1	One Stop Crisis	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.14.12.1	Physiotherapy	Masks and gloves are available and used	Routine Practice	Infection Preventic	PPE	1
2.15.11.1	Dietetics and Nutrition	Masks and gloves are available.	Routine Practice	Infection Preventic	PPE	1
2.16.10.2	Cardiac Catheterization	Gowns and sterile drapes for patients and sterile gown for surgery	Routine Practice	Infection Preventic	PPE	1

3.1.10.1	CSSD	Staffs use personal protective equipment at work	Routine Practice	Infection Preventic	PPE	1
3.2.11.1	Laundry	Staff wear mask and gloves at work.	Routine Practice	Infection Preventic	PPE	1
3.6.5	Hospital Waste	Staff use cap, mask, gloves, boot, and gown while collecting	Routine Practice	Infection Preventic	PPE	1
2.1.10.5	OPD Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	3
2.2.1.8.5	Immunization and Growth	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.2.10.5	Family Planning Clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.3.10.5	ATT, ART clinic	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.2.4.10.5	Safe Abortion Services	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.3.16.4	Emergency Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.4.8.5	Emergency Minor OT	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.6.14.6	Inpatient Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	3
2.7.1.11.3	Maternity Services	Separate slipper designated for labor room and hand sanitizer	Routine Practice	Infection Preventic	Sanitization	1
2.7.1.11.7	Maternity Services	Liquid sodium hypochloride (0.5% Chlorine solution) is available	Routine Practice	Infection Preventic	Sanitization	1
2.7.2.12.6	Delivery Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.7.3.14.6	Birthing Center Service	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.3	Surgery/ Operation Services	Fumigation is done at least once a week in the OT on Saturdays	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.4	Surgery/ Operation Services	High Level Disinfection (e.g. Cidex) facility is available and	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.5	Surgery/ Operation Services	Hand wash is done at least once a month in OT	Routine Practice	Infection Preventic	Sanitization	1
2.8.11.8	Surgery/ Operation Services	Chlorine solution is available and utilized for decontamination.	Routine Practice	Infection Preventic	Sanitization	1
2.9.10.4	Hemodialysis Service	Rinsing of machine is done after each shift and disinfection is	Routine Practice	Infection Preventic	Sanitization	1
2.9.10.2	Hemodialysis Service	Chlorine solution is available and utilized for decontamination.	Routine Practice	Infection Preventic	Sanitization	1
2.10.1.8.2	Intensive Care Services	Hand Hygiene protocol developed and followed between each	Routine Practice	Infection Preventic	Sanitization	1
2.10.1.8.6	Intensive Care Services	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.10.2.8.2	Neonatal Intensive Care	Hand Hygiene protocol developed and followed between each	Routine Practice	Infection Preventic	Sanitization	1
2.10.2.8.8	Neonatal Intensive Care	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.10.3.8.2	Pediatric Intensive Care	Hand hygiene protocol developed and followed between each	Routine Practice	Infection Preventic	Sanitization	1
2.10.3.8.8	Pediatric Intensive Care	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.11.1.10.8	Laboratory	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.1.2.9.7	Blood bank	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.2.11.4	X-Ray Service	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.3.9.2	Ultrasonography (USG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.4.7.2	Electrocardiogram (ECG)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.5.7.2	Echocardiogram	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.6.7.2	Treadmill (TMT)	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.7.7.4	Endoscopy	Disinfectant solution (glutaraldehyde) and Citezyme solution for	Routine Practice	Infection Preventic	Sanitization	1
2.11.7.7.5	Endoscopy	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.11.8.7.2	Audiometry	Chlorine solution and bleach is available and utilized	Routine Practice	Infection Preventic	Sanitization	1
2.11.9.11.4	CT Scan	Chlorine solution and bleach is available and utilized for	Routine Practice	Infection Preventic	Sanitization	1
2.12.1.7.4	Postmortem	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.12.2.7.4	Medico-Legal Services	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.13.12.5	One Stop Crisis	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.14.12.5	Physiotherapy	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.15.11.5	Dietetics and Nutrition	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
2.16.10.3	Cardiac Catheterization	Fumigation is done at least once a week in the Cath Lab	Routine Practice	Infection Preventic	Sanitization	1
2.16.10.4	Cardiac Catheterization	High Level Disinfection (e.g. Cidex) facility is available and	Routine Practice	Infection Preventic	Sanitization	1
2.16.10.5	Cardiac Catheterization	High dusting is done at least twice a week in Cath Lab	Routine Practice	Infection Preventic	Sanitization	1
2.16.10.8	Cardiac Catheterization	Chlorine solution is available and utilized.	Routine Practice	Infection Preventic	Sanitization	1
3.1.10.4	CSSD	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
3.2.11.4	Laundry	Chlorine solution is available and utilized for decontamination	Routine Practice	Infection Preventic	Sanitization	1
2.1.10.2	OPD Service	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	3
2.2.1.8.2	Immunization and Growth	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.2.10.2	Family Planning Clinic	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.3.10.2	ATT, ART clinic	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.2.4.10.2	Safe Abortion Services	There are well labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.3.16.2	Emergency Service	There are clearly labelled colored bins for waste segregation and	Routine Practice	Infection Preventic	Waste Segregation	1
2.4.8.2	Emergency Minor OT	At least three color coded waste bins as per HCWM guideline are	Routine Practice	Infection Preventic	Waste Segregation	1
2.6.14.3	Inpatient Service	There are well labelled color-coded bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	3
2.7.1.11.4	Maternity Services	There are at well labelled color-coded bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	1
2.7.2.12.3	Delivery Service	There are well labelled color-coded bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	1
2.7.3.14.3	Birthing Center Service	There are well labelled color-coded bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	1
2.8.11.6	Surgery/ Operation Services	Separate colored waste bins based on HCWM guideline 2014	Routine Practice	Infection Preventic	Waste Segregation	1
2.9.10.7	Hemodialysis Service	There are colored bins for waste segregation and disposal as per	Routine Practice	Infection Preventic	Waste Segregation	1
2.10.1.8.4	Intensive Care Services	Waste disposal as per HCWM guideline 2014 (MoHP)	Routine Practice	Infection Preventic	Waste Segregation	1
2.10.2.8.6	Neonatal Intensive Care	Waste disposal as per HCWM guideline 2014 (MoHP)	Routine Practice	Infection Preventic	Waste Segregation	1
2.10.3.8.6	Pediatric Intensive Care	Waste disposal as per HCWM guideline 2014 (MoHP)	Routine Practice	Infection Preventic	Waste Segregation	1
2.11.1.10.5	Laboratory	There are colored bins for waste segregation based on HCWM	Routine Practice	Infection Preventic	Waste Segregation	1
2.11.2.11.1	X-Ray Service	Radiological waste is disposed based on HCWM guideline 2014	Routine Practice	Infection Preventic	Waste Segregation	1
2.11.9.11.1	CT Scan	Radiological waste is disposed based on HCWM guideline 2014	Routine Practice	Infection Preventic	Waste Segregation	1
2.12.1.7.2	Postmortem	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Preventic	Waste Segregation	1
2.12.2.7.2	Medico-Legal Services	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Preventic	Waste Segregation	1
2.13.12.2	One Stop Crisis	There are colored bins for waste segregation and disposal based	Routine Practice	Infection Preventic	Waste Segregation	1

2.14.12.2	Physiotherapy	There are colored bins for waste disposal based on HCWM	Routine Practice	Infection Preventic	Waste Segregation	1
2.15.11.2	Dietetics and Nutrition	There are colored bins for waste segregation and disposal as per	Routine Practice	Infection Preventic	Waste Segregation	1
2.16.10.6	Cardiac Catheterization	There are colored bins for waste segregation and disposal as per	Routine Practice	Infection Preventic	Waste Segregation	1
3.1.10.2	CSSD	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Preventic	Waste Segregation	1
3.2.11.2	Laundry	There are well labelled colored bins for waste disposal based on	Routine Practice	Infection Preventic	Waste Segregation	1
3.6.4	Hospital Waste	Different colored bins (for risk and non-risk waste) are used	Routine Practice	Infection Preventic	Waste Segregation	1
3.6.6	Hospital Waste	Information regarding proper use of waste bins is displayed	Routine Practice	Infection Preventic	Waste Segregation	1
3.10.8.2	Hospital Canteen and	There are colored bins for waste segregation	Routine Practice	Infection Preventic	Waste Segregation	1
1.2.5	Organizational Management	All staffs of hospital use electronic attendance	Routine Practice	Operations	Digital Systems	1
1.3.8.4	Human Resources	Access to internet facility with institutional access to at least one	Routine Practice	Operations	Digital Systems	1
1.4.6.1	Financial Management	The hospital uses central electronic billing system	Routine Practice	Operations	Digital Systems	1
1.4.6.2	Financial Management	The hospital uses TABUCS/ LMBIS for accounting including	Routine Practice	Operations	Digital Systems	1
1.5.1.1	Medical Records and	Client registration is digitized using standard software	Routine Practice	Operations	Digital Systems	1
1.5.1.3	Medical Records and	Electronic health record system that generates the HMIS monthly	Routine Practice	Operations	Digital Systems	1
1.5.2.2	Medical Records and	All patients' records are kept in individual folders in racks or held	Routine Practice	Operations	Digital Systems	1
2.5.15.1	Pharmacy Service	Medicine is dispensed using electronic billing with barcode	Routine Practice	Operations	Digital Systems	1
2.11.1.2.7.2	Blood bank	Standard reporting sheets are being used and all reports are	Routine Practice	Operations	Digital Systems	1
3.8.2.2	Transportation and	Internal communication (paging) system has been installed in all	Routine Practice	Operations	Digital Systems	1
3.9.3.1	Store (Medical and	Electronic database system is used in the hospital medical store.	Routine Practice	Operations	Digital Systems	1
2.1.7	OPD Service	Duty rosters of all OPDs are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.3.11	Emergency Service	Duty rosters of the ER are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.4.4	Emergency Minor OT	Duty roster prepared to assign staffs for emergency minor OT	Routine Practice	Operations	Duty Roster	1
2.5.6.3	Pharmacy Service	Duty roster of pharmacy to cover 24 hours service is prepared	Routine Practice	Operations	Duty Roster	1
2.6.6	Inpatient Service	Duty roster of doctors, nurses, paramedics and support staffs kept	Routine Practice	Operations	Duty Roster	3
2.7.1.3	Maternity Services	Duty roster to cover 24 hours shift is developed and placed in	Routine Practice	Operations	Duty Roster	1
2.7.2.5	Delivery Service	Duty roster of doctors, nurses, paramedics and support staffs kept	Routine Practice	Operations	Duty Roster	1
2.7.3.7	Birthing Center Service	Duty roster to cover 24 hours shift is developed and placed in	Routine Practice	Operations	Duty Roster	1
2.10.1.5	Intensive Care Services	Duty roster for 24 hours is prepared and placed in visible area for	Routine Practice	Operations	Duty Roster	1
2.10.2.5	Neonatal Intensive Care	Duty roster for 24 hours is prepared and placed in visible area for	Routine Practice	Operations	Duty Roster	1
2.10.3.5	Pediatric Intensive Care	Duty roster for 24 hours is prepared and placed in visible area for	Routine Practice	Operations	Duty Roster	1
2.11.1.1.5	Laboratory	Duty rosters of lab are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.11.1.2.5	Blood bank	Duty rosters of lab are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.11.2.7	X-Ray Service	Duty rosters of X-ray are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
2.11.9.7	CT Scan	Duty rosters for CT Scan service are developed regularly and	Routine Practice	Operations	Duty Roster	1
2.14.3.2	Physiotherapy	Duty roster prepared for a month to cover 24 hours service	Routine Practice	Operations	Duty Roster	1
2.14.9	Physiotherapy	Duty rosters of OPD are developed regularly and available in	Routine Practice	Operations	Duty Roster	1
3.2.2	Laundry	There is a special schedule for collection and distribution of	Routine Practice	Operations	Duty Roster	1
3.4.1.2	Repair, Maintenance and	Staffs assigned to cover 24 hours shift with visible duty roster for	Routine Practice	Operations	Duty Roster	1
1.3.8.2	Human Resources	A list of national health guidelines and treatment protocols	Routine Practice	Operations	Inventory Management	1
1.4.9	Financial Management	Inventory inspection is done once in a year and managed	Routine Practice	Operations	Inventory Management	1
2.5.4.1	Pharmacy Service	Annual procurement plan for medicines and supplies for	Routine Practice	Operations	Inventory Management	1
2.5.4.3	Pharmacy Service	Product specification for each medicine and related supplies of	Routine Practice	Operations	Inventory Management	1
2.5.4.5	Pharmacy Service	Certificate of analysis (CoA) from manufacturer of each batch of	Routine Practice	Operations	Inventory Management	1
2.5.9	Pharmacy Service	Hospital pharmacy directly supplies inpatient medicine and	Routine Practice	Operations	Inventory Management	1
2.5.10	Pharmacy Service	Pharmacy uses computer with software for inventory management	Routine Practice	Operations	Inventory Management	1
2.5.12.1	Pharmacy Service	All the medicines and supplies are displayed in clean racks	Routine Practice	Operations	Inventory Management	1
2.5.16	Pharmacy Service	FIFO system is maintained using standard stock book/cards.	Routine Practice	Operations	Inventory Management	1
2.5.17	Pharmacy Service	Every month, all medicines and supplies are counted, out- of- date	Routine Practice	Operations	Inventory Management	1
2.9.7	Hemodialysis Service	Biomedical equipment log book is maintained along with	Routine Practice	Operations	Inventory Management	1
2.11.1.1.3.2	Laboratory	Instrument are maintained and calibrated as per manufacturer	Routine Practice	Operations	Inventory Management	1
2.11.1.1.3.3	Laboratory	Quality control sera and standards are run regularly and record	Routine Practice	Operations	Inventory Management	1
2.11.1.2.4	Blood bank	Instruments and equipment are calibrated, available and	Routine Practice	Operations	Inventory Management	3
3.1.9	CSSD	All instruments and wrappers are recorded and inventory	Routine Practice	Operations	Inventory Management	1
3.2.10	Laundry	All linens are recorded and inventory maintained.	Routine Practice	Operations	Inventory Management	1
3.4.2.1	Repair, Maintenance and	Hospital has regular preventive maintenance practices	Routine Practice	Operations	Inventory Management	1
3.4.2.2	Repair, Maintenance and	Biomedical equipment inventory of all equipment and instrument	Routine Practice	Operations	Inventory Management	1
3.4.3.3	Repair, Maintenance and	Proper inventory of fuel is maintained.	Routine Practice	Operations	Inventory Management	1
2.1.4.1	OPD Service	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	3
2.2.1.4.1	Immunization and Growth	Counseling is provided to caretaker about the type of vaccine, its	Routine Practice	Operations	Patient Counseling	1
2.2.2.5.1	Family Planning Clinic	Counseling is provided to users for family planning methods	Routine Practice	Operations	Patient Counseling	1
2.2.3.4.1	ATT, ART clinic	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.2.4.5.1	Safe Abortion Services	Counseling is provided to users on Safe Abortion Services,	Routine Practice	Operations	Patient Counseling	1
2.5.13.2	Pharmacy Service	Information regarding the medicines is provided to the patients.	Routine Practice	Operations	Patient Counseling	1
2.5.15.2	Pharmacy Service	Each medicine is given with written instructions on how to take	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.1	Maternity Services	Pre-labor/ during labor patient and patients' family are adequately	Routine Practice	Operations	Patient Counseling	1
2.7.1.7.3	Maternity Services	Postpartum family planning and breastfeeding- early, exclusive	Routine Practice	Operations	Patient Counseling	1
2.8.4.3	Surgery/ Operation Services	Informed consent is taken before surgery; patients and caretakers	Routine Practice	Operations	Patient Counseling	1
2.8.6	Surgery/ Operation Services	Preoperative instructions for patient preparation are given and	Routine Practice	Operations	Patient Counseling	1
2.8.9.6	Surgery/ Operation Services	Adequate information shared for patient care and patient followed	Routine Practice	Operations	Patient Counseling	1
2.9.4.1	Hemodialysis Service	Counselling to the patient and attendant is done by multi-	Routine Practice	Operations	Patient Counseling	1
2.11.2.3	X-Ray Service	Counseling is provided to patients about radiation hazard, site and	Routine Practice	Operations	Patient Counseling	1

2.11.3.3	Ultrasonography (USG)	Counseling is provided to patients about site and indication of	Routine Practice	Operations	Patient Counseling	1
2.11.4.3	Electrocardiogram (ECG)	Counseling is provided to patients about procedure and indication	Routine Practice	Operations	Patient Counseling	1
2.11.5.3	Echocardiogram	Counseling is provided to patients about procedure and indication	Routine Practice	Operations	Patient Counseling	1
2.11.6.3	Treadmill (TMT)	Counseling is provided to patients about procedure, indication	Routine Practice	Operations	Patient Counseling	1
2.11.7.4	Endoscopy	Counseling is provided to patients about procedure and indication	Routine Practice	Operations	Patient Counseling	1
2.11.8.3	Audiometry	Counseling is provided to patients about procedure and indication	Routine Practice	Operations	Patient Counseling	1
2.11.9.3	CT Scan	Counseling is provided to patients about radiation hazard, site and	Routine Practice	Operations	Patient Counseling	1
2.12.2.5	Medico-Legal Services	Post-traumatic counseling is done to the victims of medico-legal	Routine Practice	Operations	Patient Counseling	1
2.13.10.2	One Stop Crisis	Information is being given in an integrated manner (Safe home	Routine Practice	Operations	Patient Counseling	1
2.14.5	Physiotherapy	Counseling is provided to patients about the type of treatment	Routine Practice	Operations	Patient Counseling	1
2.15.5	Dietetics and Nutrition	Counseling is provided to patients about their nutritional status,	Routine Practice	Operations	Patient Counseling	1
2.16.4.2	Cardiac Catheterization	Informed consent is taken before intervention; patients and	Routine Practice	Operations	Patient Counseling	1
2.16.5	Cardiac Catheterization	Preoperative instructions for patient preparation are given and	Routine Practice	Operations	Patient Counseling	1
2.3.7.4	Emergency Service	Critical patient transfer from emergency to OT or Inter-hospital	Routine Practice	Operations	Patient Monitoring	1
2.8.4.1	Surgery/ Operation Services	Indications and reviews the clinical history and physical	Routine Practice	Operations	Patient Monitoring	1
2.8.4.2	Surgery/ Operation Services	Pre-anesthesia checkup done for routine surgeries and documented	Routine Practice	Operations	Patient Monitoring	1
2.8.9.3	Surgery/ Operation Services	Staffs are specified for the post-operative care including close	Routine Practice	Operations	Patient Monitoring	1
2.8.9.4	Surgery/ Operation Services	Patients' pain management is prioritized, measures well	Routine Practice	Operations	Patient Monitoring	1
2.8.9.5	Surgery/ Operation Services	Patient undergoing surgical procedure is done pre- anesthetic	Routine Practice	Operations	Patient Monitoring	1
2.9.4.2	Hemodialysis Service	Proper care and monitoring of the Vascular access is done during	Routine Practice	Operations	Patient Monitoring	1
2.10.1.7.1	Intensive Care Services	Separate sheet tailored for ICU set up is used for continuous	Routine Practice	Operations	Patient Monitoring	1
2.10.1.7.2	Intensive Care Services	Handover and takeover of the patients from ER or other wards is	Routine Practice	Operations	Patient Monitoring	1
2.10.2.7.1	Neonatal Intensive Care	Separate sheet tailored for NICU set up is used for continuous	Routine Practice	Operations	Patient Monitoring	1
2.10.2.7.2	Neonatal Intensive Care	Handover and takeover of the patients from ER or other wards is	Routine Practice	Operations	Patient Monitoring	1
2.10.2.8.4	Neonatal Intensive Care	Every neonate must be properly cleaned / wiped everyday by	Routine Practice	Operations	Patient Monitoring	1
2.10.3.7.1	Pediatric Intensive Care	Separate sheet tailored for PICU set up is used for continuous	Routine Practice	Operations	Patient Monitoring	1
2.10.3.7.2	Pediatric Intensive Care	Handover and takeover of the patients from ER or other wards is	Routine Practice	Operations	Patient Monitoring	1
2.10.3.8.4	Pediatric Intensive Care	Every neonate must be properly cleaned / wiped everyday by	Routine Practice	Operations	Patient Monitoring	1
2.15.2.2	Dietetics and Nutrition	Inpatients monitored for nutritional needs, rehabilitation and	Routine Practice	Operations	Patient Monitoring	1
2.16.4.1	Cardiac Catheterization	Indications and reviews the clinical history and physical	Routine Practice	Operations	Patient Monitoring	1
2.16.6.2	Cardiac Catheterization	Staffs are specified for the post-procedure care including close	Routine Practice	Operations	Patient Monitoring	1
2.16.6.3	Cardiac Catheterization	Adequate information shared for patient care and patient followed	Routine Practice	Operations	Patient Monitoring	1
1.5.3.5	Medical Records and	Medico-legal incidents and services are recorded	Routine Practice	Operations	Record Keeping	1
2.1.9	OPD Service	OPD register available in every OPD with ICD 10 classification	Routine Practice	Operations	Record Keeping	3
2.2.1.7.1	Immunization and Growth	Patient's card (Health card, growth chart) and register available	Routine Practice	Operations	Record Keeping	1
2.2.1.7.2	Immunization and Growth	An adverse event following immunization, complication, severe	Routine Practice	Operations	Record Keeping	1
2.2.2.9.1	Family Planning Clinic	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.2.2.9.2	Family Planning Clinic	FP related complication, defaulter and contraceptive failure are	Routine Practice	Operations	Record Keeping	1
2.2.3.9.1	ATT, ART clinic	Patient's card (TB, ART) and register available and services	Routine Practice	Operations	Record Keeping	1
2.2.3.9.2	ATT, ART clinic	Drug resistance, complication and referral to other sites recorded	Routine Practice	Operations	Record Keeping	1
2.2.4.9.1	Safe Abortion Services	Patient's health card and register available and services recorded	Routine Practice	Operations	Record Keeping	1
2.3.13	Emergency Service	Narcotic drugs are kept separately and securely with mandatory	Routine Practice	Operations	Record Keeping	1
2.4.9	Emergency Minor OT	Proper records of all procedures are kept and reported.	Routine Practice	Operations	Record Keeping	1
2.8.10.1	Surgery/ Operation Services	Recording is done for all surgeries procedure including	Routine Practice	Operations	Record Keeping	1
2.8.10.2	Surgery/ Operation Services	Records of all anesthetic procedures are kept and reported	Routine Practice	Operations	Record Keeping	1
2.9.9.1	Hemodialysis Service	Medical record is maintained in register and digital format.	Routine Practice	Operations	Record Keeping	1
2.10.1.7.3	Intensive Care Services	Complications, morbidity and mortality are recorded, reported	Routine Practice	Operations	Record Keeping	1
2.10.2.7.3	Neonatal Intensive Care	Complications, morbidity and mortality are recorded, reported	Routine Practice	Operations	Record Keeping	1
2.10.3.7.3	Pediatric Intensive Care	Complications, morbidity and mortality are recorded, reported	Routine Practice	Operations	Record Keeping	1
2.11.1.1.7.1	Laboratory	Sample is adequately recorded with requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.1.1.7.2	Laboratory	Standard reporting sheets are being used and all reports are	Routine Practice	Operations	Record Keeping	1
2.11.1.1.7.4	Laboratory	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.11.1.2.7.1	Blood bank	Sample is adequately recorded with requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.1.2.7.3	Blood bank	Report have essential information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.11.2.9.1	X-Ray Service	X-ray is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.2.9.2	X-Ray Service	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.11.3.8.1	Ultrasonography (USG)	USG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.3.8.2	Ultrasonography (USG)	Report have adequate information of patient, information of area	Routine Practice	Operations	Record Keeping	1
2.11.4.6.1	Electrocardiogram (ECG)	ECG is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.4.6.2	Electrocardiogram (ECG)	Reporting folder of ECG should have adequate information of	Routine Practice	Operations	Record Keeping	1
2.11.5.6.1	Echocardiogram	Echo is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.5.6.2	Echocardiogram	Report have adequate information of patient and checked by	Routine Practice	Operations	Record Keeping	1
2.11.6.6.1	Treadmill (TMT)	TMT is adequately recorded as per requisition form with detail	Routine Practice	Operations	Record Keeping	1
2.11.6.6.2	Treadmill (TMT)	TMT report should have adequate information of patient,	Routine Practice	Operations	Record Keeping	1
2.11.7.6.2	Endoscopy	Endoscopy report is adequately recorded as per requisition form	Routine Practice	Operations	Record Keeping	1
2.11.7.6.3	Endoscopy	Report have adequate information of patient, visibly printed	Routine Practice	Operations	Record Keeping	1
2.11.8.6.2	Audiometry	Audiometry is adequately recorded as per requisition form with	Routine Practice	Operations	Record Keeping	1
2.11.8.6.3	Audiometry	Report have adequate information of patient, results of	Routine Practice	Operations	Record Keeping	1
2.11.9.9.1	CT Scan	CT Scan is adequately recorded as per requisition form with	Routine Practice	Operations	Record Keeping	1
2.11.9.9.2	CT Scan	Report have adequate information of patient, radiological	Routine Practice	Operations	Record Keeping	1
2.13.6.1	One Stop Crisis	Health check-up, medico-legal examination including	Routine Practice	Operations	Record Keeping	3

2.13.11.4	One Stop Crisis	Documentation of the current status of GBV survivors of at least	Routine Practice	Operations	Record Keeping	1
2.14.11.1	Physiotherapy	Recording and reporting throughout treatment and follow up is	Routine Practice	Operations	Record Keeping	1
2.15.9	Dietetics and Nutrition	Treatment, follow up and progress are recorded and reported	Routine Practice	Operations	Record Keeping	1
2.16.9	Cardiac Catheterization	Recording is done for all surgeries including procedure,	Routine Practice	Operations	Record Keeping	1
3.11.6.3	Social Service Unit (SSU)	Record information on free and partially free service recipients on	Routine Practice	Operations	Record Keeping	1
2.1.1.1	OPD Service	OPD is open from 10 AM to 3 PM (See Checklist 2.1 At the end	Services	Services	Operating Hours	3
2.1.1.3	OPD Service	EHS services from 3PM onwards and tickets available from 2PM	Services	Services	Operating Hours	1
2.2.1.1	Immunization and Growth	Immunization and growth monitoring service is available from 10	Services	Services	Operating Hours	1
2.2.2.1	Family Planning Clinic	Family planning service is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.3.1	ATT, ART clinic	Clinic is open from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.2.4.1	Safe Abortion Services	Safe abortion services is available from 10 AM to 3 PM.	Services	Services	Operating Hours	1
2.3.1	Emergency Service	Emergency room/ward is open 24 hours	Services	Services	Operating Hours	1
2.3.6.1	Emergency Service	Hospital maintains a triage system in the ER with 24 hours triage	Services	Services	Operating Hours	1
2.5.5	Pharmacy Service	The pharmacy is open 24x7	Services	Services	Operating Hours	1
2.9.1.1	Hemodialysis Service	Hemodialysis service is available from 9 am to 5pm and	Services	Services	Operating Hours	1
2.11.1.1.1	Laboratory	Laboratory is open from 10 AM to 3 PM for routine services and	Services	Services	Operating Hours	1
2.11.2.1.1	X-Ray Service	X-ray service is open from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.11.2.1.2	X-Ray Service	Emergency x-ray service is available round the clock	Services	Services	Operating Hours	1
2.11.3.1	Ultrasonography (USG)	USG is open from 10 AM to 3 PM for obstetrics, abdominal,	Services	Services	Operating Hours	1
2.11.5.1.1	Echocardiogram	Echo service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.11.6.1	Treadmill (TMT)	Treadmill (TMT) service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.11.7.1.1	Endoscopy	Endoscopy service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.11.8.1	Audiometry	Audiometry service is available from 10 AM to 3 PM	Services	Services	Operating Hours	1
2.11.9.1.1	CT Scan	CT Scan service is open from 10 AM to 3 PM and appointments	Services	Services	Operating Hours	1
2.13.3.2	One Stop Crisis	Treatment for GBV survivors/affected by GBV is available 24	Services	Services	Operating Hours	1
2.13.8.1	One Stop Crisis	Mental health and psychosocial counselling services available	Services	Services	Operating Hours	1
2.14.2.1	Physiotherapy	Physiotherapy OPD is open from 10 AM to 5 PM.	Services	Services	Operating Hours	1
2.15.2.1	Dietetics and Nutrition	Dietetics and Nutrition rehabilitation unit opens from 10 am to 3	Services	Services	Operating Hours	1
3.11.1.1	Social Service Unit (SSU)	SSU open from 8am to 7pm	Services	Services	Operating Hours	1
2.4.3	Emergency Minor OT	Minimum dressing services and routine procedures	Services	Services	Services	3
2.6.9	Inpatient Service	Safe abortion service (SAS) is available as per National SAS	Services	Services	Services	1
2.7.1.1.2	Maternity Services	Delivery service is available round the clock	Services	Services	Services	1
2.8.1.1.1	Surgery/ Operation Services	Routine minor and intermediate surgeries available on scheduled	Services	Services	Services	1
2.8.1.1.2	Surgery/ Operation Services	Routine major surgeries available on scheduled days	Services	Services	Services	1
2.8.1.2	Surgery/ Operation Services	Emergency surgeries available round the clock	Services	Services	Services	1
2.8.3.1	Surgery/ Operation Services	General Surgeries (See Annex 2.8a List of Minimum Surgeries	Services	Services	Services	3
2.8.3.2	Surgery/ Operation Services	Obstetrics and Gynecology Surgeries (See Annex 2.8b List of	Services	Services	Services	3
2.8.3.3	Surgery/ Operation Services	Orthopedic Surgeries (See Annex 2.8c List of Minimum	Services	Services	Services	3
2.8.3.4	Surgery/ Operation Services	ENT surgeries available (Annex 2.8d Types of ENT Surgeries	Services	Services	Services	3
2.8.8.1.1	Surgery/ Operation Services	Local anesthesia	Services	Services	Services	1
2.8.8.1.2	Surgery/ Operation Services	Regional anesthesia	Services	Services	Services	1
2.8.8.1.3	Surgery/ Operation Services	Spinal anesthesia	Services	Services	Services	1
2.8.8.1.4	Surgery/ Operation Services	General anesthesia	Services	Services	Services	1
2.9.1.2	Hemodialysis Service	Emergency hemodialysis is available round the clock	Services	Services	Services	1
2.10.1.1.1	Intensive Care Services	ICU service is available for inpatients and referral critical cases	Services	Services	Services	1
2.10.2.1.1	Neonatal Intensive Care	NICU service is available for inpatients and referral critical cases	Services	Services	Services	1
2.10.3.1.1	Pediatric Intensive Care	PICU service is available for inpatients and referral critical cases	Services	Services	Services	1
2.11.1.1.2	Laboratory	Basic investigations are available (See Annex 2.9.1a List of	Services	Services	Services	3
2.11.1.1.9	Laboratory	Blood bank should be available inside hospital premises either	Services	Services	Services	1
2.11.1.2.1	Blood bank	Blood bank is open / facility is available round the clock	Services	Services	Services	1
2.9.1.1	Electrocardiogram (ECG)	ECG service is available for patients in OPD, Emergency and	Services	Services	Services	1
2.11.5.1.2	Echocardiogram	Emergency Echo is available round the clock (optional)	Services	Services	Services	1
2.11.7.1.2	Endoscopy	Emergency endoscopy is available round the clock	Services	Services	Services	1
2.11.9.1.2	CT Scan	Emergency CT Scan service is available round the clock	Services	Services	Services	1
2.12.1.2	Postmortem	Examination of the dead body in any unnatural death and	Services	Services	Services	1
2.12.2.2.1	Medico-Legal Services	Medico-legal services are available 24 hours	Services	Services	Services	1
2.13.10.1	One Stop Crisis	Detailed information concerning the services being provided by	Services	Services	Services	1
2.16.1.1	Cardiac Catheterization	Routine procedures available on scheduled days	Services	Services	Services	1
2.16.1.2	Cardiac Catheterization	Emergency procedures available round the clock	Services	Services	Services	1
2.16.3.1.1	Cardiac Catheterization	Cath Lab Services: Coronary Angiography	Services	Services	Services	1
2.16.3.1.2	Cardiac Catheterization	Cath Lab Services: Percutaneous transluminal coronary	Services	Services	Services	1
2.16.3.1.3	Cardiac Catheterization	Cath Lab Services: Right heart catheterization	Services	Services	Services	1
2.16.3.1.4	Cardiac Catheterization	Cath Lab Services: Pigtail insertion (Pericardiocentesis	Services	Services	Services	1
3.10.1	Hospital Canteen and	Hospital has canteen in its premises with 24 hours service	Services	Services	Services	1